Quick Setup

1 Plan  Plan the installation including all alarm detection devices, zone expanders, keypads and other required modules.

2 Mount  Decide on a location for the alarm panel and secure it to the wall using suitable mounting hardware.

3 Wire  Complete all wiring including modules, zones, bells/sirens, telephone line connections and ground connections. Record module serial numbers on page 19.

4 Power  Connect the battery and power up the system. The battery must be connected.

5 Enroll First Keypad  Hardwired: Wire the keypad to the Corbus, power up the alarm panel then press any button on the keypad. Wireless: Wire the HSM2Host to the Corbus, then power up the alarm panel and a wireless keypad. Press any button on the keypad to enrol it. The HSM2Host is then enrolled on the alarm panel. Alternately, enroll an RF keypad.


7 Enroll wireless devices  [*][8] Installer Code][804] subsection [000]. Note: An HSM2HOST or RF keypad must be enrolled first.

8 Program  Basic programming: [*[8]installer code] [001][002]> Zone Type/Zone Attribute [005]> [001] Partition 1 Timers: – Entry Delay 1 – Entry Delay 2 – Exit Delay [301]> [001] Phone #1 [310]> [000] System Account Code.

9 Test  Test the panel completely to ensure that all features and functions operate as programmed. – [901] Walk Test – [904] [000] Wireless Placement Test.

Compatible Devices

Throughout this document, x in the model number represents the operating frequency of the device as follows: 9 (912-919 MHz), 8 (868MHz), 4 (433MHz).

Note: Only models operating in the band 912-919 MHz are UL/ULC listed where indicated. Only UL approved devices are to be used with UL/ULC listed systems.

Table 1-1 Compatible Devices

<table>
<thead>
<tr>
<th>Modules</th>
<th>Type</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wireless keypads:</td>
<td>H52LDDWPAUL</td>
<td>H52LDDWP Vall</td>
</tr>
<tr>
<td>Hardwired keypads with 2-way wireless integration module:</td>
<td>H52LDDDFPVAVL</td>
<td>H52LDDNFPVAVL</td>
</tr>
<tr>
<td>Hardwired keypads:</td>
<td>H52LDDTAUL</td>
<td>H52LDDNPAUL</td>
</tr>
<tr>
<td>Touchscreen Keypad:</td>
<td>H520TCH</td>
<td>H520TC</td>
</tr>
</tbody>
</table>

Note: For UL-e559 Listed applications the HS2TCP touch screen keypad is for supplementary use only.

2-way wireless integration module: H52MHOSTxUL

8-zone expander: H52M2080UL

8-output expander: H52M020UL

Power supply: H52M300UL

4 high current output expander: H52M204UL

Alternate communicator: 3G2000UL, 3G2000UL, TL280UL, TL280UL, TL280UL, PCL-422UL

Hardwired Devices

2-wire smoke detectors: FSA-200UL

y=a, b, or c

A: ULC listed models
B: UL listed models
C: European and Australian models

4-wire smoke detectors: FSA-400UL

y=a, b, or c

A: ULC listed models
B: UL listed models
C: European and Australian models

Wireless Devices

Wireless PG smoke detectors: P5002UL

Wireless PG smoke and heat detector: P5003UL

Wireless PG CO detector: P5004UL

Wireless PG pir motion detectors: P5005UL

Wireless PG pir + camera motion detector: P5006UL

Wireless PG curtain motion detector: P5007UL

Wireless PG dual tech motion detector: P5008UL

Wireless PG mirror motion detector: P5009UL

Wireless PG outdoor motion detector: P5010UL

Wireless PG glass break detector: P5011UL

Wireless PG shock detector: P5012UL

Wireless PG flood detector: P5013UL

Wireless PG temperature detector (indoor use): P5014UL

Outdoor temperature probe (requires P5005UL)

Wireless PG relay: P5015UL

Wireless PG panic key: P5016UL

Wireless PG 2-button key: P5017UL

Wireless PG sirens: P5018UL

Wireless PG repeater: P5019UL

Wireless PG door/window contacts: P5020UL

Wireless PG door/window contact w/ AUX: P5021UL

Central Station Receivers

SG-System I, II, III, IV, 5

Enclosures

PC5003C, PC4050CR (UL Fire Monitoring), PC4050CAR (UL Commercial Burg), CMC-1 (UL Commercial Burg), PC4051C. Other enclosures are available to suit a variety of system configurations.

WARNING: This manual contains information on limitations regarding product use and function and information on the limitations as to liability of the manufacturer. The entire manual should be carefully read.
PowerSeries Neo Installation Guide

Safety Instructions for Service Personnel

Warning: When using equipment connected to the telephone network, always follow the basic safety instructions provided with this product. Save these instructions for future reference. Inform the end-user of the safety precautions that must be observed when operating this equipment.

Before Installing The Equipment

Ensure your package includes the following items:
- Installation and User manuals, including the SAFETY INSTRUCTIONS. READ and SAVE these instructions!
- Follow all WARNINGS AND INSTRUCTIONS specified within this document and/or on the equipment.
- HS2016/HS2016/2032/2064/2128 alarm controller
- Power Supply, direct plug-in
- Mounting hardware

Selecting A Suitable Location For The Alarm Controller

Use the following list as a guide to find a suitable location to install this equipment:
- Locate near a telephone socket and power outlet.
- Select a location free from vibration and shock.
- Place alarm controller on a flat, stable surface and follow the installation instructions.
- Do NOT locate this product where people may walk on the secondary circuit cables.
- Do NOT connect alarm controller to electrical the same circuit as large appliances.
- Do NOT select a location that exposes your alarm controller to direct sunlight, excessive heat, moisture, vapors, chemicals or dust.
- Do NOT install this equipment near water. (e.g., bath tub, kitchen/laundry sink, wet basement, near a swimming pool).
- Do NOT install this equipment and accessories in areas where risk of explosion exists.
- Do NOT connect this equipment to electrical outlets controlled by wall switches or automatic timers.
- AVOID interference sources.
- AVOID installing equipment near heaters, air conditioners, ventilators, and refrigerators.
- AVOID locating equipment close to or on top of large metal objects (e.g., wall studs).

See "Locating Detectors and Escape Plan" on page 20 for information on locating smoke and CO detectors.

SAFETY Precautions Required During Installation

- NEVER install this equipment and/or telephone wiring during a lightning storm.
- NEVER touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Position cables so that accidents can not occur. Connected cables must NOT be subject to excessive mechanical strain.
- Use only the power supply provided with this equipment. Use of unauthorized power supplies may cause damage.
- For direct plug-in versions, use the transformer supplied with the device.

WARNING: THIS EQUIPMENT HAS NO MAINS ON/OFF SWITCH. THE PLUG OF THE DIRECT PLUG-IN POWER SUPPLY IS INTENDED TO SERVE AS THE DISCONNECTING DEVICE IF THE EQUIPMENT MUST BE QUICKLY DISCONNECTED. IT IS IMPERATIVE THAT ACCESS TO THE MAINS PLUG AND ASSOCIATED MAINS SOCKET/OUTLET IS NEVER OBSTRUCTED.

IMPORTANT NOTE FOR NORTH AMERICA!

This alarm system must be installed and used within an environment that provides the pollution degree max 2 and over-voltages category II NON-HAZARDOUS LOCATIONS, indoor only. The equipment is DIRECT PLUG-IN (external transformer) and is designed to be installed, serviced and/or repaired by service persons only; [service person is defined as a person having the appropriate technical training and experience necessary to be aware of hazards to which that person may be exposed in performing a task and of measures to minimize the risks to that person or other persons]. This equipment has no mains on/off switch; if the equipment must be quickly disconnected, the plug of the direct plug-in power supply is intended to serve as the disconnecting device; it is imperative that access to the mains plug and associated mains socket/outlet, is never obstructed. There are no parts replaceable by the end-user within this equipment. The wiring (cables) used for installation of the alarm system and accessories, shall be insulated with PVC, TFE, PTFE, FEP, Neoprene or Polyamide.

(a) The equipment enclosure must be secured to the building structure before operation.
(b) Internal wiring must be routed in a manner that prevents:
- Excessive strain or loosening of wire on terminal connections;
- Damage of conductor insulation

(c) Disposal of used batteries must be made in accordance with local waste recovery and recycling regulations.
(d) Before servicing, DISCONNECT the power and telephone connection.
(e) DO NOT route any wiring over circuit boards.
(f) The installer is responsible to ensure that a readily accessible disconnect device is incorporated in the building for permanently connected installations.

The power supply must be Class II, FAIL SAFE with double or reinforced insulation between the PRIMARY and SECONDARY CIRCUIT/ENCLOSURE and be an approved type acceptable to the local authorities. All national wiring rules must be observed.

Installation

Mounting the Enclosure

Locate the panel in a dry area, preferably near an unswitched AC power source and the incoming telephone line. Complete all wiring before applying AC or connecting the battery.

Terminal Descriptions

The following terminals are available on the PowerSeries Neo alarm controller.

<table>
<thead>
<tr>
<th>Terminal Description</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>BAT+, BAT-</td>
<td>Battery terminals. Use to provide backup power and additional current when system demands exceed the power output of the transformer, such as when the system is in alarm. Do not connect the battery until all other wiring is complete.</td>
</tr>
<tr>
<td>AC</td>
<td>Power terminals. Connect the battery before connecting the AC. Do not connect the battery or transformer until all other wiring is complete.</td>
</tr>
<tr>
<td>AUX+, AUX-</td>
<td>Auxiliary terminals. Use to power modules, detectors, relays, LEDs, etc. (700mA MAX). Connect the positive side of device to AUX+, the negative side to AUX-.</td>
</tr>
<tr>
<td>BELL+, BELL-</td>
<td>Bell/ sire power (700mA MAX). Connect the positive side of any alarm warning device to BELL+, the negative side to BELL-.</td>
</tr>
<tr>
<td>RED, BLK, YEL, GRN</td>
<td>Corbus terminals. Use to provide communication between the alarm controller and connected modules. Each module has four Corbus terminals that must be connected to the Corbus.</td>
</tr>
<tr>
<td>PGM1 to PGM4</td>
<td>Programmable output terminals. Use to activate devices such as LEDs. (PGM1, PGM3, and PGM4: 50mA PGM2: 300mA or can be configured as an input)</td>
</tr>
<tr>
<td>Z1 to Z8 COM</td>
<td>Zone input terminals. Ideally, each zone should have one detection device; however, multiple detection devices can be wired to the same zone.</td>
</tr>
<tr>
<td>EGN</td>
<td>Earth ground connection.</td>
</tr>
<tr>
<td>TIP, RING, T-1, R-1</td>
<td>Telephone line terminals.</td>
</tr>
<tr>
<td>PCLINK_1</td>
<td>DLS/SA</td>
</tr>
<tr>
<td>PCLINK_2</td>
<td>DLS/SA, Alternate Communicator</td>
</tr>
</tbody>
</table>

Corbus Wiring

The RED and BLK Corbus terminals are used to provide power while YEL and GRN are used for data communications. The 4 Corbus terminals of the alarm controller must be connected to the 4 Corbus terminals or wires of each module.

The following conditions apply:
- Corbus should be run with minimum 22 gauge quad, two pair twisted preferred.
- The modules can be home run to the panel, connected in series or
can be T-tapped.
- Do not use shielded wire for Corbus wiring.

**Note:** Any module can be connected anywhere along the Corbus. Separate wire runs for keypads, zone expanders etc. are not necessary.

**Note:** No module can be more than 1,000’/305m (in wire length) from the panel. Do not use shielded wire for Corbus wiring.

**Figure 1-1 Corbus Wiring**
Module (A) is wired correctly as it is within 1,000’/305m of the panel, in wire distance. Module (B) is wired correctly as it is within 1,000’/305m of the panel, in wire distance. Module (C) is NOT wired correctly as it is farther than 1,000’/305m from the panel.

**Current Ratings**
In order for the system to operate properly, the power output of the alarm controller and power supply modules cannot be exceeded. Use the following data to ensure that the available current is not exceeded.

**Table 1-1 System Output Ratings**

<table>
<thead>
<tr>
<th>Device</th>
<th>Output</th>
<th>Rating (12Vdc)</th>
</tr>
</thead>
<tbody>
<tr>
<td>HS2016</td>
<td>AUX:</td>
<td>700mA. Subtract the listed rating for each keypad, expansion module and accessory connected to AUX or Corbus. At least 100mA must be reserved for the Corbus.</td>
</tr>
<tr>
<td>HS2032</td>
<td>BELL:</td>
<td>700mA. Continuous rating.</td>
</tr>
<tr>
<td>HS2064</td>
<td></td>
<td>2.0A. short term. Available only with standby battery connected. Not for UL/ULC or EN certified applications.</td>
</tr>
<tr>
<td>HS2064 E</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2128</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2128 E</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HSM2208</td>
<td>AUX:</td>
<td>250mA. Continuous rating. Subtract for each device connected. Subtract the total load on this terminal from the alarm panel AUX/Corbus output.</td>
</tr>
<tr>
<td>HSM2108</td>
<td>AUX:</td>
<td>100mA. Subtract for each device connected. Subtract the total load on this terminal from the panel AUX/Corbus output.</td>
</tr>
</tbody>
</table>

**Alarm Control Panel**

AUX - 700mA available for devices connected to the AUX and PGM terminals, and modules connected to Corbus terminals. At least 100mA must be reserved for the Corbus.

**Alarm Controller Current Calculation**

**Panel Calculation**

Maximum (Standby or Alarm)

AUX (700mA max. including PGMs 1-4)

**Corbus (700mA max.)*

**PCLink+ (Alt. Com.:125mA)**

Total (must not exceed 700mA)

*** See "Corbus Current Calculation Chart" on page 3.

For UL, ULC and Commercial Listed applications, the total standby and alarm current cannot exceed 700mA.

**Table 1-2 Corbus Current Calculation Chart**

<table>
<thead>
<tr>
<th>Item</th>
<th>Current (mA)</th>
<th>x</th>
<th>Quantity</th>
<th>Total (mA)</th>
</tr>
</thead>
<tbody>
<tr>
<td>HS2016/HS2032/HS2064/HS2064/D/HS2128</td>
<td>85</td>
<td>X</td>
<td>1</td>
<td>85</td>
</tr>
<tr>
<td>HS2LCd</td>
<td>105</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2ICN</td>
<td>105</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2LED</td>
<td>105</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2LCDP</td>
<td>105</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2ICNP</td>
<td>105</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2LCDRF</td>
<td>105</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2ICNRF</td>
<td>105</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2ICNRFPP</td>
<td>105</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2ICNP</td>
<td>105</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HSM2108*</td>
<td>30</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>AUX output current of HSM2108</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HSM2208*</td>
<td>40</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>AUX output current of HSM2208</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HSM2300/2204*</td>
<td>35</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HSM2HOSTx</td>
<td>35</td>
<td>x</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HSM2955**</td>
<td>x</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3G2080(R)/TL2803G(R)/TL280(R)</td>
<td>125</td>
<td>PCLINK</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Total Corbus Current =

*These units draw current from the Corbus to power devices external to the module. This current must be added to the total Corbus current. See manufacturer's specifications for the current draw of each device.

** For HSM2955 current draw refer to HSM2955 installation manual.

**Capacitance Limits**

An increase in capacitance on the Corbus affects data transmission and causes the system to slow down. Capacitance increases for every foot of wire added to the Corbus. The capacitance rating of the wire used will determine the maximum length of the Corbus.
Table 1-3 Wire Capacitance

<table>
<thead>
<tr>
<th>Wire Capacitance per 1000' (300m)</th>
<th>Total Corbus Wire Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>15nF</td>
<td>5300'/1616m</td>
</tr>
<tr>
<td>20nF</td>
<td>4080'/1220m</td>
</tr>
<tr>
<td>25nF</td>
<td>3200'/976m</td>
</tr>
<tr>
<td>30nF</td>
<td>2666'/810m</td>
</tr>
<tr>
<td>35nF</td>
<td>2280'/703m</td>
</tr>
<tr>
<td>40nF</td>
<td>2000'/608m</td>
</tr>
</tbody>
</table>

AC (UL Listed Installations)

Primary: 120VAC/60Hz/.033A
Secondary: 16.5VAC/40VA DSC PTD1640U, DSC PTC1640U Class 2 transformer.

Note: Use DSC PTD1640 for Canadian installations.

Warning: Do not connect the battery or transformer until all other wiring is complete.

For ULC S559 applications, Standex transformer (Model FTC3716) shall be employed for direct-wiring.

Note: For UL/ULC installations use only 60Hz.

Batteries

Do not connect the battery until all other wiring is complete.

Note: A sealed, rechargeable, lead acid battery or gel type battery is required to meet UL requirements for power standby times.

Connect the RED battery lead to the positive battery terminal and the BLACK battery lead to the negative battery terminal.

Note: Refer to "Aux Loading and Battery Selection" on page 23.

Additional Wiring

Zone Wiring

Power down the alarm controller and complete all zone wiring.

Zones can be wired to supervise normally open devices (e.g., smoke detectors) or normally closed devices (e.g., door contacts). The alarm panel can also be programmed for single end-of-line or double end-of-line resistors.

Zone programming is done using the following programming sections:

- [001] selects zone definition
- [201 - 208] partition assignment.

Observe the following guidelines when wiring zones:

- For UL listed installations use SEOL or DEOL only
- Minimum 22 AWG wire, maximum 18 AWG
- Do not use shielded wire
- Do not exceed 100Ω wire resistance. Refer to the following table:

Table 1-4 Burglary Zone Wiring Chart

<table>
<thead>
<tr>
<th>Wire Gauge</th>
<th>Maximum Length to EOL Resistor (ft-/meters)</th>
</tr>
</thead>
<tbody>
<tr>
<td>22</td>
<td>3000 / 914</td>
</tr>
<tr>
<td>20</td>
<td>4900 / 1493</td>
</tr>
<tr>
<td>19</td>
<td>6200 / 1889</td>
</tr>
<tr>
<td>18</td>
<td>7800 / 2377</td>
</tr>
</tbody>
</table>

Figures are based on maximum wiring resistance of 100Ω.

Aux Power Wiring

These terminals provide 11.3-12.5VDC/700mA of current (shared with PGM outputs). Connect the positive side of any device to the AUX+ terminal, the negative side to GND. The AUX output is protected; if too much current is drawn from these terminals (wiring short) the output is temporarily shut off until the problem is corrected.

Note: If using a 12V, 14Ah battery, maximum AUX capacity for 24-hour standby is 470mA.

PGM Wiring

Min/max operating voltages for devices, sensors and modules is 9.5VDC - 14VDC.

PGMs switch to ground when activated from the alarm controller. Connect the positive side of the device to the AUX+ terminal and the negative side to a PGM terminal.

PGM 1, 3, 4 supply up to 50mA; PGM 2 supplies up to 300mA.

A relay is required for current levels greater than 50mA or 300mA. PGM2 can also be used for 2-wire smoke detectors, 24-hr burglary input alarm.

Note: Use SEOL resistors on Fire zones only.

Figure 1-2 LED Output with Current Limiting Resistor and Optional Relay Driver Output.

UL Compatibility ID For FSA-210B Series is: FS200

Note: For ULC listed installations, use FSA-210A and FSA-410A series.

Single End-of-Line (SEOL) Resistor

When SEOL resistors are installed at the end of a zone loop, the alarm panel detects if the circuit is secure, open, or shorted. The SEOL resistor must be installed at the end of the loop for proper supervision.
To enable SEOL supervision, program section [013], options [1] and [2] to OFF.

**Note:** This option should be selected if either normally closed or normally open detection devices or contacts are used.

The Bell output is supervised and power limited by 2A thermistor. If unused, connect a 1000Ω resistor across Bell+ and Bell- to prevent the panel from displaying a trouble.

**Telephone Line Wiring**

Wire the telephone connection terminals (TIP, Ring, T-1, R-1) to an RJ-31x connector as indicated in the following diagram. For connection of multiple devices to the telephone line, wire in the sequence indicated. Use 26 AWG wire minimum for wiring.

**Ground Wiring**

**Figure 1-7 Ground Installation**

**Note:** Using an insulated green wire (minimum 22AWG), connect the EGND terminal on the Corbus and the grounding wire from the building electrical installation to any of the available holes on the back or side of the metal cabinet. See the diagram attached to the cabinet for suggested GND point location and hardware recommendations.

**Enrollment**

All optional modules and devices must be enrolled on the system. During enrollment, the electronic serial number (ESN) of each device is identified to the control panel and zones are assigned. A wireless transceiver HSM2HOST or an RF keypad must be enrolled first before wireless devices can be enrolled.
Enrolling Modules

During automatic and manual enrollment, if an attempt is made to enroll more than the maximum number of modules, an error tone sounds and a message is displayed on LCD keypads.

Table 1-5 Module Capacity

<table>
<thead>
<tr>
<th>Module</th>
<th>HS2016</th>
<th>HS2032</th>
<th>HS2064/HS2064 E</th>
<th>HS2128/HS2128 E</th>
</tr>
</thead>
<tbody>
<tr>
<td>HSM2108 8 Zone expander</td>
<td>1</td>
<td>3</td>
<td>7</td>
<td>15</td>
</tr>
<tr>
<td>HSM2208 8 Output expander</td>
<td>2</td>
<td>4</td>
<td>8</td>
<td>16</td>
</tr>
<tr>
<td>Wireless Keypad: HSM2108</td>
<td>8</td>
<td>8</td>
<td>8</td>
<td>16</td>
</tr>
<tr>
<td>HS2128/HS2128 E</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HS2LCDWF(P)/V</td>
<td>8</td>
<td>8</td>
<td>8</td>
<td>16</td>
</tr>
<tr>
<td>HS2TCNP Touchscreen Keypad</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>HS2Power Supply 1A</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>HS2204 4 High-current Output</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>HS2HOSTx Transceiver</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>HS2955 (not UL evaluated)</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

Modules can be enrolled automatically or manually using section [902] of Installer programming.

To confirm that a module has been successfully enrolled, use Installer Programming section [903].

Enroll Wireless Devices

Wireless devices are enrolled via the wireless transceiver module and Installer Programming section [804][000].

Auto Enrollment

To enroll a wireless device using this method, press and hold the Enroll button on the device for 2-5 seconds until the LED lights then release the button. The alarm panel automatically recognizes the device and the keypad displays a confirmation message. The device ID and next available zone number are displayed. Press [*] to accept or scroll to another available zone number. Batteries must be installed in the wireless device in order to enroll.

Pre-Enrollment

Pre-enrollment is a two step process. The first step requires entering each device ID ([804][001]-[716]). Every wireless device has an ID printed on the sticker attached to the device. The format is XXX-YYYY where:

- XXX identifies the type or model of the device
- YYYY is a short encrypted ID used by the system to identify the specific device

Pre-enrollment can be done at a remote location and using DLS/SA. The second step is to press the enrollment button on the device, usually done on location. Installer Programming does not have to be entered at this step. Both steps must be performed in order to complete the enrollment.

Programming Methods

The alarm system can be programmed using the following methods:

Table 1-6 Programming Methods

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
<th>Procedure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Template</td>
<td>Use pre-defined templates to quickly apply basic programming and to set up DLS downloading.</td>
<td>Press [899] at the “Enter Section” screen. See Template Programming below for details.</td>
</tr>
<tr>
<td>Programming</td>
<td>Download and apply programming using DLS 5 v1.3 for Neo v1.0 panels and DLS 5 v1.4+ for Neo v1.0 and up products.</td>
<td>For local DLS, use a PC-Link cable and laptop with DLS-5 software installed. For remote DLS, use a telephone line, cellular network or the Internet.</td>
</tr>
<tr>
<td>Installer</td>
<td>Manually program all alarm system and device options.</td>
<td>Press [*][8][installer code] while the system is disarmed.</td>
</tr>
</tbody>
</table>

Viewing Programming

Programming sections can be viewed from any system keypad. The method for viewing and selecting programming options using LCD, LED and ICON keypads depends on the keypad type used. See below for specific instructions on programming with each keypad type.

Generally, programming options are accessed in the following way:
1. Enter Installer Programming mode ([*][8]).
2. Navigate to a specific programming section.
3. Select an option to view or change its programming.

All programming options are numbered and can be accessed by navigating through the menu (LCD) or by keying in the program section number. For toggle options, the name of the option is displayed (LCD) or LEDs 1-8 are illuminated (LED and ICON).

Use the keypad numbers to toggle options on or off. Sections requiring data input, such as phone numbers, display the full data in fields up to 32 characters long (LCD). To input data, use the scroll keys to select a character then press the keypad button corresponding to the number/letter required. Scroll to the next character and repeat the procedure as needed. Press the [#] key to save changes and exit the program section.

Minimum Required Programming

Once basic installation of the alarm panel is complete, the following general configuration options can be set.

[000] Language Selection

(LCD keypads only)
Use this section to set the language displayed by LCD keypads. To select a language:

1. Enter Installer Programming: [*][8][Installer Code].
2. Enter programming section [000]-[000].
3. Key in the 2-digit number corresponding to the language required. See below:

<table>
<thead>
<tr>
<th>Number</th>
<th>Language</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>English</td>
</tr>
<tr>
<td>02</td>
<td>Spanish</td>
</tr>
<tr>
<td>03</td>
<td>Portuguese</td>
</tr>
<tr>
<td>04</td>
<td>French</td>
</tr>
<tr>
<td>05</td>
<td>Italian</td>
</tr>
<tr>
<td>06</td>
<td>Dutch</td>
</tr>
<tr>
<td>07</td>
<td>Polish</td>
</tr>
<tr>
<td>08</td>
<td>Czech</td>
</tr>
<tr>
<td>09</td>
<td>Finnish</td>
</tr>
<tr>
<td>10</td>
<td>German</td>
</tr>
<tr>
<td>11</td>
<td>Swedish</td>
</tr>
<tr>
<td>12</td>
<td>Norwegian</td>
</tr>
<tr>
<td>13</td>
<td>Danish</td>
</tr>
<tr>
<td>14</td>
<td>Hebrew</td>
</tr>
<tr>
<td>15</td>
<td>Greek</td>
</tr>
<tr>
<td>16</td>
<td>Turkish</td>
</tr>
<tr>
<td>17</td>
<td>Slovak</td>
</tr>
<tr>
<td>18</td>
<td>Croatian</td>
</tr>
<tr>
<td>19</td>
<td>Hungarian</td>
</tr>
<tr>
<td>20</td>
<td>Romanian</td>
</tr>
<tr>
<td>21</td>
<td>Russian</td>
</tr>
<tr>
<td>22</td>
<td>Bulgarian</td>
</tr>
<tr>
<td>23</td>
<td>Latvian</td>
</tr>
<tr>
<td>24</td>
<td>Lithuanian</td>
</tr>
<tr>
<td>25</td>
<td>Ukrainian</td>
</tr>
<tr>
<td>26</td>
<td>Slowak</td>
</tr>
<tr>
<td>27</td>
<td>Serbian</td>
</tr>
<tr>
<td>28</td>
<td>Estonian</td>
</tr>
<tr>
<td>29</td>
<td>Slovenian</td>
</tr>
</tbody>
</table>

**Time and Date**

Use this section to program the alarm system clock.

Menu: [*][6][Master Code] > Time and Date

Keypad: [*][6][Master Code] + 01

Enter time and date using the following format: (HH:MM); (MM-DD-YY). Valid time entries are 00-23 hours, 00-59 minutes. Valid date entries are 01-12 months, 01-31 days.

**Setting Up a Partition**

Partitions are added or removed from the system by applying or removing a partition mask via Installer Programming section [200]. The number of available partitions depends on the alarm panel model.

**Bell/Siren Operation**

Each partition must have a siren. The system siren connected to the bell output of the alarm controller can be mounted in a central location within hearing range of all partitions. Each partition can also have wireless sirens activated only on the assigned partition.

**Keypad Partition Setup**

Keypads can be configured to control an individual partition or all partitions. In general, a partition keypad controls the partition it is assigned to. A Global keypad controls all partitions. Global keypads should be placed in common areas of the premises, such as points of entry or reception areas, where the ability to arm and disarm more than one partition at a time is required.

Partition keypads can also be temporarily loaned to other partitions.

To select a keypad operating mode:

1. Enter Installer Programming: [*][8][installer code].
2. Select [861]-[876] to program keypads 1-16.
   - Press [000] for partition assignment.
   - For Global operation, key in 00.
   - To assign a keypad to a partition, key in 01-08 for partition 1-8.
3. Press the [#] and repeat step 2 for next keypad. When finished programming all keypads, press the [#] key twice to exit programming.

Users are assigned partition access rights via the [*][5] menu.

**Assign sirens to partitions:**

[804]-[000]-[551]-[556]-[000]

**Set up partition account codes:**

[310]-[001]-[008]

**Set up partition timers:**

- Entry/exit delay, settle delay – [005]-[001]-[008]
- Automatic arming/disarming schedule – [151]-[158]-[001][002]
- Auto disarming holiday schedule – [151]-[158]-[003]
- No activity arming – [151]-[158]-[006]
- Automatic clock adjust – [005]-[000], option 6
- Delay between dialing attempts – [377]-[012]

**Assign Zone Types**

A zone type defines how a zone operates within the system and how it responds when triggered.

<table>
<thead>
<tr>
<th>Zone Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>000 - Null Zone</td>
<td>24-Hour Gas</td>
</tr>
<tr>
<td>001 - Delay 1</td>
<td>24-Hour CO</td>
</tr>
<tr>
<td>002 - Delay 2</td>
<td>24-Hour Holdup*</td>
</tr>
<tr>
<td>003 - Instant</td>
<td>24-Hour Panic</td>
</tr>
<tr>
<td>004 - Interior</td>
<td>24-Hour Heat</td>
</tr>
<tr>
<td>005 - Interior Stay/Away</td>
<td>24-Hour Medical*</td>
</tr>
<tr>
<td>006 - Delay Stay/Away</td>
<td>24-Hour Emergency</td>
</tr>
<tr>
<td>007 - Delayed 24-Hour Fire</td>
<td>24-Hour Sprinkler*</td>
</tr>
<tr>
<td>008 - Standard 24-Hour Fire</td>
<td>24-Hour Flood</td>
</tr>
<tr>
<td>009 - Instant Stay/Away</td>
<td>24-Hour Latching Tamper</td>
</tr>
<tr>
<td>010 - Interior Delay</td>
<td>24-Hour Non-Alarm</td>
</tr>
<tr>
<td>011 - Day Zone</td>
<td>24-Hour High Temperature</td>
</tr>
<tr>
<td>012 - Night Zone</td>
<td>24-Hour Low Temperature</td>
</tr>
<tr>
<td>016 - Final Door Set</td>
<td>24-Hour Non-Latching Tamper</td>
</tr>
<tr>
<td>017 - 24-Hour Burglary</td>
<td>Momentary Keyswitch Arm</td>
</tr>
<tr>
<td>018 - 24-Hour Bell/Buzzer</td>
<td>Maintained Keyswitch Arm</td>
</tr>
<tr>
<td>023 - 24-Hour Supervisory</td>
<td>Momentary Keyswitch Disarm</td>
</tr>
<tr>
<td>024 - 24-Hour Supervisory Buzzer 069</td>
<td>Maintained Keyswitch Disarm</td>
</tr>
<tr>
<td>025 - Auto Verified Fire</td>
<td>Door Bell</td>
</tr>
<tr>
<td>027 - Fire Supervisory</td>
<td>072 - Push to Set</td>
</tr>
</tbody>
</table>

* Not UL evaluated

**Assign zone attributes:**

[002]-[001]-[128]>Select one of the following zone attributes:

1 – Bell Audible
2 – Bell Steady
3 – Chime Function
4 – Bypass Enabled
5 – Force Arm
6 – Swinger Shutdown
7 – Transmission Delay
8 – Burglary Verification
9 – Normally Closed EOL
10 – Single EOL
11 – Double EOL
12 – Fast/Normal Loop Response
13 – Zone 2-way Audio Activation
14 – Hold Up Verification

Create labels:
[000]-[001]-[821] 2 x 14 ASCII characters.

Add access codes:
To program an access code: [006] then one of the following:
[001] – Installer code
[002] – Master code
[003] – Maintenance code

Access codes are either 4, 6 or 8 digits in length, depending on the setting of programming section [041]. Duplicate codes are not valid.

Alternate Communicator Setup
The alternate communicator is an optional wireless or ethernet communications device that can be used as a backup to the PSTN connection or as a primary means of communication between the alarm panel and the central monitoring station. The alternate communicator communicates via 3G (HSPA) or Ethernet.

The following configuration steps are required to set up the alternate communicator:
- Install the alternate communicator and wire it to the alarm panel (use PCLINK_2 header)
- Enroll the alternate cellular communicator with Connect 24
- Set the communication path: [300]
- Enable the alternate communicator: [382] option 5
- Enable event reporting: [307]/[308]
- Program communication delay timer: [377]
- Program DLS access: [401] option 07

Refer to the 3G2080(R)/ TL2803G(R)/ TL280(R) installation manual for details.

[300] Panel/Receiver Communication Paths
This section is used to select the path of communications between the alarm system and the central station.
To use PSTN as the communications path, program section [300] options 001 through 004 as [01] PSTN 1.
To use the alternate communicator to establish a communications path, program two of the receivers (section [300] options 001, 002, 003 or 004) as [03] and [04] for Ethernet, and two of the receivers as [05] and [06] for cellular.

Testing the System
Installer Walk Test
Walk test enables the installer to test the operation of each detector by tripping zones, causing an actual alarm. Enter section [901] to initiate a walk test. When a zone is tripped, all system sirens emit a tone to indicate that the zone is working correctly.
After 15 minutes without zone activity, the walk test terminates automatically. To manually exit walk test mode, enter [901] again.

Viewing the Event Buffer
The event buffer contains logs of events that have occurred on the alarm system beginning with the most recent. The capacity of the event buffer is scalable and can hold 500/1000 events (depending on panel model) before rolling over. The buffer displays events according to their time stamp, beginning with the most recent. The event buffer can be uploaded using DLS.
Each event displays the time and date, a description of the event, the zone label, access code number or any other pertinent information. To view the event buffer, press [*][6][Master Code][*].

Troubleshooting

LCD programmable-message keypad:
- Press [*][2] followed by access code if required to view a trouble condition
- The trouble light flashes and the LCD displays the first trouble condition
- Use the arrow keys to scroll through all trouble conditions present on the system

Note: When additional information is available for a specific trouble condition, a [*] is displayed. Press the [*] key to view the additional information.

LED and ICON keypads:
- Press [*][2] to view a trouble condition
- The trouble light flashes
- Refer to the trouble summary list below to determine the trouble condition(s) present on the system

[*][2] Trouble Display
This feature is used to view system troubles. If a trouble is present, the keypad Trouble indicator illuminates and an audible indication is emitted (two short beeps every 10 seconds, except while in AC failure). Silence the audible indicator by pressing [#].

Troubles may be viewed while the system is armed or disarmed. The system may be programmed to show all troubles while armed or only fire troubles.
The system can be configured to require a user code to view [*][2] system troubles. See section [023] option 5.
To view trouble conditions:

- Press [*][2] to enter the Trouble menu.
- On an LCD keypad, scroll to a trouble type then press [*] to view the specific trouble. The zone name and trouble condition for each trouble are displayed on the screen.
- On LED/ICON keypads, zone indicator lights illuminate to identify existing trouble types (e.g., Zone light 1 represents Service Required trouble type). Press the number key corresponding to a zone light to view the specific trouble. Lights 1-12 illuminate to indicate the trouble as follows:

<table>
<thead>
<tr>
<th>Table 1-7: Trouble Indications</th>
</tr>
</thead>
</table>

**Trouble 01 — Service Required:**

- Bell Circuit Trouble: The bell circuit is open.
- RF Jam: The HSM2HOSTx has detected an RF Jam condition.
- Aux Supply Trouble: The alarm controller, HSM2204 or HSM2300 has an overcurrent condition on Aux.
- Loss of Clock: System time and date require programming.
- Output 1 Fault: An HSM2204 module has detected an open condition on output #1.

**Trouble 02 — Battery Trouble:**

- Panel Low Battery Trouble: The battery voltage (under load) is below 11.5V. Restores at 12.5V.
- Panel No Battery: No battery connected to alarm controller.
- HSM2204 01-04 Low Battery: An HSM2204 has a battery voltage less than 11.5V.
- HSM2204 01-04 No Battery: No battery connected to HSM2204.
- HSM2300 01-04 Low Battery: An HSM2300 has a battery voltage less than 11.5V.
- HSM2300 01-04 No Battery: No battery connected to HSM2300.

**Trouble 03 — Bus Voltage:**

- HSM2HOSTx Bus Low Voltage: The HSM2HOSTx module has measured less than 6.3V on its Aux input.
- Keypad 01 -16 Bus Low Voltage: A hardwired keypad has a bus voltage of less than 6.9V for ICON/LED (RF version) and 7.7V for non-RF models.
- HSM2108 01-15 Bus Low Voltage: A zone expander has a bus voltage of less than 9.9V.
- HSM2300 01-04 Bus Low Voltage: A power supply has a bus voltage of less than 6.9V.
- HSM2204 01-04 Bus Low Voltage: A high current output module has a bus voltage of less than 6.9V.
- HSM2208 01-16 Bus Low Voltage: The low current output module has detected a voltage less than 5.9V on its aux input.
- HSM2955 Bus Low Voltage: The audio module has detected a voltage less than 9.65V on its aux input.

**Trouble 04 — AC Troubles:**

- Zone 001 - 128 AC Trouble: An AC trouble has been detected on a PGX934 PIR + Camera.
- Siren 01 - 16 AC: A siren has an AC trouble.
- Repeater 01 - 08 AC: A wireless repeater has an AC trouble.
- HSM2300 01-04 AC: An HSM2300 has an AC trouble.
- HSM2204 01-04 AC: An HSM2204 has an AC trouble.
- Panel AC: The alarm controller has an AC failure condition.

**Trouble 05 — Device Faults:**

- Zone 001 - 128: A zone is in fault. Additional information displayed on LCD keypads for the following troubles: Fire Trouble (2-W Smoke, PGX916, PGX926), Freeze (PGX905), Self Test (PGX984), CO (PGX913), and Probe Disconnected (PGX905). Also generated by a short on hardwired zones when DEOL is used or by a wireless supervisory fault.
- Keypad 01 - 16: A wireless or hardwired keypad is in fault.
- Siren 01 - 16: A siren is in fault.
- Repeater 01 - 08: A wireless repeater is in fault (supervisory or loss of AC/DC).

**Trouble 06 — Device Low Battery:**

- Zone 001 - 128: Wireless zone has a low battery.
- Keypad 01-16: Keypad has a low battery.
- Siren 01 - 16: Siren has a low battery.
- Repeater 01 - 08: Repeater has a low battery.
- User 01 - 1000: Wireless Key has a low battery.

**Trouble 07 — Device Tamper:**

- Zone 001 - 128 Tamper: A wireless or hardwired zone configured for DEOL operation is in tamper.
- Keypad 01 - 16 Tamper: A hardwired or wireless keypad is in tamper.
- Siren 01 - 16 Tamper: A wireless siren is in tamper.
- Repeater 01 - 08 Tamper: A wireless repeater is in tamper.
- Audio Station 01 - 04 Tamper: An audio station connected to an HSM2955 is in tamper.

**Trouble 08 — RF Delinquency Trouble:**

- Zone 001 - 128 RF Delinquency: No response from a wireless zone for 13 minutes. This trouble prevents arming until acknowledged or cleared using [*][2].
- Keypad 01 - 16 RF Delinquency: No response from a wireless keypad for 13 minutes.
- Siren 01 - 16 RF Delinquency: No response from a wireless siren for 13 minutes.
- Repeater 01 - 16 RF Delinquency: No response from a wireless repeater for 13 minutes.

**Trouble 09 — Module Supervisory Trouble:**

- HSM2HOSTx not responding.
- Keypad 01 - 16 not responding.
- HSM2108 01 - 15 not responding.
- HSM2300 01 - 04 not responding.
- HSM2204 01 - 04 not responding.
- HSM2208 01 - 16 not responding.
- HSM2955 not responding.
**Trouble 10 – Module Tamper:**

- [01] HSM2HOSTx Tamper.
- [02] Keypad 01 - 16 Tamper.
- [04] HSM2108 01 - 15 Tamper.
- [05] HSM2300 01 - 04 Tamper.
- [06] HSM2204 01 - 04 Tamper.
- [08] HSM2208 01 - 16 Tamper.
- [09] HSM2955 Tamper.

**Trouble 11 – Communications:**

- [01] TLM: Telephone line disconnected from control panel.
- [02] Receiver 01-04 FTC Trouble: Failure to communicate using programmed receiver paths.
- [03] Alt. Comm SIM Lock: SIM card has incorrect or unrecognized PIN.
- [04] Alt. Comm Cellular: Radio or SIM card failure, low signal strength detected, or cellular network fault.
- [05] Alt. Comm Ethernet: Ethernet connection unavailable. A valid IP address is either not programmed or the module was unable to get an IP with DHCP.
- [06] Receiver 01-04 Absent: Alternate communicator unable to initialize a receiver.
- [07] Receiver 01-04 Supervision: Alternate communicator unable to communicate with a receiver.
- [10] Alt Comm FTC Trouble: The alternate communicator has failed to communicate an internal event not generated by the panel.

**Trouble 12 – Not Networked Troubles:**

- [01] Zone 001-128 Not Networked Trouble: Generated when a zone becomes out of sync with the wireless network or has not been synchronized with the network after enrollment.
- [02] Keypad 01-16 Not Networked Trouble: Generated when a keypad becomes out of sync with the wireless network or has not been synchronized with the network after enrollment.
- [03] Siren 01-16 Not Networked Trouble: Generated when a siren becomes out of sync with the wireless network or has not been synchronized with the network after enrollment.
- [04] Repeater 01-08 Not Networked Trouble: Generated when a repeater becomes out of sync with the wireless network or has not been synchronized with the network after enrollment.
- [05] User 01 - 1000 Not Networked Trouble: Generated when a wireless key becomes out of sync with the wireless network or has not been synchronized with the network after enrollment.

**IMPORTANT!**

Ensure you have the following information available before contacting Customer Support:

- Alarm controller type and version, (e.g., HSM2064 1.0):

**Note:** Version number can be accessed by entering [^[Installer Code] [900]] on any LCD keypad. This information is also located on a sticker on the printed circuit board.

- List of modules connected to control panel, (e.g., HSM2108, HSM2HOSTx etc.).

**Specifications**

**Zone Configuration**

- 16, 32, 64, or 128 wireless zones supported and up to 8 hardwired zones available on the controller
- 40 zone types and 14 programmable zone attributes
- Zone configurations available: normally closed, single EOL and DEOL supervised
- Hardwired zone expansion (fully supervised) available using the model HSM2108 (eight zone expander module)
- Wireless zone expansion (fully supervised) available using the HSM2Host 2-way wireless integration module (operating at 915MHz (North America), 433MHz (Europe) and 868MHz (international))

**Access Codes**

- Up to 1002 access codes: 1000 (level 2-EN), one installer code (level 3-EN), and one maintenance code
- Programmable attributes for each user code (see "Access Code Attributes" on page 1)
- When using 8-digit access codes, the minimum number of variations are:
  - HS2016
  - HS2032: 1388888
  - HS2064/HS2128: 1052631
  - HS2064 E: 200000
  - HS2128 E: 100000

**Warning Device Output**

- Integral sounder capable of 85 dB @ 3m, self-powered type Z
- 2 remote, wireless indoor/outdoor warning devices supported: models PGX901 (indoor), PGX911 (outdoor) (X=4, 8, or 9)
- Programmable as steady, pulsed or temporal three (as per ISO8201) and temporal four (CO alarm) output
- Warning device sounds alarms in the following priority: fire, CO, burg

**Memory**

- CMOS EEPROM memory
- Retains programming and system status on AC or battery failure for 20 years min. (not verified by UL)

**Power Supply - North America**

Transformer: DSC PTD1640U, PTD1640

Primary: 120V, 60Hz Class II
Secondary: 16.5VAC, 40VA Max.

**Power Supply - International**

- Input ratings: 220V-240Vac, 50/60Hz, 200mA
- Transformer required, mounted in the same enclosure, permanently connected
- Transformer secondary ratings: 16.5Vac, 40VA min.

**Note:** For installations using the transformer mounted inside the cabinet, replace fuse only with the same type (20mm) rated 250V/315mA.

Regulated power supply:

- 1.7A regulated, supervised and integral to the control unit
- Type A as per EN50131-6 Standard
- 700mA auxiliary supply, 12V DC
- Positive temperature coefficient (PTC) for Bell, Aux+ and Battery terminals
- Reverse battery detection/ protection
- Supervision for AC power and low battery
- Normal and high current battery charge options
- Supervised battery charging circuit

Current draw (panel):
- 85mA (nominal) 2A(Max)

Bell Output:
- 12V, 700mA supervised (1k Ohm) bell output (current limited at 2 amps)
- Steady, Pulsed, Temporal 3 fire, Temporal 4 CO alarm cadences
- Bell short detection (software + hardware)

Aux+:
- Voltage range = 9.6V - 13.8V DC
- Current = 700mA (shared with Corbus R(ed))
- Output ripple voltage: 270mVp-p max.
- Onboard programmable outputs:
  - PGM 1 - 50mA switched programmable output
  - PGM 2 - 300mA current-limited switched programmable output. 2-Wire smoke detectors (90mA current limited) are supported using this PGM
  - PGM 3 - 50mA switched programmable output
  - PGM 4 - 50mA switched programmable output
  - Hardware PGM over current protection

Battery
- 12V sealed lead acid, rechargeable
- Battery capacity:
  - 4 hours (UL commercial burglary/residential burglary),
  - 12 hours (EN50131),
  - 24 hours (UL/ULC resi fire, ULC com burglary, ULC com fire monitoring - no bell load allowed); INCERT (Belgium))

Note: For T 014 compliance (INCERT certification), only 14Ah (2x7Ah) batteries were tested and are accepted for INCERT certified systems.

- Maximum standby time: 24 hours (with 14Ah battery and Aux current limited to 470mA)
- Recharging time to 80% 72 hours
- Recharging rate: 240mA (12 hours max.), 480mA (24 hour backup)
- Backup time: 24 hours (UL)
- Battery lifespan: 3-5 years
- Low battery trouble indication threshold 11.5VDC
- Battery restore voltage 12.5V
- Main board current draw (battery only):
  - HS2016/32/64/128 (no alternate communicator) standby 85mA DC
  - HS2016/32/64/128, (including alternate communicator) standby 190mA DC
  - Transmit (alternate communicator module) 195mA DC
- Resettable fuses (PTC) used on circuit board
- Supervision for loss of primary power source (AC fail), battery loss or battery low voltage (battery trouble) with indication provided on the keypad
- Internal clock locked to AC power frequency

Operating Environmental Conditions
- Temperature range: UL= 0°C to +49°C (32°F-120°F),
- Relative humidity: <93% non condensing

Alarm Transmitter Equipment (ATE) Specification
- Digital dialer integral to the main control board
- Supports SIA and Contact ID
- Complies with TS203 021-1, -2, -3 Telecom equipment requirements and EN50136-1-1, EN50136-2-1, EN50136-2-3 ATS 2
- Optional Dual IP/Cellular communicators (3G2080(R)/ TL2803G (R)/ TL280(R)) can be installed in the same enclosure and configured as primary or back-up, with AES 128-bit encryption
- Compliant with EN50136-1-1, EN50136-2-1 ATS2 requirements

System Supervision Features
The PowerSeries Neo continuously monitors a number of possible trouble conditions and provides audible and visual indication at the keypad.
Trouble conditions include:
- AC power failure
- Zone trouble
- Fire trouble
- Telephone line trouble
- Communicator trouble
- Low battery condition
- RF jam
- AUX power supply fault
- Failure to communicate
- Module fault (supervisory or tamper)

Additional Features
- 2-way wireless device support
- Visual verification (images + audio)*
- Proximity tag support
- PGM scheduling
- Quick arming
- User, partition, module, zone and system labels
- Soak test*
- Programmable system loop response
- Keypad and panel software versions viewable through keypad
- Doorbell zone type
- Low battery PGM type

*Feature not evaluated by UL/ULC.
### Programming Directory

This section provides a list of all available programming options in numerical order. To program, access Installer Programming mode by keying in [*][8] [Installer Code]. Use the scroll keys < > to navigate through the menus or jump directly to a specific section by keying in a section number and pressing [*]. Programming consists of toggling on and off options in each section or by populating data fields. Press [*] to select options and [#] to exit to the previous menu. For descriptions of all programming options and programming worksheets, refer to the PowerSeries Neo Reference Manual. ✓ = Default

#### Label Programming
**000 Label Programming**

- **000 – Language Selection (01)**
- **001 – Zone Labels**
  - 001-128 – Zone Labels 1-128
- **051 – Zone Tamper Label**
- **052 – Zone Fault Label**
- **064 – CO Alarm Message**
- **065 – Fire Alarm Message**
- **066 – Fail to Arm Event Message**
- **067 – Alarm When Armed Event Message**
- **100 – System Label**
- **101-108 – Partition 1-8 Labels**
- **201-208 – Partition 1-8 Command Output Labels**
  - 001-004 – Command output 1-4 Labels
- **601-604 – Schedule 1-4 Labels**
- **801 – Keypad Labels**
  - 001-016 Keypad 1-16 Labels
- **802 – Zone Expander Labels**
  - 001-015 – Zone Expander 1-15 Labels
- **803 – Output Expander Labels**
  - 001 Output Expander 1 Label
- **806 – HSM2HOST Label**
- **808 – HSM2955 Label**
- **809 – Power Supply Label**
  - 001-004 Power Supply 1-4 Label
- **810 – High Current Output Supply Label**
  - 001-004 Power Supply 1-4 Label
- **815 – Alternate Communicator Label**
- **820 – Siren Label**
  - 001-016 Siren 1-16 Label
- **821 – Repeater Label**
  - 001-008 Repeater 1-8 Label
- **999 – Default Labels**

#### Zone Type
**001 Zone Type**

- **001-128 Zone Types (000)**
  - 000 – Null Zone
  - 001 – Delay 1
  - 002 – Delay 2
  - 003 – Instant
  - 004 – Interior
  - 005 – Interior Stay/Away
  - 006 – Delay Stay/Away
  - 007 – Delayed 24-Hour Fire
  - 008 – Standard 24-Hour Fire
  - 009 – Instant Stay/Away
  - 010 – Interior Delay
  - 011 – Day Zone
  - 012 – Night Zone
  - 016 – Final Door Set
  - 017 – 24-Hour Burglary
  - 018 – 24-Hour Bell/Buzzer
  - 023 – 24-Hour Supervisory
  - 024 – 24-Hour Supervisory Buzzer
  - 025 – Auto Verify Fire
  - 027 – Fire Supervisory
  - 040 – 24-Hour Gas
  - 041 – 24-Hour CO
  - 042 – 24-Hour Holdup
  - 043 – 24-Hour Panic
  - 045 – 24-Hour Heat
  - 046 – 24-Hour Medical*
  - 047 – 24-Hour Emergency
  - 048 – 24-Hour Sprinkler
  - 049 – 24-Hour Flood
  - 051 – 24-Hour Latching Tamper
  - 052 – 24-Hour Non-Alarm
  - 056 – 24-Hour High Temperature
  - 057 – 24 Hour Low Temperature
  - 060 – 24-Hour Non-Latching Tamper
  - 066 – Momentary Keyswitch Arm
  - 067 – Maintained Keyswitch Arm
  - 068 – Momentary Keyswitch Disarm
  - 069 – Maintained Keyswitch Disarm
  - 071 – Doorbell Zone
  - 072 – Push to Set
- **001-0128 (see PowerSeries Neo reference manual for defaults)**
  - 1 – Bell Audible
  - 2 – Bell Steady
  - 3 – Door Chime
  - 4 – Bypass Enabled
  - 5 – Force Arm
  - 6 – Swinger Shutdown
  - 7 – Transmission Delay
  - 8 – Burglary Verification
  - 9 – Normally Closed EOL
  - 10 – Single EOL
  - 11 – Double EOL
  - 12 – Fast Loop/Normal Loop Response
  - 13 – Zone 2-way Audio Activation
  - 14 – Holdup Verification

#### System Times
**005 System Times**

- **000 – System Area**
  - Bell Cutoff (004 min.)
  - Bell Delay Time (000 min.)
  - Burglary Verification Timer (060 sec.)
  - Holdup Verification Timer (008 sec.)
  - Zone Loop Response (250 ms)
  - Automatic Clock Adjust (060 sec.)
- **001-008 System Times - Partition 1-8**
  - Entry Delay 1 (030 sec.)
  - Entry Delay 2 (045 sec.) (CP-01 030 sec.)
  - Exit Delay (120 sec.) (CP-01 060 sec.)
  - Settle Delay (010 sec.) (CP-01 000 sec.)
- **900 – Bell Delay Partition Mask**
  - (Y,Y,Y,Y,Y,Y,Y)
- **901 – Daylight Savings Begins**
  - Month (003)
  - Week (002)
  - Day (000)
  - Hour (002)
- **902 – Daylight Savings Ends**
  - Month (011)
  - Week (001)
  - Day (000)
  - Hour (002)
  - Decrement (001)

#### Access Codes
**006 Installer Defined Access Codes**

- **(4-digit decimal)**
  - 001 – Installer Code (5555555)
  - 002 – Master Code (12345678)
  - 003 – Maintenance Code (AAAAAAA)
  - 004 – Guard Code (AAAAAAA)

#### PGM Programming
**007 – PGM Programming**

- **000 – Main Bell Partition Assignment**
  - 1 – Partition 1
  - 2 – Partition 2
  - 3 – Partition 3
  - 4 – Partition 4
  - 5 – Partition 5
  - 6 – Partition 6
  - 7 – Partition 7
  - 8 – Partition 8
- **001-164 – PGM 1-164 Partition Assignment (default: partition 1)**
  - 1-8 – Partition 1-8
- **008 – PGM Timer Programming**
  - 000 – PGM Timer-Minutes or Seconds (seconds)
  - 001-164 – PGM 1-164 Timer (005)

#### PGM Types
- **001-164 – PGM 1-164 Type**
  - Assignment (default: PGM1=121, PGM2=156, 3-164=101)
- **100 – Null PGM**
- **101 – Burg and Fire Bell**
  - Follower
- **102 – Delayed Fire and Burg**
  - Follower
- **103 – Sensor Reset [*][7][2]**
- **104 – 2-Wire Smoke**
- **109 – Courtesy Pulse**
- **111 – Keypad Buzzer Follow**
- **114 – Ready To Arm**
- **115 – System Armed Status**
- **116 – Away Armed Status**
- **117 – Stay Armed Status**
- **120 – Away Armed with no Zone Bypass Status**
- **121 – Command Output 1**
- **122 – Command Output 2**
- **123 – Command Output 3**
- **124 – Command Output 4**
- **129 – Partition Status Alarm Memory**
- **132 – Holdout Output**
- **134 – 24hr Silent Input**
- **135 – 24hr Audible Input**
- **146 – TLM and Alarm**
- **147 – Kissoff**
- **148 – Ground Start**
- **149 – Alternate Communicator**
- **155 – System Trouble**
- **156 – Latched System Event**
- **157 – System Tamper**
- **161 – DC Trouble**
- **165 – Prox Used**
- **166 – Partition Prox Used**
- **175 – Bell Status and Programming Access Output**
- **176 – Remote Operation**
- **184 – Open After Alarm**
- **200 – Zone Follower**
- **201 – Follower-Zones 1-8**
- **202 – Follower-Zones 9-16**
- **203 – Follower-Zones 17-24**
- **204 – Follower-Zones 25-32**
- **205 – Follower-Zones 33-40**
- **206 – Follower-Zones 41-48**
- **207 – Follower-Zones 49-56**
- **208 – Follower-Zones 57-64**
- **209 – Follower-Zones 65-72**
- **210 – Follower-Zones 73-80**
- **211 – Follower-Zones 81-88**
- **212 – Follower-Zones 89-96**
- **213 – Follower-Zones 97-104**
- **214 – Follower-Zones 105-112**
- **215 – Follower-Zones 113-120**
- **216 – Follower-Zones 120-128**

[8] = Default
000 – Main Bell Mask
   Fire Alarm ✔
   CO Alarm ✔
   Burglary Alarm ✔
   24-Hour Flood Alarm ✔
   Bell Squawks ✔
001-164 PGM 1-164 Attributes
100 – Null PGM
101 – Fire and Burglary
   01 – True Output ✔
   03 – Code Required ✔
102 – Delay Fire and Burglary
   01 – True Output ✔
103 – Sensor Reset [*][7][2]
   03 – Code Required ✔
109 – Courtesy Pulse
   01 – True Output ✔
111 – Keypad Buzzer Follow
   01 – True Output ✔
   02 – Timed Output ✔
   09 – Entry Delay ✔
   10 – Exit Delay ✔
   11 – Door Chime ✔
   12 – Keypad Buzzer Zone ✔
   13 – Audible Exit Fault ✔
   14 – Auto-Arm Pre-Alert ✔
114 – Ready To Arm
   01 – True Output ✔
115 – Armed Status
   01 – True Output ✔
116 – Armed Away Mode
   01 – True Output ✔
117 – Armed Stay Mode
   01 – True Output ✔
121 – 124 – Command Output 1-4
   01 – True Output ✔
   02 – Timed Output ✔
   03 – Code Required ✔
129 – Partition Status Alarm
   Memory
   01 – True Output ✔
132 – Holdup Output
   01 – True Output ✔
   02 – Timed Output ✔
146 – TLM and Alarm
   01 – True Output ✔
147 – Kissoff Output
   01 – True Output ✔
148 – Ground Start
   01 – True Output ✔
149 – Alternate Communicator
   01 – True Output ✔
   02 – Timed Output ✔
   04 – Fire Alarm ✔
   05 – Panic Alarm ✔
   06 – Burglary Alarm ✔
   07 – Open/Close ✔
   08 – Zone Auto Bypass ✔
   09 – Medical Alarm ✔
   10 – Burglary Verified ✔
   11 – Open after Alarm ✔
   12 – Emergency Alarm ✔
   13 – Duress Alarm ✔
   14 – Holdup Verified ✔
155 – System Trouble
   01 – True Output ✔
   02 –Timed Output ✔
   04 – Service Required ✔
   05 – Loss of Clock ✔
   06 – AC Fail ✔
   07 – DC Fail ✔
   08 – TLM ✔
   09 – FTC ✔
   10 – Ethernet ✔
   11 – Zone Fault ✔
   12 – Zone Tamper ✔
   13 – Zone Low Battery ✔
156 – Latched System Event
   01 – True Output ✔
   02 – Timed Output ✔
   04 – Fire Alarm ✔
   05 – Panic Alarm ✔
   06 – Burglary Alarm ✔
   07 – Medical Alarm ✔
   08 – Supervisory ✔
   09 – Priority Event ✔
   10 – Holdup ✔
   11 – Duress ✔
   12 – Emergency ✔
   13 – Fire Supervisory ✔
   14 – Fire Trouble ✔
   15 – CO Alarm ✔
157 – System Tamper
   01 – True Output ✔
   02 – Timed Output ✔
   09 – Module Tamper ✔
   10 – Zone Tamper ✔
161 – DC Trouble
   01 – True Output ✔
   02 – Timed Output ✔
   09 – Battery Low ✔
   10 – Battery Absent ✔
165 – Prox Used
   01 – True Output ✔
166 – Partition Prox Used
   01 – True Output ✔
175 – Bell Prog Access
   01 – True Output ✔
176 – Remote Operation
   01 – True Output ✔
184 – Open After Alarm
   01 – True Output ✔
   02 – PGM Timer ✔
200 – Zone Follower – Single Zone
   01 – True Output ✔
   02 – Timed Output ✔
   03 – Code Required ✔
   04 – Latching ✔
   05 – Follow Alarm ✔
201- 216 Zone Follow Zones 1-128
   01 – True Output ✔
   02 – Timed Output ✔
   04 – Latching ✔
   05 – Follow Alarm ✔
209-016 – Zone Terminal 1-16
011 PGM Configuration Options
001-164 – PGM 1-164
   Configuration
   Zone Follower by Zone
   Proximity Tag Used
   Command Output Schedules
012 System Lockout (attempts/min.)
   01 – Test Transmission Exception
   02 – Real-Time Bypass Reporting
   Keypad Lockout Attempts
   (000)
   Keypad Lockout Duration
   (000)
   Remote Lockout Attempts
   (006)
   Remote Lockout Duration
   (060)

System Options
013 System Options 1
   01 – NC Loop/EOL
   02 – DEOL/SEOL
   03 – Show All Troubles when
   Armed ✔
   04 – Tamper/Faults Do Not show as
   open ✔
   05 – Auto-Arm Schedule in [*][6]
   ✔
   06 – Audible Exit Fault ✔
   07 – Event Buffer Follows Swinger
   ✔
   08 – Temporal Three Fire Signaling

014 System Options 2
   01 – Bell Squawk
   02 – Bell Squawk Auto-Arm
   03 – Bell Squawk on Exit
   04 – Bell Squawk on Entry
   05 – Bell Squawk on Trouble
   06 – Not Used
   07 – Exit Delay Termination
   08 – Fire Bell Continues

015 System Options 3
   01 – [F] Key ✔
   02 – [P] Key Annunciation
   03 – Quick Exit ✔
   04 – Quick Arming/Function Key
   ✔
   05 – Not Used
   06 – Master Code Not User
   Changeable ✔
   07 – Telephone Line Monitor
   Enable ✔
   08 – TLM Audible When Armed

016 System Options 4
   01 – AC Trouble Display ✔
   02 – AC Trouble Light Flashes
   03 – Keypad Blanking
   04 – Keypad Blanking Requires
   Code
   05 – Keypad Backlighting ✔
   06 – Power Save Mode
   07 – Bypass Display When Armed
   08 – Keypad Tamper's Enabled

017 System Options 5
   01 – Chime On Opening
   02 – Chime On Closing
   03 – RF Jam Audible
   04 – Multi-Hit
   05 – Late to Close
   06 – Daylight Savings Time
   07 – Silence Chime During Quick
   Exit Delay
   08 – Bell Squawk on Away
   Arm/Disarm Only

018 System Options 6
   01 – Test Transmission Exception
   02 – Real-Time Bypass Reporting
   03 – Armed State PGM ON at End
   of Exit Delay
   04 – Not Used
   05 – Keypad Buzzer Alarm
   06 – Not Used
   07 – Exit Delay Restart (CP-01 ✔)
   08 – AC Fail Trouble Beeps

019 System Options 7
   01 – Audible Wireless Zone Fault
   02 – Latching Troubles
   03 – Not Used
   04 – R-Button
   05 – Audible Bus Fault
   06 – Duress Codes
   07 – Temperature in Celsius ✔
   08 – Reset After Zone Activation

020 System Options 8
   01 – Access Code Entry During
   Entry Delay
   02 – EU Entry Procedure
   03 – [*][8] Access While Armed
   04 – Remote Reset
   05 – Engineer's Reset
   06 – Keyswitch Disarming During
   Entry Delay
   07 – Installer Access and DLS
   08 – Troubles Inhibits Arming

021 System Options 9
   01 – Trbl Display
   02 – Keypad Blanking while armed
   03 – Auto-Arm Bypass
   04 – Ready Display
   05 – PGM Keypad Blankning
   06 – Armed Display
   07 – Open Cancels Arming
   08 – Audible Exit Delay for Stay
   Arming

022 System Options 10
   01 – [F] Key Option
   02 – Not Used
   03 – Not Used
   04 – Test Transmission Counter in
   Hours
   05 – Away to Stay Toggle
   06 – 2-Way Fall Duration ✔
   07 – Trouble Beeps Are Silent
   08 – Keyswitch Arms in Away
   Mode

023 System Options 11
   01 – Ready LED Flash for Force
   Arm
   02 – Not Used
   03 – Tamper/Fault Detection
   04 – Access Code Required for [*]
   [1]
   05 – Access Code Required for [*]
   [2]
   06 – Access Code Required for [*]
   [3]
   07 – Access Code Required for [*]
   [4]
   08 – [*][6] Accessibility

024 System Options 12
   01 – 50Hz AC / 60 Hz AC (ARG ✔)
   2 – Crystal Timebase
   3 – AC/DC Inhibits Arming
   ✔ = Default
4 – Tamper Inhibit Arm
5 – Real Time Clock Option
6 – Not Used
7 – Option 7 (AC Brownout Detection) This option must be enabled for UL/ULC Commercial Fire Installations.
8 – DLS Disconnect

025 System Options 13
1 – European Dial (ARG ✔)
2 – Force Dial ✔
3 – Test Transmission Counter in Minutes
4 – Not Used
5 – 1D Tone
6 – Tone Generated-2000Hz
7 – 1 Hour DLS Window
8 – FTC Audible Bell

040 User Authentication
01 – User Code or Proximity Tag ✔
02 – User Code and Proximity Tag ✔

041 Access Code Digits
00 – 4-Digit Access Codes ✔
01 – 6-Digit Access Codes
02 – 8-Digit Access Codes

042 Event Verification
01 – Burglary Verified Counter (002)
02 – Holdup Counter (002)
03 – Burglary Verification

043 Access Code Selection
001 – Police Code ✔
002 – Cross Zoning
003 – EU Sequential Detection

151-158 Partition 1-8 Auto-Arm/Disarm
001 – Auto-Arming Times (9999)
002 – Auto-Disarm Times (9999)

044 Phone Number Programming
001 – 004 Phone Number 1-4

045 Call Waiting Cancel String (DB70EF)

307 Zone Reporting
001-128 Zone Reporting for Zones 1-128

308 Event Reporting
001 – Miscellaneous Alarm 1

006 – No Activity Arming Timer
007 – No Activity Arming Pre-Alert Timer (001)

200 Partition Mask
001 – Partition 1 to 8 Enable Mask

201-208 Partition 1-8 Zone Assignment
001 – Zone 1-8 ✔
002 – Zn 9-16 ✔
003 – Zn 17-24
004 – Zn 25-32
005 – Zn 33-40
006 – Zn 41-48
007 – Zn 49-56
008 – Zn 57-64
009 – Zn 65-72
010 – Zn 73-80
011 – Zn 81-88
012 – Zn 89-96
013 – Zn 97-104
014 – Zn 105-112
015 – Zn 113-120
016 – Zn 121-128

309 Panel/Receiver Communications
Path
001 – 004 Receiver 1-4
005 – Keypad Lockout
006 – Remote Lockout

201-Open/Close Events
01 – User Closing ✔
02 – User Opening ✔
03 – Future Use
04 – Future Use
05 – Special Closing ✔
06 – Special Opening ✔
07 – KeypadOpening ✔
08 – KeypadClosing ✔

202 – Open/Close Events 2
01 – Automatic Closing ✔
02 – Automatic Disarm
03 – Auto Arm
04 – Auto Arm Cancel/Postpone

304 Zone Reporting
001-128 Zone Reporting for Zones 1-128

211 – Miscellaneous Open/Close Events
01 – Late to Open ✔
02 – Late to Close ✔
05 – Exit Fault ✔

221 – Bypass Events
01 – Auto Zone Bypass
02 – Auto Zone Unbypass
03 – Partial Closing ✔

301 Phone Number Programming
001 – 004 Phone Number 1-4

304 Call Waiting Cancel String (DB70EF)

- = Default
309 System Call Direction

001 – Maintenance Events
1 – Receiver 1 ✔
2 – Receiver 2
3 – Receiver 3
4 – Receiver 4

002 – Test Transmission Events
1 – Receiver 1 ✔
2 – Receiver 2
3 – Receiver 3
4 – Receiver 4

310 Account Codes

000 – System Account Code (FFFF)
001-008 – Partition 1-8 Account Code (FFFF)

311-318 Partition 1-8 Call Direction

001 – Partition Burglary Alarm/Restore Call Direction
1 – Receiver 1 ✔
2 – Receiver 2
3 – Receiver 3
4 – Receiver 4

002 – Partition Tamper/Restore Call Direction
1 – Receiver 1 ✔
2 – Receiver 2
3 – Receiver 3
4 – Receiver 4

Communications

380 Communicator Option 1

1 – Communications Enabled ✔
2 – Restore on Bell Timeout
3 – Pulse Dialing
4 – Pulse Dial After 5th Attempt
5 – Parallel Communications
6 – Alternate Dial ✔
7 – Reduced Dialing Attempts
8 – Activity Delinquency

381 Communicator Option 2

1 – Keypad Ringback
2 – Bell Ringback
3 – Closing Confirmation
4 – Communications Priority

382 Communicator Option 3

2 – Walk Test Communication
4 – Call Waiting Cancel
5 – Alternate Communicator Enable
6 – AC Failure TX in Hours
8 – Tamper Limit

383 Communicator Option 4

1 – Phone Number Account Code
2 – 6-Digit Account Code
5 – Communicate FTC Events

384 Communicator Backup Options

2 – Backup Options - Receiver 2 ✔
3 – Backup Options - Receiver 3
4 – Backup Options - Receiver 4

385 Audio Module Talk/List Mask

1 – Talk/Listen on Phone Number 1
2 – Talk/Listen on Phone Number 2
3 – Talk/Listen on Phone Number 3
4 – Talk/Listen on Phone Number 4

DLS Programming

401 DLS/SA Options

1 – Double Call
2 – User Enables DLS ✔
3 – DLS Callback
4 – User Call Up
6 – Panel Call-Up and Baud Rate
7 – Alt. Comm DLS ✔

402 DLS Phone Number Programming (31-digit decimal)

403 DLS Access Code (default is based on model)

404 DLS/SA Panel ID (default is based on model)

405 PSTN Double Call Timer (060 sec.)

406 PSTN Number of Rings to Answer On (000)

407 SA Access Code (FFFF)

410 Automatic DLS Options

001 – Automatic DLS Toggle Options
1 – Periodic DLS
2 – DLS on Event Buffer 75% Full
8 – DLS On Programming Change

002 – Periodic DLS Days (000 days)
003 – Periodic DLS Time (0000)
007 – Delay Call Window – Delay Call Window Start (0000)
– Delay Call Window End (0000)

560 Virtual Inputs (000)

001 – 032 – Virtual Input 1-32

Schedule Programming

601-604 Programming Schedule 1-4

101 – Interval 1 Start Time (0000)
102 – Interval 1 End Time (0000)
103 – Interval 1 Days Assignment ✔= Default
01 – Sunday
02 – Monday
03 – Tuesday
04 – Wednesday
05 – Thursday
06 – Friday
07 – Saturday

104 – Interval 1 Holiday Assignment
09 – Holiday 1
10 – Holiday 2
11 – Holiday 3
12 – Holiday 4

201 – Interval 2 Start Time (0000)
202 – Interval 2 End Time (0000)

203 – Interval 2 Days Assignment
01 – Sunday
02 – Monday
03 – Tuesday
04 – Wednesday
05 – Thursday
06 – Friday
07 – Saturday

204 – Interval 2 Holiday Assignment
09 – Holiday 1
10 – Holiday 2
11 – Holiday 3
12 – Holiday 4

301 – Interval 3 Start Time (0000)
302 – Interval 3 End Time (0000)

303 – Interval 3 Days Assignment
01 – Sunday
02 – Monday
03 – Tuesday
04 – Wednesday
05 – Thursday
06 – Friday
07 – Saturday

304 – Interval 3 Holiday Assignment
09 – Holiday 1
10 – Holiday 2
11 – Holiday 3
12 – Holiday 4 201 – Interval 2 Start Time (0000)

402 – Interval 4 End Time (0000)

403 – Interval 4 Days Assignment
01 – Sunday
02 – Monday
03 – Tuesday
04 – Wednesday
05 – Thursday
06 – Friday
07 – Saturday

404 – Interval 4 Holiday Assignment
09 – Holiday 1
10 – Holiday 2
11 – Holiday 3
12 – Holiday 4

711-714 Holiday Group 1-4
001 – 099 Holiday Group 1-4 Date 1-99 (000000, MMDDYY)

Audio Station Programming
802 Audio Station Assignment

001 - 128 – Station Assignment 1 - 128 (00)
600 – 2-Way Audio Trigger Option
1
01 – Tamper
03 – [A] Key Alarm ✗
04 – [P] Key Alarm ✗
05 – Duress Alarm ✗
06 – Opening After Alarm ✗
07 – Future Use
08 – Zone Supervision Alarm
603 – 2-Way Audio Control Option
1
01 – Future Use
02 – Listen to all zones / Listen to zones in alarm ✗
03 – Future Use
04 – Siren Active During 2-Way Audio
05 – Hang-Up Auto Detection
06 – User Call-In
07 – Future Use
08 – 2-Way Audio Initiated by CS ✗
605 – Record Options
01 – Audio Capture Enable ✗
02 – Erase on FTC
606 – Audio Station Record
Control Option 1
01 – Audio Station 1 Record ✓
02 – Audio Station 2 Record ✓
03 – Audio Station 3 Record ✓
04 – Audio Station 4 Record ✓
610 – Call Back / Recovery
Window Duration (05)
611 – Call Back Acknowledge code (9999)
612 – Answering Machine Bypass (00)
613 – Double Call Timer (030)
614 – Number of Rings to Answer (00)
615 – Audio Duration (90 sec.)
616 – Record Time (105 sec.)
617 – Erase Timer (15 min.)
606 – Audio Station Tamper
Option 1
01 – Audio Station 1 Tamper
02 – Audio Station 2 Tamper
03 – Audio Station 3 Tamper
04 – Audio Station 4 Tamper

Wireless Programming
804 Wireless Programming
000 – WLS Device Enrollment Zones (3-digit decimal)
Zone Type (2-digit decimal)
Partition Assignment
Zone Label (LCD only)
WLS Keys
Partition Assignment
User Assignment
Sirens
Partition Assignment
Siren Label (LCD only)
Keypads
Keypad Assignment
Keypad Label (LCD only)
Repeaters
Repeat Label (LCD only)
001 – 128 – Configure Wireless Zones

Refer to the installation instructions provided with the HSM2Host for more wireless programming options.

850 Cellular Signal Strength
851 Alternate Communicator Programming

Refer to the installation instructions provided with the alternate communicator for details.

Keypad Programming
860 Keypad Slot Number
861-876 Keypad Programming
000 – Keypad Partition Mask
00 – Global Keypad
01 – Partition 1 ✓
02 – Partition 2
03 – Partition 3
04 – Partition 4
05 – Partition 5
06 – Partition 6
07 – Partition 7
08 – Partition 8
001 – Function Key 1 (03)
002 – Function Key 2 (04)
003 – Function Key 3 (06)
004 – Function Key 4 (22)
005 – Function Key 5 (16)
00 – Null Key
01 – Instant Stay Arm
02 – Stay Arm
03 – No Entry Arm
04 – Away Arm
05 – Chime On/Off
07 – System Test
09 – Night Arm
10 – Global Stay Arm
12 – Global Away Arm
14 – Global Disarming
16 – Quick Exit
17 – Arm Interior
21-24 – Command Output 1-4
29 – Bypass Group Recall
31 – Local PGM Activate
32 – Bypass Mode
33 – Bypass recall
34 – User Programming
35 – User Functions
37 – Time/Date Programming
39 – Trouble Display
40 – Alarm Memory
61-68 – Partition Select 1-8

011 – Keypad I/O (000)
012 – Local PGM Output Timer
Pulse Time (00 minutes)
Pulse Time (05 sec.)

021 – Keypad Option 1
02 – Keypad Option 2
02 – Keypad Option 3

1 – Local Clock Display ✓
2 – Local Clock Display 24 Hour ✓
3 – Auto Alarm Scroll ✓
5 – Power LED Option ✓
6 – Power LED AC Present ✓
7 – Alarms Displayed if Armed ✓
8 – Auto Scroll Open Zones ✓

023 – Keypad Option 3
1 – Armed LED Power Save*
2 – Keypad Show Arm Mode ✓*
3 – 5th Terminal is PGM Output/Zone
4 – Prox Tag Arm/Disarm
7 – Local Display of Temp.
8 – Low Temperature Warning

030 – LCD Message (16 x 2 hex)
031 – Download LCD Message Duration (000)
041 – Indoor Temperature Zone Entry (000)
042 – Outdoor Temperature Zone Entry (000)
101-228 – Door Chime Sound-Zone 1-128
08 – Disabled
01 – 6 beeps ✓
02 – “Bing-Bong” Sound
03 – “Ding-Dong” Sound
04 – Alarm Tone
05 – Zone Name

899 Template Programming
– 5-Digit Template Code (5-digit decimal)
– Central Station Telephone Number (32-digit decimal)
– Central Station Account Code (4/6-digit decimal)
– Partition Account Code (4-digit decimal)
– DLS Access Code (6-digit decimal)
– Partition Entry Delay (000-255 sec.)
– Partition Exit Delay (000-255 sec.)
– Installer Code

System Information and Testing
000 System Information
000 – Control Panel Version
001-016 – Keypad 1-16 Version
010-116 – 8-HSM2108 1-16
Version Info
201-216 – HSM2208 Version
Information
460 – Alternate Communicator
461 – HSM2HOST Version
481 – HSM2955 Version
501 – 504 HSM2300 1-4 Version
Info

✓ = Default
901 Installer Walk Test
Module Programming

902 Add/Remove Modules
000 – Auto-Enroll All Modules
001 – Enroll Modules
002 – Slot Assignment
003 – Edit Module Slot Assignment
101 – Delete Keypads
102 – Delete HSM2108
103 – Delete HSM2208
106 – Delete HSM2HOST
108 – Delete HSM2955
109 – Delete HSM2000
110 – Delete HSM2004

903 Confirm Modules
000 – View All Modules
101 – Keypads
102 – HSM2108
103 – HSM2208
106 – HSM2HOST
108 – Confirm HSM2955
109 – HSM2300
110 – HSM2204

904 Wireless Placement Test
001-128 – Placement Test Zones 1-128
521-528 – Placement Test Repeaters 1-28
551-566 – Placement Test Sirens 1-16
601-632 – Placement Test Wireless Keys 1-32
701-716 – Placement Test Wireless Keypads 1-16

912 Soak Test
000 – Zone Soak Test Duration Default: 014
001-128 – Zone Soak Test - Zones 1-128

982 Battery Settings
000 – Panel Battery Settings
01 – Panel High Charge Current
010 – HSM2204 Battery Settings
01 – HSM2204 1 High Charge Current
02 – HSM2204 2 High Charge Current
03 – HSM2204 3 High Charge Current
04 – HSM2204 4 High Charge Current
020 – HSM2300 Battery Settings
01 – HSM2300 1 Charge
02 – HSM2300 2 Charge
03 – HSM2300 3 Charge
04 – HSM2300 4 Charge

996 Default HSM2HOST
998 Default HSM2955
999 Default System

* Wireless keypads only

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**Installer-Defined Access Codes**

001 – Installer Code:  

002 – Master Code:  

003 – Maintenance Code:  

**System Account Code**
Locating Detectors and Escape Plan

The following information is for general guidance only and it is recommended that local fire codes and regulations be consulted when locating and installing smoke and CO alarms.

Smoke Detectors

Research has shown that all hostile fires in homes generate smoke to a greater or lesser extent. Experiments with typical fires in homes indicate that detectable quantities of smoke precede detectable levels of heat in most cases. For these reasons, smoke alarms should be installed outside of each sleeping area and on each storey of the home.

The following information is for general guidance only and it is recommended that local fire codes and regulations be consulted when locating and installing smoke alarms.

It is recommended that additional smoke alarms beyond those required for minimum protection be installed. Additional areas that should be protected include: the basement; bedrooms, especially where smokers sleep; dining rooms; furnace and utility rooms; and any hallways not protected by the required units. On smooth ceilings, detectors may be spaced 9.1 m (30 ft) apart as a guide. Other spacing may be required depending on ceiling height, air movement, the presence of joists, uninsulated ceilings, etc. Consult National Fire Alarm Code NFPA 72, CAN/ULC-S553-02 or other appropriate national standards for installation recommendations.

- Do not locate smoke detectors at the top of peaked or gabled ceilings; the dead air space in these locations may prevent the unit from detecting smoke.
- Avoid areas with turbulent air flow, such as near doors, fans or windows.
- Rapid air movement around the detector may prevent smoke from entering the unit.
- Do not locate detectors in areas of high humidity.
- Do not locate detectors in areas where the temperature rises above 38°C (100°F) or falls below 5°C (41°F).
- Smoke detectors should always be installed in USA in accordance with Chapter 11 of NFPA 72, the National Fire Alarm Code: 11.5.1.1.

Where required by applicable laws, codes, or standards for a specific type of occupancy, approved single- and multiple-station smoke alarms shall be installed as follows:

1. In all sleeping rooms and rooms.
2. Outside of each separate dwelling unit sleeping area, within 6.4 m (21 ft) of any door to a sleeping room, the distance measured along a path of travel.
3. On every level of a dwelling unit, including basements.
4. On every level of a residential board and care occupancy (small facility), including basements and excluding crawl spaces and unfinished attics.
5. In the living area(s) of a guest suite.
6. In the living area(s) of a residential board and care occupancy (small facility).

Carbon Monoxide Detectors

Carbon monoxide is colorless, odorless, tasteless, and very toxic, it also moves freely in the air. CO detectors can measure the concentration and sound a loud alarm before a potentially harmful level is reached. The human body is most vulnerable to the effects of CO gas during sleeping hours; therefore, CO detectors should be located in or as near as possible to sleeping areas of the home. For maximum protection, a CO alarm should be located outside primary sleeping areas or on each level of your home. Figure 5 indicates the suggested locations in the home.

Do NOT place the CO alarm in the following areas:

- Where the temperature may drop below -10°C or exceed 40°C
- Near paint thinner fumes
- Within 5 feet (1.5m) of open flame appliances such as furnaces, stoves and fireplaces
- In exhaust streams from gas engines, vents, flues or chimneys
- In close proximity to an automobile exhaust pipe; this will damage the detector

PLEASE REFER TO THE CO DETECTOR INSTALLATION AND OPERATING INSTRUCTION SHEET FOR SAFETY INSTRUCTIONS AND EMERGENCY INFORMATION.

Fire Escape Planning

There is often very little time between the detection of a fire and the time it becomes deadly. It is thus very important that a family escape plan be developed and rehearsed.

1. Every family member should participate in developing the escape plan.
2. Study the possible escape routes from each location within the house. Since many fires occur at night, special attention should be given to the escape routes from sleeping quarters.
3. Escape from a bedroom must be possible without opening the interior door.

Consider the following when making your escape plans:

- Make sure that all border doors and windows are easily opened. Ensure that they are not painted shut, and that their locking mechanisms operate smoothly.
- If opening or using the exit is too difficult for children, the elderly or handicapped, plans for rescue should be developed. This includes making sure that those who are to perform the rescue can promptly hear the fire warning signal.
- If the exit is above the ground level, an approved fire ladder or rope should be provided as well as training in its use.
- Exits on the ground level should be kept clear. Be sure to remove snow from exterior patio doors in winter; outdoor furniture or equipment should not block exits.
- Each person should know the predetermined assembly point where everyone can be accounted for (e.g., across the street or at a neighbor's house). Once everyone is out of the building, call the fire department.
- A good plan emphasizes quick escape. Do not investigate or attempt to fight the fire, and do not gather belongings as this can waste valuable time. Once outside, do not re-enter the house. Wait for the fire department.
- Write the fire escape plan down and rehearse it frequently so that should an emergency arise, everyone will know what to do. Revise the plan as conditions change, such as the number of people in the home, or if there are changes to the building’s construction.
- Make sure your fire warning system is operational by conducting weekly tests. If you are unsure about system operation, contact your installer.
- We recommend that you contact your local fire department and request further information on fire safety and escape planning. If available, have your local fire prevention officer conduct an in-house fire safety inspection.

Figure 1

Figure 2

Figure 3

Figure 3a

Figure 4

Figure 5
Regulatory Approvals

FCC COMPLIANCE STATEMENT

CAUTION: Changes or modifications not expressly approved by Digital Security Controls could void your authority to use this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

The user may find the following booklet prepared by the FCC useful: “How to Identify and Resolve Radio/Television Interference Problems”. This booklet is available from the U.S. Government Printing Office, Washington D.C. 20402, Stock # 004-000-00345-4.

IMPORTANT INFORMATION

This equipment complies with Part 68 of the FCC Rules. On the side of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this number must be provided to the Telephone Company.

HS2128 Product Identifier US: F53AL01BHS2128
HS2064 Product Identifier US: F53AL01BHS2064
HS2032 Product Identifier US: F53AL01BHS2032
HS2016 Product Identifier US: F53AL01BHS2016
REN: 0.1B
USOC Jack: RJ-31X

Telephone Connection Requirements

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Ringer Equivalence Number (REN)

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local Telephone Company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format:

US: AAAEQ/##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

Incidence of Harm

If this equipment HS2016/HS2032/HS2064/HS2128 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice is not practical, the Telephone Company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

Changes in Telephone Company Equipment or Facilities

The Telephone Company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the Telephone Company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

Equipment Maintenance Facility

If trouble is experienced with this equipment HS2016/HS2032/HS2064/HS2128 for repair or warranty information, please contact the facility indicated below. If the equipment is causing harm to the telephone network, the Telephone Company may request that you disconnect the equipment until the problem is solved. This equipment is of a type that is not intended to be repaired by the end user.

DSC c/o APL Logistics, 757 Douglas Hill Rd., Lithia Springs, GA 30122

Additional Information

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

Alarm dialling equipment must be able to seize the telephone line and place a call in an emergency situation, even if other equipment (telephone, answering system, computer modem, etc.) already has the telephone line in use. To do so, alarm dialling equipment must be connected to a properly installed RJ-31X jack that is electrically in series with and ahead of all other equipment attached to the same telephone line. Proper installation is depicted in the figure below. Consult your telephone company or a qualified installer if you have any questions concerning these instructions or about installing the RJ-31X jack and alarm dialling equipment for you.

INDUSTRY CANADA STATEMENT

NOTICE: This Equipment, HS2016/HS2032/HS2064/HS2128, meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all devices does not exceed five.

L’indice d’équivalence de la sonnerie (IES) peut varier du nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La somme d’une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme des indices d’équivalence de la sonnerie de tous les dispositifs n’excède pas 5.

Certification Number:
IC: 160A-HS2128
This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

UL/ULC Installations

This product (HS2016/HS2032/HS2064/HS2128) has been tested and found in compliance with the following standards:

- UL1610 Central-Station Burglar-Alarm Units
- UL365 Police Station Connected Burglar Alarm Units and Systems
- UL1023 Household Burglar-Alarm System Units
- UL985 Household Fire Warning System Units
- UL1635 Digital Alarm Communicator System Units
- UL1637 Home Health Care Signaling Equipment
- ULC-S304-06 Signal Receiving & Centre Premise Burglar Alarm Control Units
- ULC-S559-04 Equipment for Fire Signal Receiving Centers and Systems
- ULC-S545-02 Residential Fire Warning System Control Units
- ORD-C1023-1974 Household Burglar-Alarm System Units

This product has also been tested and found in compliance with the ANSI/SIA CP-01-2010 Control Panel Standard – Features for False Alarm Reduction.

This product is UL/ULC listed under the following categories:

- AMCX/AMCXC Central Stations Alarm Units
- AFAW Police-station-connected Alarm Units
- DAYRC Central Station Fire Alarm System Units
- UTOU/UTOUC Control Units and Accessories, Household System Type
- NBSX/NBSCX Household Burglar Alarm System Units
- AMTB Control Panels, SIA False Alarm Reduction

The product is labeled with the UL and ULC listing marks along with the SIA CP-01 compliance statement (Also Classified in accordance with SIA-CP-01 Standard) as proof
of compliance with the above mentioned standards. For further information on this product’s listings please also refer to the official listing guides published at the UL web site (www.ul.com) under Online Directions Section.

UL/ULC Residential Fire and Burglary Installations:

For ULC Installations refer to the Standard for the Installation of Residential Fire Warning Systems, CAN/ULC-S540.

- All burglary-type zones shall be configured with SEOL or DEOL configuration. Use model EOLR-2
- Use at least one PG9926/ PG9916 Smoke Detector for Fire Installations (section [001], fire zone shall be programmed as type 025)
- The entry delay shall not exceed 45 seconds (see section [005])
- The exit delay shall not exceed 60 seconds (refer to section [005])

Note: For ULC Residential Fire installations, minimum bell time-out is 5 min. For UL Home Health Care installations, minimum bell time-out is 5 min. For UL Commercial Burglary installations, minimum bell time-out is 15 min.

- Temporal Three Fire Signal shall be enabled (section [013], opt.8 ON)
- Arm/Disarm Bell Squawk shall be enabled when using wireless key PG4939/PG4929/PG4949 (section [014], option 1 shall be ON)
- A code shall be required for bypassing (section [023], option 4 shall be ON)
- Trouble beeps shall be enabled (section [022], option 7 shall be ON)
- AC trouble indication LED shall be enabled (Keypad Programming, section [022], options 5 and 6 shall be ON)
- DACT Communicator shall be enabled for Supervising Station Monitoring (section [380], option 1 shall be ON)

Note: The DACT communicator for this product has no line security.

- Telephone Line Monitoring (TLM) shall be enabled (section [015], option 7 shall be ON)

Note: This product is programmed to perform 5 (min.) to 10 (max.) attempts for communication of an event to the supervising station. If unsuccessful, a Fail To Communicate (FTC) trouble is generated.

- Test transmission cycle shall be set for monthly transmission (refer to section [351])

Note: For ULC Residential/Commercial installations set for daily test transmission.

- Wireless Supervision window shall be set to 4 hours for Fire Installations (Wireless Programming, section [804]-[802] shall be programmed with the value 16)
- Wireless Supervision window shall be set to 4 hours for Burglary Installations only (Wireless Programming, section [804]-[802] shall be programmed with the value 96)
- RF Jam detection shall be enabled (refer to Wireless Programming (section [800]-[801], option 0 shall be OFF)
- New Alarms will Disconnect 2-way Audio (section [022], option 6 OFF)

UL Central Station and Police Connect with Standard or Encrypted Line Security Service

- The installation must use the Models TL2803G(R) IP/3G Interface, 3G2808(R) 3G Interface or TL2808(R) IP Interface, which communicates over Cellular Data Network or an Ethernet network 10/100BaseT to the compatible Sur-Gard System I/II/III/IV receiver
- Polling time shall be 200 seconds and compromise detection time shall be 6 min
- For Encrypted line security applications, the Models TL2803G(R) IP/3G Interface, 3G2808(R) 3G Interface or TL2808(R) IP Interface shall have the Encryption Key enabled (AES128 bit encryption algorithm is validated under NIST Certificate No.2645
- Wireless Supervision window shall be enabled (refer to Wireless Programming, sections [804]-[802])

UL Local, Central Station and Police Connect with No Line Security Service

- The installation shall use a Bell UL Listed for Mercantile local alarms (e.g., Anresco Model MBL10B bell with Model AB-12 bell housing). Connections from the control unit to the bell shall be made in conduit. (Optional for central Station)
- The bell timeout shall be programmed for 15 minutes minimum
- At least one system remote keypad with tamper switch shall be employed
- The integral DACT shall be enabled and shall be programmed to provide a low battery transmission
- The control panel shall be in a separately listed CMC-1 or PC4050CA attack resistant enclosure
- The maximum entry delay time shall not exceed 45s as a result of the attack test. The maximum exit delay time shall not exceed 60 s.

- A tamper switch shall be used to protect the enclosure cover of the control unit. A tamper switch shall also be used on the keypad rear to detect removal from the wall
- 24 hours in transmission shall be enabled
- Open/Closing acknowledgement enabled.(Not Police Station)
- The Installation shall use the internal dialer (DACT) alone or in conjunction with Models TL2803G(R) IP/3G Interface, 3G2808(R) 3G Interface or TL280(R) IP Interface, which communicates over Cellular Data Network or an Ethernet network 10/100BaseT to the compatible Sur-Gard System I/II/III/IV receiver

UL Home Health Care Signaling Equipment

- There must be at least two keypads, one of either one of the compatible keypads models HS2LED, HS2LCMPD(P), HS2CN(P), HS2LDCRF(P), HS2CNRP(P) and HS2TCHP
- Each system shall be programmed to activate an audible Trouble signal within 90 seconds upon loss of microprocessor memory
- The HS2TCHP shall be used along with another compatible model keypad in order to provide audible supervision for homehealth care or medical installations.

UL Central Station Fire and Burglary Monitoring Installations

- For installation requirements, levels of security, communication modules and configurations (Refer to the UL Central Station Information Sheet, DSC #29902157)
- Use UL approved transformer (hardwired connections required for Fire Monitoring)
- All tamper circuits may be connected to the same zone
- HS2TCHP touch screen keypad is for supplementary use only with UL Central Fire Monitoring

Programming

The notes in the programming sections of the PowerSeries Neo Reference Manual describing the system configurations for UL/ULC listed installations shall be implemented.

Control of the Protected Premises

In order to have a UL certified system, the protected area shall be under the responsibility of one ownership and management (i.e., one business under one name). This may be a group of buildings attached or unattached with different addresses but under the responsibility of someone having mutual interest. The person of mutual interest is not the alarm-installing company.

Note: This does not apply to strip mall applications where each independent business must have their own separate alarm system.

e.g.: A commercial partitioned system that has an office and a warehouse area in a building where each area can be armed or disarmed independently. e.g.: A residential system partitioned so that the garage area is armed separately from the house.

Each of the above examples is under the sole responsibility of a single owner. The bell and DACT power supply must be in a protected area including partitioned systems. The bell and DACT power supply must be located where it can be heard by the person or persons responsible for maintaining the security system during the daily arming cycle.

Bell Location

The alarm sounding device (bell) shall be located where it can be heard by the person operating the security system during the daily arming and disarming cycle.

Protection of the Control Unit

The local control unit and the local power supply must be protected in one of the following ways:

- The control unit and audible alarm device must be in a protected area which is armed 24 hours a day.
- Each partition must arm the area protecting the control unit and the audible alarm device power supply. This may require duplicate protection armed by each partition. Access to this protected area, without causing an alarm, will require that all partitions be disarmed.
- In all cases described above, the protected area for the control unit must be programmed as not-bypassable.

Casual Users

The installer should caution the user not to give system information (e.g., codes, bypass methods, etc.) to casual users (e.g., service people) and to only give out One-Time Use codes.

User Information

The installer should advise the user and note in the User’s Manual:

- Service organization name and telephone number
- The programmed exit and entry time
- Instructions to test system weekly
- Note that the installer code cannot arm or disarm the system
## Aux Loading and Battery Selection

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SIA False Alarm Reduction Installations: Quick Reference

Minimum required system consists of one Control unit model HS2128 or HS2064 or HS2032 or HS2016 and any one of the compatible listed keypads: HS2LCDRF9, HS2LCDRFP9, HS2ICNRF9, HS2ICNRFP9, HS2LCD, HS2LCDP, HS2ICN, HS2ICNP, HS2LED HS2TCHP.

The following wireless keys can also be used in SIA compatible installations: PG9929, PG9939, PG9949.

Note: For models PG9929 and PG9939, the panic/emergency key shall be disabled for SIA compliant installations.

For a list of the default values programmed when the unit is shipped from the factory, and for other programming information, refer to the following table.

The following optional subassembly modules also bear the SIA CP-01-2010 classification and may be used if desired: HSM2108 zone expander, HSM2208 PGM output module, HSM2300 auxiliary power supply, HSM2204 output module, HSM2HOST9 2-way wireless transceiver, PG9901 indoor siren, PG9911 outdoor siren, and 3G2080(R)/ TL2803G(R)/ TL280(R) cellular and PSDN communication module.

Caution

- For SIA FAR installations use only modules/devices that are listed on this page.
- Fire Alarm Verification feature (Auto Verified Fire Zone type [025]) is not supported on 2-wire smoke detectors zones, model FSA-210B(T) (S)(ST)(LST)(R)(RT)(RD)(RST)(LRST). This feature may be enabled for 4-wire smoke detectors only (FSA-410B(T)(S)(ST)(LST)(R)(RT)(RST)(LRST) and wireless detectors PG9916/P9926). The fire alarm delay is 60s.
- Call Waiting Cancel (Section [382], option 4) on a non-Call Waiting line will prevent successful communication to the supervising station.
- All system smoke detectors must be tested annually by conducting an Installer Walk Test. Prior to exiting Walk Test mode, a sensor reset must be done on the system, [*][7][2], to reset all latching 4-wire smoke detectors. Refer to the installation instructions supplied with the detector for details.

Notes

- Programming at installation may be subordinate to other UL requirements for the intended application.
- Cross zones have the ability to individually protect the intended area (e.g. motion detectors which overlap).
- Cross zoning is not recommended for line security Installations nor is it to be implemented on exit/entry zones.
- This control panel has a communication delay of 30 seconds. It can be removed or increased up to 45 seconds by the end user with installer consultation.
- The system shall be installed with the sounding device activated and the communicator enabled for transmission using SIA or CID format.
- ULC commercial burglary installations require DEOL resistors.
<table>
<thead>
<tr>
<th>Feature/Programming Section</th>
<th>Comments</th>
<th>Range/Default</th>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exit Time</td>
<td>Access to Entry and Exit delays and Bell Time Out for the system.</td>
<td>Range: 45-255 seconds Default: 60 sec.</td>
<td>Required (programmable)</td>
</tr>
<tr>
<td>Exit Delay Restart</td>
<td>Opening a Delay zone door after it has already been opened and closed during an exit delay restarts the exit delay timer.</td>
<td>Default: Enabled</td>
<td>Required</td>
</tr>
<tr>
<td>Auto Stay Arm on Un-vacated Premises</td>
<td>Function key: Forces the system to arm in Stay mode if the occupant does not exit the premises after pressing the Away function key.</td>
<td>If no exit after full arm Default: Enabled</td>
<td>Required</td>
</tr>
<tr>
<td>Exit Time and Progress Announcement/Disable or Remote Arming</td>
<td>System times and audible exit beeps can be disabled when using the wireless key to stay arm the system. When away arming, audible exit beeps can not be disabled.</td>
<td>Default: Enabled Allowed</td>
<td></td>
</tr>
<tr>
<td>Entry delay(s)</td>
<td>Access to entry and exit delays and bell time out for the system Note: Combined entry delay and communications delay (abort window) shall not exceed 60s.</td>
<td>Range: 30 sec to 4 min. Default: 30 sec.</td>
<td>Required (programmable)</td>
</tr>
<tr>
<td>Abort Window for Non-Fire zones</td>
<td>Access to zone attributes, i.e., swinger shutdown, transmission delay and cross zone. May be disabled by zone or zone type.</td>
<td>Default: Enabled</td>
<td>Required</td>
</tr>
<tr>
<td>Abort Window Time - for Non-Fire zones</td>
<td>Access to the programmable delay before communicating alarms Note: Combined entry delay and communications delay (abort window) shall not exceed 60 seconds.</td>
<td>Range: 00 - 45 sec Default: 30 secs</td>
<td>Required (programmable)</td>
</tr>
<tr>
<td>Abort Annunciation</td>
<td>An audible tone is generated when an alarm is aborted during the abort window.</td>
<td>Hard-coded ON</td>
<td>Required</td>
</tr>
<tr>
<td>Duress Feature</td>
<td>When this feature is enabled, selected user codes send a duress reporting code to the central station when used to perform any function on the system. Section [019], option [6] must be enabled.</td>
<td>Default: N</td>
<td>Required</td>
</tr>
<tr>
<td>Cancel Window</td>
<td>Access to the communications cancel window. Minimum duration must be 5 minutes.</td>
<td>Range: 005-255 Default: 005</td>
<td></td>
</tr>
<tr>
<td>Cancel Annunciation</td>
<td>Access to the reporting code for Alarm Canceled.</td>
<td>A Cancel was transmitted Default: Enabled</td>
<td>Required</td>
</tr>
<tr>
<td>Cross Zoning</td>
<td>Enables cross zoning for entire system. Zones can be enabled for cross zoning via zone attribute option 8 in sections [002][101] - [128].</td>
<td>Programming required Default: Disabled</td>
<td>Required</td>
</tr>
<tr>
<td>Burglary Verification Timer</td>
<td>Access to the programmable Cross Zone timer.</td>
<td>Range: 000-255 sec Default: 60 seconds</td>
<td>Allowed</td>
</tr>
<tr>
<td>Swinger Shutdown for Alarms</td>
<td>Access to the swinger shutdown limit for zone alarms For all non-fire zones, shut down at 1 to 6 trips.</td>
<td>Default: 2 trips</td>
<td>Required (programmable)</td>
</tr>
<tr>
<td>Swinger Shutdown Enable</td>
<td>Access to swinger shutdown, transmission delay and cross zone attributes. Zone attribute option 6 (Swinger Shutdown enabled) is ON.</td>
<td></td>
<td>Non-police response zones Default: Enabled Allowed</td>
</tr>
<tr>
<td>24-Hr. Auto-verified Fire</td>
<td>Activates if Not restored within the specified time.</td>
<td>Must choose zone type for application</td>
<td>Required</td>
</tr>
<tr>
<td>Call Waiting Cancel</td>
<td>Access to the dialing sequence used to disable call waiting. Call waiting string can be programmed in [304]</td>
<td>Depends on user phone line Default: Disabled</td>
<td>Required</td>
</tr>
<tr>
<td>System Test:</td>
<td>The system activates all keypad sounders, bells or sirens for 2 seconds and all keypad lights turn on. Refer to user manual (part no. 29008365).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Walk Test Mode:</td>
<td>This mode is used to test each zone on the system for proper functionality.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Walk Test Communications</td>
<td>Enables communication of zone alarms while walk test is active.</td>
<td>Default: Disabled</td>
<td></td>
</tr>
<tr>
<td>Walk Test Start/End Reporting Codes</td>
<td>Access to the reporting codes for walk test start and end times.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Limited Warranty
Digital Security Controls warrants the original purchaser that for a period of twelve months from the date of purchase, the product shall be free of defects in materials and workmanship under normal use. During the warranty period, Digital Security Controls shall, at its option, repair or replace any defective product upon return of the product to its factory, at no charge for labour and materials. Any replacement and/or repaired parts are warranted for the remainder of the original warranty or ninety (90) days, whichever is longer. The original purchaser must promptly notify Digital Security Controls in writing that there is defect in material or workmanship, such written notice to be received in all events prior to expiration of the warranty period. There is absolutely no warranty on software and all software products are sold as a user license under the terms of the software license agreement included with the product. The Customer assumes all responsibility for the proper selection, installation, and maintenance of any products purchased from DSC. Custom products are only warranted to the extent that they do not function upon delivery. In such cases, DSC can replace or credit at its option.

International Warranty
The warranty for international customers is the same as for any customer within Canada and the United States, with the exception that Digital Security Controls shall not be responsible for any customs fees, taxes, or VAT that may be due.

Warranty Procedure
To obtain service under this warranty, please return the item(s) in question to the point of purchase. All authorized distributors and dealers have a warranty program. Anyone returning goods to Digital Security Controls must first obtain an authorization number. Digital Security Controls will not accept any shipment whatsoever for which prior authorization has not been obtained.

Conditions to Void Warranty
This warranty applies only to defects in parts and workmanship relating to normal use. It does not cover:
- damage incurred in shipping or handling;
- damage caused by disaster such as fire, flood, wind, earthquake or lighting;
- damage due to causes beyond the control of Digital Security Controls such as excessive voltage, mechanical shock or water damage;
- damage caused by unauthorized attachment, alterations, modifications or foreign objects;
- damage caused by peripherals (unless such peripherals were supplied by Digital Security Controls Ltd.);
- defects caused by failure to provide a suitable installation environment for the products;
- damage caused by use of the products for purposes other than those for which it was designed;
- damage from improper maintenance;
- damage arising out of any other abuse, mishandling or improper application of the products.

Items Not Covered by Warranty
In addition to the items which void the Warranty, the following items shall not be covered by Warranty: (i) freight cost to the repair centre; (ii) products which are not identified with DSC’s product label and lot number or serial number; (iii) products disassembled or repaired in such a manner as to adversely affect performance or prevent adequate inspection or testing to verify any warranty claim. Access cards or tags returned for replacement under warranty will be credited or replaced at DSC’s option. Products returned covered by this warranty, or otherwise out of warranty due to age, misuse, or damage shall be evaluated, and a repair estimate shall be provided. No repair work will be performed until a valid purchase order is received from the Customer and a Return Merchandise Authorization number (RMA) is issued by DSC’s Customer Service. Digital Security Controls Ltd.’s liability for failure to repair the product under this warranty after a reasonable number of attempts will be limited to a replacement of the product, as the exclusive remedy for breach of warranty. Under no circumstances shall Digital Security Controls be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of the product or any associated equipment, cost of capital, cost of substitute or replacement equipment, facilities or services, down time, purchaser’s time, the claims of third parties, including customers, and injury to property. The laws of some jurisdictions limit or do not allow the disclaimer of consequential damages. If the laws of such a jurisdiction apply to any claim by or against DSC, the limitations and disclaimers contained herein shall be to the greatest extent permitted by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, so that the above may not apply to you.

Disclaimer of Warranties
This warranty contains the entire warranty and shall be in lieu of any and all other warranties, whether expressed or implied (including all implied warranties of merchantability or fitness for a particular purpose) and of all other obligations or liabilities on the part of Digital Security Controls. Digital Security Controls neither assumes responsibility for, nor authorizes any person purporting to act on its behalf to modify or to change this warranty, nor to assume for it any other warranty or liability concerning this product. This disclaimer of warranties and limited warranty are governed by the laws of the province of Ontario, Canada.

WARNING: Digital Security Controls recommends that the entire system be completely tested on a regular basis. However, despite frequent testing, and due to, but not limited to, criminal tampering or electrical disruption, it is possible for this product to fail to perform as expected.

Out of Warranty Repairs
Digital Security Controls will at its option repair or replace out-of-warranty products which are returned to its factory according to the following conditions. Anyone returning goods to Digital Security Controls must first obtain an authorization number. Digital Security Controls will not accept any shipment whatsoever for which prior authorization has not been obtained.

Products which Digital Security Controls determines to be repairable will be repaired and returned. A set fee which Digital Security Controls has predetermined and which may be revised from time to time, will be charged for each unit repaired.

Products which Digital Security Controls determines not to be repairable will be replaced by the nearest equivalent product available at that time. The current market price of the replacement product will be charged for each replacement unit.

WARNING - READ CAREFULLY

Note to Installers
This warning contains vital information. As the only individual in contact with system users, it is your responsibility to bring each item in this warning to the attention of the users of this system.

System Failures
This system has been carefully designed to be as effective as possible. There are circumstances, however, involving fire, burglary, or other types of emergencies where it may not provide protection. Any alarm system of any type may be compromised deliberately or may fail to operate as expected for a variety of reasons. Some but not all of these reasons may be:

Inadequate Installation
A security system must be installed properly in order to provide adequate protection. Every installation should be evaluated by a security professional to ensure that all access points and areas are covered. Locks and latches on windows and doors must be secure and operate as intended. Windows, doors, walls, ceilings and other building materials must be of sufficient strength and construction to provide the level of protection expected. A reevaluation must be done during and after any construction activity. An evaluation by the fire and/or police department is highly recommended if this service is available.

Criminal Knowledge
This system contains security features which were known to be effective at the time of manufacture. It is possible for persons with criminal intent to develop techniques which reduce the effectiveness of these features. It is important that a security system be reviewed periodically to ensure that its features remain effective and that it be updated or replaced if it is found that it does not provide the protection expected.

Access by Intruders
Intruders may enter through an unprotected access point, circumvent a sensing device, evade detection by moving through an area of insufficient coverage, disconnect a warning device, or interfere with or prevent the proper operation of the system.

Power Failure
Control units, intrusion detectors, smoke detectors and many other security devices require an adequate power supply for proper operation. If a device operates from batteries, it is possible for the batteries to fail. Even if the batteries have not failed, they must be charged, in good condition and installed correctly. If a device operates only by AC power, any interruption, however brief, will render that device inoperative while it does not have power. Power interruptions of any length are often accompanied by voltage fluctuations which may damage electronic equipment such as a security system. After a power interruption has occurred, immediately conduct a complete system test to ensure that the system operates as intended.

Failure of Replaceable Batteries
This system’s wireless transmitters have been designed to provide several years of battery life under normal conditions. The expected battery life is a function of the device
Compromise of Radio Frequency (Wireless) Devices
Signals may not reach the receiver under all circumstances which could include metal objects placed on or near the radio path or deliberate jamming or other inadvertent radio signal interference.

System Users
A user may not be able to operate a panic or emergency switch possibly due to permanent or temporary physical disability, inability to reach the device in time, or unfamiliarity with the correct operation. It is important that all system users be trained in the correct operation of the alarm system and that they know how to respond when the system indicates an alarm.

Smoke Detectors
Smoke detectors that are a part of this system may not properly alert occupants of a fire for a number of reasons, some of which follow. The smoke detectors may have been improperly installed or positioned. Smoke may not be able to reach the smoke detectors, such as when the fire is in a chimney, walls or roofs, or on the other side of closed doors. Smoke detectors may not detect smoke from fires on another level of the residence or building.

Every fire is different in the amount of smoke produced and the rate of burning. Smoke detectors cannot sense all types of fires equally well. Smoke detectors may not provide timely warning of fires caused by carelessness or safety hazards such as smoking in bed, violent explosions, escaping gas, improper storage of flammable materials, overloaded electrical circuits, children playing with matches or arson.

Even if the smoke detector operates as intended, there may be circumstances when there is insufficient warning to allow all occupants to escape in time to avoid injury or death.

Motion Detectors
Motion detectors can only detect motion within the designated areas as shown in their respective installation instructions. They cannot discriminate between intruders and intended occupants. Motion detectors do not provide volumetric area protection. They have multiple beams of detection and motion can only be detected in unobstructed areas covered by these beams. They cannot detect motion which occurs behind walls, ceilings, floor, closed doors, glass partitions, glass doors or windows. Any type of tampering whether intentional or unintentional such as masking, painting, or spraying of any material on the lenses, mirrors, windows or any other part of the detection system will impair its proper operation.

Passive infrared motion detectors operate by sensing changes in temperature. However their effectiveness can be reduced when the ambient temperature rises near or above body temperature or if there are intentional or unintentional sources of heat in or near the detection area. Some of these heat sources could be heaters, radiators, stoves, barbeques, fireplaces, sunlight, steam vents, lighting and so on.

Warning Devices
Warning devices such as sirens, bells, horns, or strobes may not warn people or waken someone sleeping if there is an intervening wall or door. If warning devices are located on a different level of the residence or premise, then it is less likely that the occupants will be alerted or awakened. Audible warning devices may be interfered with by other noise sources such as stereos, radios, televisions, air conditioners or other appliances, or passing traffic. Audible warning devices, however loud, may not be heard by a hearing-impaired person.

Telephone Lines
If telephone lines are used to transmit alarms, they may be out of service or busy for certain periods of time. Also an intruder may cut the telephone line or defeat its operation by more sophisticated means which may be difficult to detect.

Insufficient Time
There may be circumstances when the system will operate as intended, yet the occupants will not be protected from the emergency due to their inability to respond to the warnings in a timely manner. If the system is monitored, the response may not occur in time to protect the occupants or their belongings.

Component Failure
Although every effort has been made to make this system as reliable as possible, the system may fail to function as intended due to the failure of a component.

Inadequate Testing
Most problems that would prevent an alarm system from operating as intended can be found by regular testing and maintenance. The complete system should be tested weekly and immediately after a break-in, an attempted break-in, a fire, a storm, an earthquake, an accident, or any kind of construction activity inside or outside the premises. The testing should include all sensing devices, keypads, consoles, alarm indicating devices and any other operational devices that are part of the system.

Security and Insurance
Regardless of its capabilities, an alarm system is not a substitute for property or life insurance. An alarm system also is not a substitute for property owners, renters, or other occupants to act prudently to prevent or minimize the harmful effects of an emergency situation.
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