



Product Change Note

Now available: Qolsys software upgrade 2.5.3 supporting PowerG Wired to Wireless Converter



Date: August 24, 2020

Region: NA

Product: PowerG Wired to Wireless Upgrade & Expansion Module

Brand: PowerG

The possibilities are endless! Quick. Easy. Secure.

Background

The new PowerG Wired to Wireless Upgrade & Expansion Module (PG9WLSHW8) enables an endless list of exciting hardwired device take-overs and expansion opportunities. It leverages the industry-leading range and military-grade encryption protocol of the PowerG wireless technology and is compatible with the Qolsys IQ Panel 2 and 2 Plus. The panel requires an upgrade to the software version 2.5.3.

Status

We are pleased to announce that the software version 2.5.3 is now available for download.

| Feature | Description |
|---|---|
| Support of the PowerG Wired to Wireless Converter | <ul style="list-style-type: none"> • Connectivity to the PowerG Wired to Wireless Converter <ul style="list-style-type: none"> ○ Up to 2 converters can be added on a single Panel ○ Support for regular zone types as well as 2-wire smokes, 4-wire smokes, 4-wire CO's and up to 4 PGM's (programmable outputs) is included on each converter • Take over installed hardwired devices, quickly and easily • Incorporate any of your favorite hardwired devices, such as photobeam, water shut-off valve, NVR, and more, into the PowerG-powered security system, and simplify your customers' user experience • It is not limited by facility size, and well-suited for many applications including large residential and commercial projects, in addition to providing building-to-building connectivity. |

Update instructions

To support the new functionality, upgrading to the IQ Panel 2 or 2 Plus is required. Use the Quick Start Guide, [available here](#), for your reference.

Compatibility Note: Your IQ Panel must be on software version 2.0.1 - 2.4.2, or 2.5.2, and connected to Wi-Fi to install this update wirelessly. Panels running version 2.5.0 and 2.5.1 are not eligible to update to 2.5.3 directly at this time and must be updated to 2.5.2 from Alarm.com first. A separate process to update 2.5.0 and 2.5.1 panels directly to 2.5.3 will be released soon.

- 1- Swipe down from the top of the screen and touch "Settings"
- 2- Touch "Advanced Settings"
- 3- Enter a valid installer code (default is 1111)
- 4- Touch "Upgrade Software"
- 5 -Touch "Patch Tag" and enter the patch iqpanel2.5.3 then touch OK
- 6- Touch "Upgrade Using Network" (panel must be connected to Wi-Fi). Update will download and install
- 7- Once complete touch "OK" to reboot the panel. DO NOT TOUCH THE SCREEN. The update process will take approximately 5 minutes. After the panel reboots the home screen will appear and the LED will turn green.

Contact Information

| | |
|--------------------------|---|
| Order Entry | 1-888-888-7838 |
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