



Product Change Note

PowerSeries Neo

Communicator V5.4



Date: January 23, 2019

Region: Global

Product: PowerSeries Neo Communicators

Brand: DSC

Scope

We are pleased to announce the launch of the V5.4 firmware for the PowerSeries Neo cellular, IP and dual-path alarm communicators.

This new version adds the ability to individually enable supervision on any of the cellular and / or IP receiver paths. Unlike previous versions, which only allowed supervision to be enabled on the primary cellular and / or IP receiver paths, the new V5.4 firmware allows both the primary and secondary paths to be supervised using their own unique interval. For customers using the dual-path communicator this allows for up to four (two Ethernet and two Cellular) individually-supervised communication paths to provide a higher level of security and ensure any interruption to the connectivity is quickly annunciated at both the panel and central station receiver.

Affected Part Numbers

The new V5.4 firmware is available for upgrading the 3G2080(R)E, TL280(R)E, TL2803G(R)E, LE2080(R) and TL280LE(R) PowerSeries Neo Alarm Communicators locally or remotely via the DLS 5 software.

Notes

- V5.4 is now available via the firmware update server to allow upgrades of existing V5.x 3G or LTE communicators
- New DLS drivers are required for programming and can be downloaded via DLS 5 via 'Check for Updates'
- The firmware update process does not automatically enable supervision on all available paths and, in some scenarios, is unable to automatically port all existing supervision settings. Customers are advised to review supervision settings for the available paths to ensure the desired configuration when upgrading existing supervised installations.

Contact Information	
Order Entry	1-888-888-7838
Sales	Contact your local sales rep. or email info@dsc.com
Technical Support	North America: +1-800-387-3630 Latin America: +1-416-645-8083 EMEA - Local: +31 475 352 722 EMEA - Toll Free: 800-22558926 APAC - Local: +86-21-61916510 APAC - Toll Free: +800-22558926 or email: intrusion-support@tycoint.com
Product Manager	Dwayne Salsman dwayne.salsman@jci.com



Johnson Controls

5757 N. Green Bay Avenue | P.O. Box 591 Milwaukee, WI 53201 | 441-524-1200