This is to inform you of an issue regarding the TL250 and TL300 on-board zone inputs. It is possible that under certain conditions that the zone inputs will not function properly.

To correct the issue, either replace the unit with a new unit v1.21 or greater or connect a PC5108 hardwire expander to the TL250 or TL300 and move the zone inputs to the module.

In addition, it is suggested that all units be flash upgraded to the latest software, v1.21. The software and instructions on how to flash upgrade the units can be found on the DSC web site at www.dsc.com under ‘Products’ ➔ ‘Software’ ➔ ‘Flash Updates’.

We apologize for any inconvenience this may have caused.

Please contact the DSC Customer Help Center at 905-760-3000, or send an email to info@dsc.com or tech@dsc.com if you have any questions.

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