

# Discontinuation Notice

## HS2LCDWFPV9

**Date:** February 6, 2024

**Region:** NA

**Product:** HS2LCDWFPV9

**Brand:** DSC

Please be advised that the Neo Wire free Keypad with Prox support and voice prompts has been discontinued as of today. As an alternative, we recommend the part HS2LCDWFP9, which has the same features except for the voice prompts. New orders will be accepted while quantities last.

PRODUCTS		
Part Number	Description	Replacement Part Number
HS2LCDWFPV9	Wireless Full Message LCD PowerG 2-Way Security Keypad with Prox Support and Voice prompts	No direct replacement – suggested replacement HS2LCDWFP9 (no voice)

CONTACT INFORMATION	
Order Entry	1-888-888-7838 <a href="mailto:be-intrusionorderentryna@jci.com">be-intrusionorderentryna@jci.com</a>
Sales	Contact your local sales rep. or email <a href="mailto:TSPCA_InsideSales_NA_Intrusion@jci.com">TSPCA_InsideSales_NA_Intrusion@jci.com</a>
Technical Support	<u>NA Toll Free and Direct Numbers:</u> 1-800-387-3630 (DSC)

	<p>1-855-476-5797 (Qolsys)  1-800-503-5869 (SG)  1-888-251-7458 or 1-888-955-5583 (C24)</p> <p><u>LATAM Toll Free and Direct Numbers:</u>  (416) 645-8083  1-800-387-3630 (DSC)  1-855-476-5797 (Qolsys)  1-800-503-5869 (SG)</p> <p><u>EMEA Toll Free and Direct Dial Numbers:</u>  Toll Free: +800 CALLTYCO or (+800-2255 8926)  Direct: +31 475 352 722</p> <p><u>APAC Local Direct Dial Numbers:</u>  India: +91-80-4199-0994  China: +86-21-8011-9593  Singapore:+65-3105-1590  Australia:+61-28-317-1322  Oceania/New Zealand:+64-9942-4004</p> <p><u>APAC Toll-Free Numbers:</u>  Australia:1-800-580-946  China:400-6711-528  India:0008009191506</p> <p>or email: <a href="mailto:intrusion-support@jci.com">intrusion-support@jci.com</a></p>
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