

**Date:** August 15, 2008

**Number:** TAB-08-007

**To:** Global Sales Channel

***Notice: LCD5501 and V4.2 PC1616/1832/1864 PowerSeries Panels***

This is to inform you that if a LCD5501 V2.10 or lower version keypad is installed on a PC1616/1832/1864 V4.2 panel, [\*] [5] access code programming is not supported.

If [\*] [5] [Master Code] is entered on the LCD5501 or any other system keypad, the LCD5501 will begin to beep intermittently and will no longer function. The keypad will remain in this state until the panel is completely powered down, and then powered back up.

The LCD5501 V2.10 keypad will need to be upgraded to a PK5501 to support [\*] [5] access code programming on a V4.2 PowerSeries panel.

Please contact the DSC Customer Help Center at 905-760-3000, or send an email to [info@dsc.com](mailto:info@dsc.com) or [tech@dsc.com](mailto:tech@dsc.com) if you have any questions.