



Date: February 8, 2017

To: Global Distributors and Dealers

PGx975 PowerG Wireless Vanishing Door/Window Contact



Overview

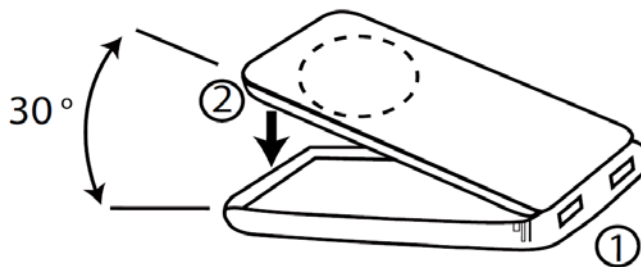
It has come to our attention that due to improper re-assembly of the plastic portion of the PGx975 PowerG Wireless Vanishing Door/Window Contact, there is a possibility that the tamper switch of the device could become damaged, to the point where it may not properly detect a tamper condition when the case is opened, or constantly show a tamper condition even when the device is assembled.

Re-Assembly Instructions

To ensure that the PGx975 plastic is properly re-assembled at the time of installation or when the battery is replaced, please follow the instructions below. The re-assembly instructions will also be updated in the Installation Manual.

To close the cover, complete the following steps (also seen in the image below)

1. Insert the two teeth on the front cover into the corresponding slots on the base.
2. When the cover is at a 30-degree angle to the base, push it into place until you hear a click.





Affected Part Numbers

Model	Description
PG4975	PowerG 433MHz Wireless Vanishing Contact
PG8975	PowerG 868MHz Wireless Vanishing Contact
PG9975	PowerG 915MHz Wireless Vanishing Contact

Order Entry Contact

1-888-888-7838

Sales Contact

For additional information please contact your local sales representative or email info@dsc.com

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