

**Date:** June 20, 2005

**Number:** TAB 05-005

**To:** Distribution, North America

## PC4020 v3.50 Bypass Operation

If a global keypad is used to perform a group bypass on open zones on a partition, the zones may remain bypassed after the system is disarmed. To remove the bypass, the control panel must be powered down.

The issue has been corrected in the PC4020 v3.51 software. If you have a PC4020 v3.50 with global keypads, please contact your local distributor for a replacement chip.

We apologize for any inconvenience this may have caused.

Please contact the DSC Customer Help Center at 888-888-7838 or [info@dsc.com](mailto:info@dsc.com) or contact DSC Technical Support at 800-387-3630 or [tech@dsc.com](mailto:tech@dsc.com) if you have any questions.

**Harry Scholz**  
**Manager, Customer Help Center**

905-760-3000 ext. 2441  
[hscholz@dsc.com](mailto:hscholz@dsc.com)