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To: Distribution, Global

PC4020 Bidirectional RS232 Support

This is to inform you that all PC4020 installations using the PC4401 module for bidirectional RS232 support should be upgraded to v3.52. Failure to upgrade could result in erroneous operation.

The integrated circuit (or chip) is socketed and can be upgraded in the field. If the panel is being upgraded from v3.50 or v3.51, no reprogramming is required.

To obtain a PC4020 v3.52 upgrade chip please contact your local distributor or the DSC Customer Help Center.

We apologize for any inconvenience this may have caused.

Please contact the DSC Customer Help Center at 905-760-3000, or send an email to info@dsc.com or tech@dsc.com if you have any questions.

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