



Discontinuation Notice – UPDATE TO TIMING!

One-Way Transceiver RF Keypads (RFK55xx), Wireless Repeaters (WS4920HE) & PowerSeries Kits



- Date:** December 10, 2021
- Region:** USA
- Product:** PowerSeries RF Keypads (RFK55xx), Wireless Repeaters (WS4920HE), and PowerSeries Kits with RF Keypads
- Brand:** DSC

Scope

This notice is an update to the earlier announcement of product discontinuation due to an obsolete component. Our teams were able to procure additional supply of the required component and as a result, we have built additional 6-9 months of inventory of the discontinued products listed below.

- PowerSeries RF Keypads (RFK55xx) will be discontinued immediately and remain available while supplies last. There is no RF keypad replacement available for PowerSeries, but the PowerSeries Wireless Receiver (RF5132-433) or PowerSeries 2-Way Wireless Transceiver (TR5164-433) could be considered as close alternatives. The PowerSeries Neo line includes a full lineup of RF keypads using 128-bit AES-encrypted PowerG Wireless technology.
- Wireless Repeaters (WS4920HE) will be discontinued immediately and remain available while supplies last. There is no wireless repeater replacement available for PowerSeries, but the PowerSeries Neo line using 128-bit AES-encrypted PowerG Wireless technology has a wireless repeater available for long-range needs
- PowerSeries Kits with RF Keypads listed below will be discontinued immediately and remain available while supplies last.

We invite you to explore the proven capabilities of the IQ4 wireless panel, PowerSeries NEO and the PowerSeries PRO hybrid panels as ideal solutions for residential, small/medium and large commercial needs. These hybrid systems combine the flexibility of a modular, hardwired system with the simplicity of a wide range of PowerG wireless devices and peripherals, resulting in the most comprehensive hybrid solutions available in the market today powered by the industry-leading wireless technology.

- Learn more about the IQ Panel 4 Plus [here](#) and watch the [product video](#).
- Learn more about the PowerSeries NEO [here](#) and watch a [case study](#).
- Learn more about PowerSeries PRO [here](#) and watch a [product video](#).

Affected Products

Part Number	Description	Availability	PowerSeries Replacement
RFK5500	64Z WLS LCD Keypad	While Quantities Last	No Direct Replacement
RFK5500ENG	64Z WLS LCD Keypad	While Quantities Last	No Direct Replacement
RFK5564	64Z WLS LCD Keypad	While Quantities Last	No Direct Replacement
RFK5501	64Z WLS Icon Keypad	While Quantities Last	No Direct Replacement
RFK5501M	64Z WLS Icon Keypad	While Quantities Last	No Direct Replacement
RFK5501ENG	64Z WLS Icon Keypad with English keymat	While Quantities Last	No Direct Replacement
KIT16-120CP01NT	16 Zone Hybrid panel with CP-01 and RFK5501 keypad	While Quantities Last	No Direct Replacement
KIT16-120NT	16 Zone Hybrid panel with a small cabinet and RFK5501 keypad	While Quantities Last	No Direct Replacement
KIT32-219NT	32 Zone Hybrid panel with RFK5500 keypad	While Quantities Last	No Direct Replacement
KIT32-16CP01NT	32 Zone Hybrid panel with a large cabinet and RFK5500 keypad	While Quantities Last	No Direct Replacement
KIT32-120LCP01NT	32 Zone Hybrid panel with CP-01, a large cabinet and RFK5500 keypad	While Quantities Last	No Direct Replacement
KIT64-219SE	64 Zone Hybrid panel with RFK5564 keypad	While Quantities Last	No Direct Replacement
WS4920HE	Wireless Repeater	While Quantities Last	No Direct Replacement

Important: Please be advised that the products listed above will remain available while quantities last. The availability timeline is calculated based on the current sales velocity. Should that change, the timeline for availability will be shortened.

Schedule:

Schedule	
End-of-Life Announcement	December 8, 2021
Last Buy Date	While quantities last
Last Ship Date	While quantities last

Note: Due to material availability, orders significantly higher than forecast or historical run rate may not be accepted.

Extended Support:

JCI is committed to providing the highest level of support for our extensive product portfolio during the entire product life cycle. Even once the products are discontinued, we are here to help with extended support:

- Sensors and Accessories – 2 years of support after discontinuation
- Panels – 3 years of support after discontinuation

Contact Information

Order Entry	1-888-888-7838
Sales	Contact your local sales rep. or email info@dsc.com
Technical Support	North America: +1-800-387-3630 or email: intrusion-support@jci.com
Product Manager	Nav Dhillon navjot.dhillon@jci.com