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**To:** Distribution, Global

## PC4020 version 3.52 Transmission Delay

This is to inform you of a possible issue regarding the PC4020 version 3.52 regarding the Transmission Delay feature.

The PC4020 version 3.54 has been released to correct this issue. Failure to upgrade the control panel could result in erroneous operation if the Transmission Delay feature is being used.

The integrated circuit (or chip) is socketed and can be upgraded in the field. If the panel is being upgraded from v3.52 no reprogramming is required.

To obtain a PC4020 v3.54 upgrade chip please contact your local distributor or the DSC Customer Help Center.

We apologize for any inconvenience this may cause.

Please contact the DSC Customer Help Center at 905-760-3000, or send an email to [info@dsc.com](mailto:info@dsc.com) or [tech@dsc.com](mailto:tech@dsc.com) if you have any questions.

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