



Date: October 25, 2016

To: North American Distributors and Dealers

## PowerSeries Neo Communicators V5.02



### Introduction

We are pleased to announce the release of PowerSeries Neo V5.02 communicator firmware. This firmware addresses the previously communicated issue in V5.00 and V5.01 versions where zone status changes for zones 9 and above were not consistently being communicated over the serial or IP integration connection.

As a reminder, the previously communicated issue only affected zone status with the integration connections and does not impact alarm annunciation and/or communication.

### Availability

V5.02 is now available for local and remote firmware update and is included in the product with a manufacturing date of October 20, 2016 or later.

### Upgrade Instructions for Existing Units

Communicators using serial or IP integration which have more than 8 zones should be updated to V5.02 to prevent the issue from occurring. The upgrade can be performed locally via powered PLink cable, or remotely via DLS 5 connection. Instructions for the upgrade can be found at [http://dlshelp.dsc.com/index.php?title=Neo\\_Remote\\_Firmware\\_Upgrade](http://dlshelp.dsc.com/index.php?title=Neo_Remote_Firmware_Upgrade).

**Order Entry Contact**

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For additional information please contact your local sales representative or email [info@dsc.com](mailto:info@dsc.com)

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