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# PowerSeries Neo Alarm Control Installation Guide

Use this guide in conjunction with the PowerSeries Neo Reference Manual available online from the DSC website.

## **Quick Setup**

	P
Plan	Plan the installation including all alarm detection devices, zone expanders, keypads and other required modules.
2 Mount	Decide on a location for the alarm panel and secure it to the wall using suitable mounting hardware.
3 Wire	Complete all wiring including modules, zones, bells/sirens, telephone line connections and ground connections. Record module serial numbers on page 16.
4 Power	Connect the battery and power up the system. The battery must be connected.
5 Enroll First Keypad	Hardwired: Wire the keypad to the Corbus, power up the alarm panel then press any button on the keypad. Wireless: Wire the HSM2Host to the Corbus, then power up the alarm panel and a wireless keypad. Press any button on the keypad to enroll it. The HSM2Host is then enrolled on the alarm panel. Alternately, enroll an RF keypad.
6 Enroll modules	[*][8][Installer Code][902] subsection [000]. Press [*] to begin auto-enrollment. Module slots are automatically assigned. Use scroll keys to view slots. Change slot by typing a 2-digit number.
7 Enroll wireless devices	[*][8][Installer Code][804] subsection [000]. Note: An HSM2HOST or RF keypad must be enrolled first.
8 Program	Basic programming: [*][8][installer code] [001]/[002]> Zone Type/Zone Attribute [005]>[001] Partition 1 Timers: – Entry Delay 1 – Entry Delay 2 – Exit Delay [301]>[001] Phone #1 [310]>[000] System Account Code.
9 Test	Test the panel completely to ensure that all features and functions operate as programmed. – [901] Walk Test – [904] [000] Wireless Placement Test.

## **Compatible Devices**

Throughout this document, x in the model number represents the operating frequency of the device as follows: 9 (912-919 MHz), 8 (868MHz), 4 (433MHz).

Note: Only models operating in the band 912-919 MHz are UL/ULC listed where indicated. Only UL approved devices are to be used with UL/ULC listed systems.

**Table 1-1 Compatible Devices** 

Modules		
Wireless keypads:	HS2LCDWFx HS2LCDWFPx	HS2LCDWFPVx
Hardwired keypads with 2-way wireless integration module:	HS2LCDRFx HS2LCDRFPx	HS2ICNRFx HS2ICNRFPx
Hardwired keypads:	HS2LCD HS2LCDP HS2ICN	HS2ICNP HS2LED
Touchscreen Keypad	HS2TCHP	
2-way wireless integration module:	HSM2HOSTx	
8-zone expander:	HSM2108	
8-output expander:	HSM2208	
Power supply:	HSM2300	
4 high current output expander:	HSM2204	

Alternate communicator:	3G2080E	1L2803GE
	3G2080RE	TL2803GRE
	TL280E	TL8803G
	TL280RE	TL880LT
	LE2080(R)	TL880LE
	TL280LE(R)	PCL-422
<b>Hardwired Devices</b>		
2-wire smoke detectors:	FSA-210x	FSA-210vR

2-wire smoke detectors:	FSA-210x	FSA-210xR
y= A, B, or C	FSA-210xT	FSA-210xRT
A: ULC listed models	FSA-210xS	FSA-210xRS
B: UL listed models	FSA-210xST	FSA-210xRST
C: European and Australian models	FSA-210xLST	FSA-210xLRST
4-wire smoke detectors:	FSA-410x	FSA-410xR
	FSA-410xT	FSA-410xRT
y= A, B, or C	FSA-410xS	FSA-410xRS
A: ULC listed models	FSA-410xST	FSA-410xRST
B: UL listed models	FSA-410xLST	FSA-410xLRST
C: European and Australian models		
CO detectors:	CO-12/24	FW-CO1224
	12-24SIR	CO1224
	FW-CO12	

TW-C012	
Wireless Devices	
PG smoke detectors	PGx926
PG smoke and heat detector	PGx936, PGx916
PG CO detector	PGx933, PGx913
PG PIR motion detectors	PGx904(P)
PG PIR + camera motion detector	PGx934(P)
PG curtain motion detector	PGx924
PG dual tech motion detector	PGx984(P)
PG mirror motion detector	PGx974(P)
PG outdoor motion detector	PGx994
PG glass break detector	PGx912, PGx922
PG shock detector	PGx935
PG flood detector	PGx985
PG temperature detector (indoor use)	PGx905
Outdoor temperature probe (requires PGx905)	PGTEMP-PROBE
PG flat PIR	PGx914
PG recessed Contact	PGx307
PG ceiling mount detector with Smart Presence - Short Range	PGx862
PG ceiling mount detector with Smart Presence - Long Range	PGx872
PG outdoor contact	PGx312
PG outdoor curtain PIR	PGx902
PG keys	PGx939
	PGx929
PG panic key	PGx938
PG 2-button key	PGx949
PG sirens:	PGx901
	PGx911
PG repeater:	PGx920
PG door/window contacts:	PGx303, PGx975
PG door/window contact w/ AUX	PGx945

## **Central Station Receivers**

SG-System I, II, III, IV, 5

## **Enclosures**

PC5003C, PC4050CR, PC4050CAR, CMC-1, PC4051C. Other enclosures are available to suit a variety of system configurations.



## **Safety Instructions for Service Personnel**

When using equipment connected to the telephone network, always follow the basic safety instructions provided with this product. Inform the end-user of the safety precautions that must be observed when operating this equipment.

## **Before Installing The Equipment**

Ensure your package includes the following items:

- HS2016-4/HS2016/2032/2064/2128 alarm controller
- Power Supply, direct plug-in
- Installation and user guides, including the safety instructions

## Selecting A Suitable Location For The Alarm Controller

Refer to the following list to find a suitable location to install this equipment:

- Locate near a telephone socket and power outlet.
- Select a location free from vibration and shock.
- Place alarm controller on a flat, stable surface and follow the installation instructions.
- Do not locate the equipment where people may walk on the secondary circuit cable(s).
- Do not connect alarm controller to the same electrical circuit as large appliances.
- Do not select a location that exposes your alarm controller to direct sunlight, excessive heat, moisture, vapors, chemicals or dust.
- Do not install this equipment near water. (e.g., bath tub, kitchen/laundry sink, wet basement, near a swimming pool).
- Do not install this equipment and accessories in areas where risk of explosion exists.
- Do not connect this equipment to electrical outlets controlled by wall switches or automatic timers
- Avoid interference sources.
- Avoid installing equipment near heaters, air conditioners, ventilators, and refrigerators.
- Avoid locating equipment close to or on top of large metal objects (e.g., wall studs).

See "Locating Detectors and Escape Plan" on page 17 for information on locating smoke and CO detectors.

## **Safety Precautions Required During Installation**

- Never install this equipment and/or telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Position cables so that accidents can not occur. Connected cables must not be subject to excessive mechanical strain.
- Use only the power supply provided with this equipment. Use of unauthorized power supplies may cause damage.
- For direct plug-in versions, use the power supply provided with the device.

**WARNING:** This equipment has no mains on/off switch. The plug of the direct plug-in power supply is intended to serve as the disconnecting device if the equipment must be quickly disconnected. It is imperative that access to the mains plug and associated mains socket/outlet is never obstructed.

### IMPORTANT NOTES

- This equipment is stationary-fixed with a direct plug-in external transformer or a permanently connected internal transformer dependent on the region. It must be installed by Service Persons only (Service Person is defined as a person having the appropriate technical training and experience necessary to be aware of hazards to which that person may be exposed in performing a task and of measures to minimize the risks to that person or other persons). It must be installed and used within an environment that provides the pollution degree max 2, over voltages category II, in non-hazardous, indoor locations only.
- This equipment has no mains on/off switch; if the equipment must be quickly
  disconnected, the plug of the direct plug-in power supply is intended to serve
  as the disconnecting device. It is imperative that access to the mains plug and
  associated mains socket/outlet, is never obstructed.
- For permanently connected versions, the fuse in the power connector serves
  as the disconnecting device. The disconnect device will only remove the
  mains power and will not disconnect battery power. The installer is responsible to ensure that a readily accessible mains disconnect device is incorporated in the building for permanently connected installations.
- There are no end user replaceable parts replaceable within this equipment.
- Before servicing, disconnect the mains power, battery and telephone connections
- The equipment enclosure must be secured to the building structure before operation.
- All national wiring rules must be observed.
- The wiring (cables) used for installation of the alarm system and accessories, shall be insulated with PVC, TFE, PTFE, FEP, Neoprene or Polyamide.
- Do not route any wiring over circuit boards

- Ensure that cables are positioned so that accidents cannot occur:
  - Internal wiring must be routed in a manner that prevents;
  - Excessive strain or loosening of wire on terminal connections;
  - Damage of conductor or insulation.
- Disposal of used batteries must be made in accordance with local waste recovery and recycling regulations.
- Use authorized accessories only with this equipment.
- Do not place any object on the top of the cabinet.
- Do not spill any liquids on the cabinet.
- Do not touch the equipment and its connected cables during an electrical storm; there may be a risk of electric shock.
- Save these safety instructions for future use.
- These safety instructions should not prevent you from contacting the distributor and/or the manufacturer to obtain any further clarification and/or answers to your concerns.

## Installation

## **Mounting the Enclosure**

Locate the panel in a dry area, preferably near an unswitched AC power source and the incoming telephone line. Complete all wiring before applying AC or connecting the battery.

## **Terminal Descriptions**

The following terminals are available on the PowerSeries Neo alarm controller.

Terminal	Description
BAT+, BAT-	Battery terminals. Use to provide backup power and additional current when system demands exceed the power output of the transformer, such as when the system is in alarm.
	Do not connect the battery until all other wiring is complete.
AC	Power terminals.
	Connect the battery before connecting the AC. Do not connect the battery or transformer until all other wiring is complete.
AUX+, AUX-	Auxiliary terminals. Use to power modules, detectors, relays, LEDs, etc. (700mA MAX). Connect the positive side of device to AUX+, the negative side to AUX
BELL+, BELL-	Bell/Siren power (700mA MAX). Connect the positive side of any alarm warning device to BELL+, the negative side to BELL
RED, BLK, YEL, GRN	Corbus terminals. Use to provide communication between the alarm controller and connected modules. Each module has four Corbus terminals that must be connected to the Corbus.
PGM1 to PGM4	Programmable output terminals. Use to activate devices such as LEDs. (PGM1, PGM3, and PGM4: 50mA PGM2: 300mA or can be configured as an input)
Z1 to Z8 COM	Zone input terminals. Ideally, each zone should have one detection device; however, multiple detection devices can be wired to the same zone.
EGND	Earth ground connection.
TIP, RING, T-1, R-1	Telephone line terminals.
PCLINK_1	DLS/SA
PCLINK_2	DLS/SA, Alternate Communicator

### **Corbus Wiring**

The RED and BLK Corbus terminals are used to provide power while YEL and GRN are used for data communications. The 4 Corbus terminals of the alarm controller must be connected to the 4 Corbus terminals or wires of each module.

The following conditions apply:

- Corbus should be run with minimum 22 gauge quad, two pair twisted preferred.
- The modules can be home run to the panel, connected in series or can be T-tapped.
- Do not use shielded wire for Corbus wiring.

**Note:** Any module can be connected anywhere along the Corbus. Separate wire runs for keypads, zone expanders etc. are not necessary.

**Note:** No module can be more than 1,000/305m (in wire length) from the panel. Do not use shielded wire for Corbus wiring.

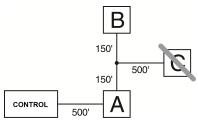


Figure 1-1 Corbus Wiring

Module (A) is wired correctly as it is within 1,000'/305m of the panel, in wire distance. Module (B) is wired correctly as it is within 1,000'/305m of the panel, in wire distance. Module (C) is NOT wired correctly as it is farther than 1,000'/305m from the panel.

## **Current Ratings**

In order for the system to operate properly, the power output of the alarm controller and power supply modules cannot be exceeded. Use the following data to ensure that the available current is not exceeded.

**Table 1-1 System Output Ratings** 

Device	Output	Rating (12VDC)
HS2016	AUX:	700mA. Subtract the listed rating for each keypad, expansion
HS2032		module and accessory connected to AUX or Corbus. At least 100mA must be reserved for the Corbus.
HS2064		Tooling must be reserved for the Corbus.
HS2064 E	BELL:	700mA. Continuous rating. 2.0A. short term. Available only
HS2128		with standby battery connected. Not for UL/ULC or EN certified applications.
HS2128 E		tined appreacions.
HSM2208	AUX:	250mA. Continuous rating. Subtract for each device connected. Subtract the total load on this terminal from the alarm panel AUX/Corbus output.
HSM2108	AUX:	100mA. Subtract for each device connected. Subtract the total load on this terminal from the panel AUX/Corbus output.

## **Alarm Control Panel**

AUX - 700mA available for devices connected to the AUX and PGM terminals, and modules connected to Corbus terminals. At least 100mA must be reserved for the Corbus.

## **Alarm Controller Current Calculation**

### **Panel Calculation**

Maximum (Standby or Alarm)

Maximum (Standby of Alarm)	
AUX (700mA max. including PGMs 1-4)	
Corbus (700mA max.)***	
PCLink+ (Alt. Com.:125mA)	
Total (must not exceed 700mA)	

For UL, ULC and Commercial Listed applications, the total standby and alarm current cannot exceed 700mA.

**Table 1-2 Corbus Current Calculation Chart** 

ltem	Current (mA)	X	Quantity	Total (mA)
HS2016/HS2032/HS2064/HS2064 E/HS2128/HS2128 E	85	x	1	85
HS2LCD	105	x		
HS2ICN	105	x		
HS2LED	105	x		
HS2LCDP	105	x		
HS2ICNP	105	x		
HS2LCDRF	105	x		
HS2ICNRF	105	x		
HS2ICNRFP	105	x		
HS2TCHP	160	x		
Current required for connected devices =				
HSM2108*	30	x		
AUX output current of HSM2108			-	
HSM2208*	40	x		
AUX output current of HSM2208			-	
HSM2300/2204*	35	x		
HSM2HOSTx	35	x		
HSM2955**		x		
3G2080(R)E/TL2803G(R)E/TL280(R)E	125 (PCLINK)	x		
Total Corbus Current =				

<sup>\*</sup>These units draw current from the Corbus to power devices external to the module. This current must be added to the total Corbus current. See manufacturer's specifications for the current draw of each device.

## **Capacitance Limits**

An increase in capacitance on the Corbus affects data transmission and causes the system to slow down. Capacitance increases for every foot of wire added to the Corbus. The capacitance rating of the wire used will determine the maximum length of the Corbus.

Table 1-3 Wire Capacitance

Wire Capacitance per 1000' (300m)	Total Corbus Wire Length		
15nF	5300'/1616m		
20nF	4000'/1220m		
25nF	3200'/976m		
30nF	2666'/810m		
35nF	2280'/693m		
40nF	2000'/608m		

Transformer: DSC PTD1640U, PTD1640, PTC1640UG, PTC1640CG

## AC (International Installations)

Primary: 220V-240Vac, 50/60Hz, 200mA

Secondary: 16.5VAC/40VA

Warning: Do not connect the battery or transformer until all other wiring is complete.

## **Batteries**

Connect the RED battery lead to the positive battery terminal and the BLACK battery lead to the negative battery terminal.

Note: Refer to "Aux Loading and Battery Selection" on page 18.

<sup>\*\*\*</sup>See Corbus Current Calculation Chart.

<sup>\*\*</sup> For HSM2955 current draw refer to HSM2955 installation manual.

## **Additional Wiring**

#### **Zone Wiring**

Power down the alarm controller and complete all zone wiring.

Zones can be wired to supervise normally open devices (e.g., smoke detectors) or normally closed devices (e.g., door contacts). The alarm panel can also be programmed for single end-of-line or double end-of-line resistors.

Zone programming is done using the following programming sections:

- [001] selects zone definition
- [013] Opt [1] for normally closed or EOL; Opt [2] for SEOL or DEOL
- [201 208] partition assignment.

Observe the following guidelines when wiring zones:

- · For UL listed installations use SEOL or DEOL only
- Minimum 22 AWG wire, maximum 18 AWG
- · Do not use shielded wire
- Do not exceed  $100\Omega$  wire resistance. Refer to the following table:

Table 1-4 Burglary Zone Wiring Chart

Wire Gauge	Maximum Length to EOL Resistor (ft/-meters)		
22	3000 / 914		
20	4900 / 1493		
19	6200 / 1889		
18	7800 / 2377		
Figures are based on maximum wiring resistance of $100\Omega$ .			

#### **Aux Power Wiring**

These terminals provide 11.3-12.5VDC/700mA of current (shared with PGM outputs). Connect the positive side of any device to the AUX+ terminal, the negative side to GND. The AUX output is protected; if too much current is drawn from these terminals (wiring short) the output is temporarily shut off until the problem is corrected.

**Note:** If using a 12V, 14Ah battery, maximum AUX capacity for 24-hour standby is 470mA.

### **PGM Wiring**

Min/max operating voltages for devices, sensors and modules is 9.5VDC - 14VDC.

PGMs switch to ground when activated from the alarm controller. Connect the positive side of the device to the AUX+ terminal and the negative side to a PGM terminal.

PGM 1, 3, 4 supply up to 50mA; PGM 2 supplies up to 300mA.

A relay is required for current levels greater than 50mA or 300mA. PGM2 can also be used for 2-wire smoke detectors, 24-hr burglary input alarm.

Note: Use SEOL resistors on Fire zones only

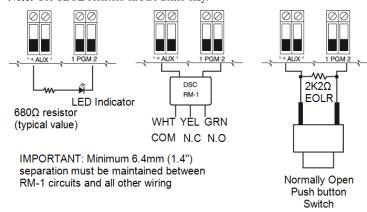


Figure 1-2 LED Output with Current Limiting Resistor and Optional Relay Driver Output.

## Single End-of-Line (SEOL) Resistor

When SEOL resistors are installed at the end of a zone loop, the alarm panel detects if the circuit is secure, open, or shorted. The SEOL resistor must be

installed at the end of the loop for proper supervision.

To enable SEOL supervision, program section [013], options [1] and [2] to OFF.

Note: This option should be selected if either normally closed or normally open detection devices or contacts are used.

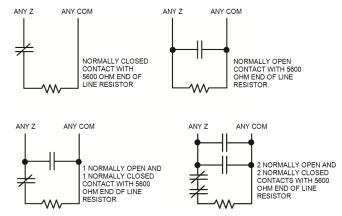


Figure 1-3 SEOL Wiring

## Double End of Line (DEOL) Resistors

When double end-of-line (DEOL) resistors are installed at the end of a zone loop, the second resistor enables the panel to determine if the zone is in open, closed, tampered or faulted.

**Note:** Any zone programmed for Fire or 24-hr Supervisory must be wired with a SEOL resistor regardless of the type of zone wiring supervision selected for the panel. If you change the zone supervision options from DEOL to SEOL or from NC to DEOL, power the system down completely, then power it back up for correct operation. To enable DEOL supervision, program section [013], option [1] to OFF and option [2] to ON.



Figure 1-4 DEOL Wiring

## **Bell Wiring**

These terminals supply 700mA of current at 10.4 - 12.5VDC for commercial/residential installations. To comply with NFPA 72 Temporal Three Pattern requirements, section [013] Opt [8] must be ON. Note that steady, pulsed alarms are also supported.



## Figure 1-5 Bell Wiring

The Bell output is supervised and power limited by 2A thermistor. If unused, connect a  $1000\Omega$  resistor across Bell+ and Bell- to prevent the panel from displaying a trouble.

## **Telephone Line Wiring**

Wire the telephone connection terminals (TIP, Ring, T-1, R-1) to an RJ-31x connector as indicated in the following diagram. For connection of multiple devices to the telephone line, wire in the sequence indicated. Use 26 AWG wire minimum for wiring.

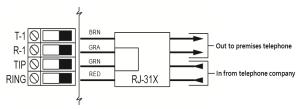


Figure 1-6 Telephone Line Wiring

Telephone format is programmed in option [350]. Telephone call directions are programmed in options [311]- [318].

#### **Ground Wiring**

Tighten nut to break paint and make a good connection to the cabinet

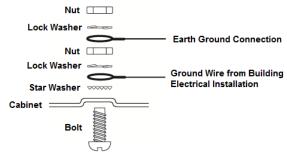


Figure 1-7 Ground Installation

**Note:** Using an insulated green wire (minimum 22AWG), connect the EGND terminal on the Corbus and the grounding wire from the building electrical installation to any of the available holes on the back or side of the metal cabinet. See the diagram attached to the cabinet for suggested GND point location and hardware recommendations.

Note: Wire and installation hardware not included.

## **Enrollment**

All optional modules and devices must be enrolled on the system. During enrollment, the electronic serial number (ESN) of each device is identified to the control panel and zones are assigned. A wireless transceiver HSM2HOST or an RF keypad must be enrolled first before wireless devices can be enrolled.

## **Enrolling Modules**

During automatic and manual enrollment, if an attempt is made to enroll more than the maximum number of modules, an error tone sounds and a message is displayed on LCD keypads.

**Table 1-5 Module Capacity** 

Module	HS2016	HS2032	HS2064/ HS2064 E	HS2128/HS2128 E
HSM2108 8 Zone expander	1	3	7	15
HSM2208 8 Output expander	2	4	8	16
Wireless Keypad: HS2LCDRF(P)X HS2LCNRF(P)X HS2LCDWF(P)(V)X	8	8	8	16
HS2TCHP Touchscreen Keypad	8	8	8	16
HSM2300 Power Supply 1A	3	3	3	4
HSM2204 4 High-current Output	1	1	3	4
HSM2HOSTx Transceiver	1	1	1	1
HSM2955	1	1	1	1

Modules can be enrolled automatically or manually using section [902] of Installer programming.

To confirm that a module has been successfully enrolled, use Installer Programming section [903].

#### **Enroll Wireless Devices**

Wireless devices are enrolled via the wireless transceiver module and Installer Programming section [804][000].

#### **Auto Enrollment**

To enroll a wireless device using this method, press and hold the Enroll button on the device for 2-5 seconds until the LED lights then release the button. The alarm panel automatically recognizes the device and the keypad displays a confirmation message. The device ID and next available zone number are displayed. Press [\*] to accept or scroll to another available zone number. Batteries must be installed in the wireless device in order to enroll.

#### Pre-Enrollment

Pre-enrollment is a two step process. The first step requires entering each device ID ([804][001]-[716]). Every wireless device has an ID printed on the sticker attached to the device. The format is XXX-YYYY where:

- · XXX identifies the type or model of the device
- YYYY is a short encrypted ID used by the system to identify the specific device

Pre-enrollment can be done at a remote location and using DLS/SA. The second step is to press the enrollment button on the device, usually done on location. Installer Programming does not have to be entered at this step. Both steps must be performed in order to complete the enrollment.

# **Programming Methods**

The alarm system can be programmed using the following methods:

**Table 1-6 Programming Methods** 

Method	Description	Procedure
Template programming		Press [899] at the "Enter Section" screen.
	DLS downloading.	See Template Programming below for details.
DLS programming	Download and apply programming using DLS 5 v1.3 for Neo v1.0 panels and DLS 5 v1.4+ for Neo v1.0 and up products.	For local DLS, use a PC- Link cable and laptop with DLS-5 software installed.
		For remote DLS, use a telephone line, cellular network or the Internet.
Installer programming	Manually program all alarm system and device options.	Press [*][8][installer code] while the system is disarmed.

# Viewing Programming

Programming sections can be viewed from any system keypad. The method for viewing and selecting programming options using LCD, LED and ICON keypads depends on the keypad type used. See below for specific instructions on programming with each keypad type.

Generally, programming options are accessed in the following way:

- Enter Installer Programming mode ([\*][8]).
- 2. Navigate to a specific programming section.
- 3. Select an option to view or change its programming.

All programming options are numbered and can be accessed by navigating through the menu (LCD) or by keying in the program section number. For toggle options, the name of the option is displayed (LCD) or LEDs 1-8 are illuminated (LED and ICON).

Use the keypad numbers to toggle options on or off. Sections requiring data input, such as phone numbers, display the full data in fields up to 32 characters long (LCD). To input data, use the scroll keys to select a character then press the keypad button corresponding to the number/letter required. Scroll to the next character and repeat the procedure as needed. Press the [#] key to save changes and exit the program section.

# **Minimum Required Programming**

Once basic installation of the alarm panel is complete, the following general configuration options can be set.

## [000] Language Selection

(LCD keypads only)

Use this section to set the language displayed by LCD keypads. To select a language:

- Enter Installer Programming: [\*][8][Installer Code].
- Enter programming section [000]>[000].
- Key in the 2-digit number corresponding to the language required. See below:

01 = English	11 = Swedish	22 = Bulgarian
02 = Spanish	12 = Norwegian	23 = Latvian
03 = Portuguese	13 = Danish	24 = Lithuanian
04 = French	14 = Hebrew	25 = Ukrainian
05 = Italian	15 = Greek	26 = Slovakian
06 = Dutch	16 = Turkish	27 = Serbian
07 = Polish	18 = Croatian	28 = Estonian
08 = Czech	19 = Hungarian	29 = Slovenian
09 = Finnish	20 = Romanian	
10 = German	21 = Russian	

## **Time and Date**

Use this section to program the alarm system clock.

Menu: [\*][6][Master Code] > Time and Date

Keypad: [\*][6][Master Code] + 01

Enter time and date using the following format: (HH:MM); (MM-DD-YY). Valid time entries are 00-23 hours, 00-59 minutes. Valid date entries are 01-12 months, 01-31 days.

## Setting Up a Partition

Partitions are added or removed from the system by applying or removing a partition mask via Installer Programming section [200]. The number of available partitions depends on the alarm panel model.

## **Bell/Siren Operation**

Each partition must have a siren. The system siren connected to the bell output of the alarm controller can be mounted in a central location within hearing range of all partitions. Each partition can also have wireless sirens activated only on the assigned partition.

## **Keypad Partition Setup**

Keypads can be configured to control an individual partition or all partitions. In general, a partition keypad controls the partition it is assigned to. A Global keypad controls all partitions. Global keypads should be placed in common areas of the premises, such as points of entry or reception areas, where the ability to arm and disarm more than one partition at a time is required.

Partition keypads can also be temporarily loaned to other partitions.

To select a keypad operating mode:

- Enter Installer Programming: [\*][8][installer code].
- Select [861]-[876] to program keypads 1-16.
- Press [000] for partition assignment.
- For Global operation, key in 00.
- To assign a keypad to a partition, key in 01-08 for partition 1-8.
- Press the [#] and reapeat step 2 for next keypad. When finished programming all keypads, press the [#] key twice to exit programming.

Users are assigned partition access rights via the [\*][5] menu.

## Assign sirens to partitions:

[804]>[000]>[551]-[556]>[000]

## Set up partition account codes:

[310]>[001]-[008]

#### Set up partition timers:

- Entry/exit delay, settle delay [005]>[001]-[008]
- Automatic arming/disarming schedule [151]-[158]>[001]/[002]
- Auto disarming holiday schedule [151]-[158]>[003]

- No activity arming [151]-[158]>[006] Automatic clock adjust [005]>[000], option 6
- Delay between dialing attempts [377]>[012]

#### AssignZone Types

A zone type defines how a zone operates within the system and how it responds when triggered.

000 - Null Zone	040 - 24-Hour Gas
001 - Delay 1	041 - 24-Hour CO
002 - Delay 2	042 - 24-Hour Holdup*
003 - Instant	043 - 24-Hour Panic
004 - Interior	045 - 24-Hour Heat
005 - Interior Stay/Away	046 - 24-Hour Medical*
006 - Delay Stay/Away	047 - 24-Hour Emergency
007 - Delayed 24-Hour Fire	048 - 24-Hour Sprinkler*
008 - Standard 24-Hour Fire	049 - 24-Hour Flood
009 - Instant Stay/Away	051 - 24-Hour Latching Tamper
010 - Interior Delay	052 - 24-Hour Non-Alarm
011 - Day Zone	056 - 24-Hour High Temperatur

011 012 - Night Zone 057 - 24 Hour Low Temperature 016 - Final Door Set 060 - 24-Hour Non-Latching Tamper 017 - 24-Hour Burglary 066 - Momentary Keyswitch Arm 018 - 24-Hour Bell/Buzzer 067 - Maintained Keyswitch Arm 023 - 24-Hour Supervisory 068 - Momentary Keyswitch Disarm

024 - 24-Hour Supervisory Buzzer 069 - Maintained Keyswitch Disarm 071 - Door Bell 025 - Auto Verified Fire 027 - Fire Supervisory 072 - Push to Set

\* Not UL evaluated

### Assign zone attributes:

[002]>[001]-[128]>Select one of the following zone attributes:

- 1 Bell Audible
- 2 Bell Steady
- 3 Chime Function
- 4 Bypass Enabled
- 5 Force Arm
- 6 Swinger Shutdown
- 7 Transmission Delay
- 8 Burglary Verification
- 9 Normally Closed
- 10 Single EOL
- 11 Double EOL
- 12 Fast/Normal Loop Response
- 13 Zone 2-way Audio Activation
- 14 Hold Up Verification

## Create labels:

[000]>[001]-[821] 2 x 14 ASCII characters.

#### Add access codes:

To program an access code: [006] then one of the following:

[001] - Installer code

[002] - Master code

[003] – Maintenance code

Access codes are either 4, 6 or 8 digits in length, depending on the setting of programming section [041]. Duplicate codes are not valid.

## **Alternate Communicator Setup**

The alternate communicator is an optional wireless or ethernet communications device that can be used as a backup to the PSTN connection or as a primary means of communication between the alarm panel and the central monitoring station. The alternate communicator communicates via 3G (HSPA) or Ethernet.

The following configuration steps are required to set up the alternate communicator:

- Install the alternate communicator and wire it to the alarm panel (use PCLINK 2 header)
- Enroll the alternate cellular communicator with Connect 24
- Set the communication path: [300]

- Enable the alternate communicator: [382] option 5
- Enable event reporting: [307]/[308]
- Program communication delay timer: [377]
- Program DLS access: [401] option 07

Refer to the  $3G2080(R)E/\ TL2803G(R)E/\ TL280(R)E$  installation manual for details

#### [300] Panel/Receiver Communication Paths

This section is used to select the path of communications between the alarm system and the central station.

To use PSTN as the communications path, program section [300] options 001 through 004 as [01] PSTN 1.

To use the alternate communicator to establish a communications path, program two of the receivers (section [300] options 001, 002, 003 or 004) as [03] and [04] for Ethernet, and two of the receivers as [05] and [06] for cellular.

## **Testing the System**

#### Installer Walk Test

Walk test enables the installer to test the operation of each detector by tripping zones, causing an actual alarm. Enter section [901] to initiate a walk test. When a zone is tripped, all system sirens emit a tone to indicate that the zone is working correctly.

After 15 minutes without zone activity, the walk test terminates automatically. To manually exit walk test mode, enter [901] again.

### Viewing the Event Buffer

The event buffer contains logs of events that have occurred on the alarm system beginning with the most recent. The capacity of the event buffer is scalable and can hold 500/1000 events (depending on panel model) before rolling over. The buffer displays events according to their time stamp, beginning with the most recent. The event buffer can be uploaded using DLS.

Each event displays the time and date, a description of the event, the zone label, access code number or any other pertinent information. To view the event buffer, press [\*][6][Master Code][\*].

## **Troubleshooting**

LCD programmable-message keypad:

- Press [\*][2] followed by access code if required to view a trouble condition
- The trouble light flashes and the LCD displays the first trouble condition
- Use the arrow keys to scroll through all trouble conditions present on the system

**Note:** When additional information is available for a specific trouble condition, a [\*] is displayed. Press the [\*] key to view the additional information.

LED and ICON keypads:

- Press [\*][2] to view a trouble condition
- The trouble light flashes
- Refer to the trouble summary list below to determine the trouble condition(s) present on the system

## [\*][2] Trouble Display

This feature is used to view system troubles. If a trouble is present, the keypad Trouble indicator illuminates and an audible indication is emitted (two short beeps every 10 seconds, except while in AC failure). Silence the audible indicator by pressing [#].

Troubles may be viewed while the system is armed or disarmed. The system may be programmed to show all troubles while armed or only fire troubles.

The system can be configured to require a user code to view [\*][2] system troubles. See section [023] option 5.

**Note:** For UL installations, section [023] option 5 must be ON. When this option is on, trouble beeps are silenced only after exiting the [\*][2] menu.

To view trouble conditions:

- Press [\*][2] to enter the Trouble menu.
- On an LCD keypad, scroll to a trouble type then press [\*] to view the specific trouble. The zone name and trouble condition for each trouble are displayed on the screen.
- On LED/ICON keypads, zone indicator lights illuminate to identify existing trouble types (e.g., Zone light 1 represents Service Required trouble type).
   Press the number key corresponding to a zone light to view the specific trouble. Lights 1-12 illuminate to indicate the trouble as follows:

#### **Table 1-7: Trouble Indications**

#### **Trouble 01 – Service Required:**

- [01] Bell Circuit Trouble: The bell circuit is open.
- [02] RF Jam: The HSM2HOSTx has detected an RF Jam condition.
- [03] Aux Supply Trouble: The alarm controller, HSM2204 or HSM2300 has an overcurrent condition on Aux.
- [04] Loss of Clock: System time and date require programming.
- [05] Output 1 Fault: An HSM2204 module has detected an open condition on output #1.

## Trouble 02 - Battery Trouble:

- [01] Panel Low Battery Trouble: The battery voltage (under load) is below 11.5V. Restores at 12.5V.
- [02] Panel No Battery: No battery connected to alarm controller.
- [04] HSM2204 01 04 Low Battery: An HSM2204 has a battery voltage less than 11.5V.
- [05] HSM2204 01 04 No Battery: No battery connected to HSM2204.
- [07] HSM2300 01 04 Low Battery: An HSM2300 has a battery voltage less than 11.5V
- [08] HSM2300 01 04 No Battery: No battery connected to HSM2300.

#### Trouble 03 – Bus Voltage:

- [01] HSM2HOSTx Bus Low Voltage: The HSM2HOSTx module has measured less than 6.3V on its Aux input.
- [02] Keypad 01 16 Bus Low Voltage: A hardwired keypad has a bus voltage of less than 6.9V for ICON/LCD (RF version) and 7.7V for non-RF models.
- [04] HSM2108 01 15 Bus Low Voltage: A zone expander has a bus voltage of less than 5.9V.
- [05] HSM2300 01 04 Bus Low Voltage: A power supply has a bus voltage of less than 6 9V
- [06] HSM2204 01 04 Bus Low Voltage: A high current output module has a bus voltage of less than 6.9V.
- [08] HSM2208 01 16 Bus Low Voltage: The low current output module has detected a voltage less than 5.9V on its aux input.
- [09] HSM2955 Bus Low Voltage: The audio module has detected a voltage less than 9.65V on its aux input.

### Trouble 04 - AC Troubles:

- [01] Zone 001 128 AC Trouble: An AC trouble has been detected on a PGX934 PIR + Camera.
- [03] Siren 01 16 AC: A siren has an AC trouble.
- [04] Repeater 01 08 AC: A wireless repeater has an AC trouble.
- [05] HSM2300 01 04 AC: An HSM2300 has an AC trouble.
- [06] HSM2204 01 04 AC: An HSM2204 has an AC trouble.
- [07] Panel AC: The alarm controller has an AC failure condition.

## **Trouble 05 – Device Faults:**

- [01] Zone 001 128: A zone is in fault. Additional information displayed on LCD keypads for the following troubles: Fire Trouble (2-W Smoke, PGX916, PGX926), Freeze (PGX905), Self Test (PGX984), CO (PGX913), and Probe Disconnected (PGX905). Also generated by a short on hardwired zones when DEOL is used or by a wireless supervisory fault.
- [02] Keypad 01 16: A wireless or hardwired keypad is in fault.
- [03] Siren 01 16: A siren is in fault.
- [04] Repeater 01 08: A wireless repeater is in fault (supervisory or loss of AC/DC).

#### **Trouble 06 – Device Low Battery:**

- [01] Zone 001-128: Wireless zone has a low battery.
- [02] Keypad 01-16: Keypad has a low battery.
- [03] Siren 01 16: Siren has a low battery.
- [04] Repeater 01 08: Repeater has a low battery.
- [05] User 01 1000: Wireless Key has a low battery.

## **Trouble 07 – Device Tampers:**

- [01] Zone 001 128 Tamper: A wireless or hardwired zone configured for DEOL operation is in tamper.
- [02] Keypad 01 16 Tamper: A hardwired or wireless keypad is in tamper.
- [03] Siren 01 16 Tamper: A wireless siren is in tamper.
- [04] Repeater 01 08 Tamper: A wireless repeater is in tamper.
- [05] Audio Station 01 04 Tamper: An audio station connected to an HSM2955 is in tamper.

### Trouble 08 – RF Delinquency Trouble:

- [01] Zone 001 128 RF Delinquency: No response from a wireless zone for 13 minutes. This trouble prevents arming until acknowledged or cleared using [\*][2].
- [02] Keypad 01 16 RF Delinquency: No response from a wireless keypad for 13 minutes
- [03] Siren 01 16 RF Delinquency: No response from a wireless siren for 13 minutes.
- [04] Repeater 01 16 RF Delinquency: No response from a wireless repeater for 13 minutes.

### Trouble 09 - Module Supervisory Trouble:

- [01] HSM2HOSTx not responding.
- [02] Keypad 01 16 not responding.
- [04] HSM2108 01 15 not responding.
- [05] HSM2300 01 04 not responding.
- [06] HSM2204 01 04 not responding.
- [08] HSM2208 01 16 not responding.
- [09] HSM2955 is not responding.

## **Trouble 10 – Module Tamper:**

- [01] HSM2HOSTx Tamper.
- [02] Keypad 01 16 Tamper.
- [04] HSM2108 01 15 Tamper.
- [05] HSM2300 01 04 Tamper.
- [06] HSM2204 01 04 Tamper.
- [08] HSM2208 01 16 Tamper.
- [09] HSM2955 Tamper
- [10] Alt Comm Trouble: The trouble is for the Alt Comm tamper.

## **Trouble 11 – Communications:**

- [01] TLM: Telephone line disconnected from control panel.
- [02] Receiver 01-04 FTC Trouble: Failure to communicate using programmed receiver paths.
- [03] Alt. Comm SIM Lock: SIM card has incorrect or unrecognized PIN.
- [04] Alt. Comm Cellular: Radio or SIM card failure, low signal strength detected, or cellular network fault.
- [05] Alt. Comm Ethernet: Ethernet connection unavailable. A valid IP address is either not programmed or the module was unable to get an IP with DHCP.
- [06] Receiver 01-04 Absent: Alternate communicator unable to initialize a receiver.
- [07] Receiver 01-04 Supervision: Alternate communicator unable to communicate with a receiver.
- [09] Alt. Comm Fault: The alternate communicator has stopped responding.
- [10] Alt Comm FTC Trouble: The alternate communicator has failed to communicate an internal event not generated by the panel.

## **Trouble 12 – Not Networked Troubles:**

- [01] Zone 001-128 Not Networked Trouble: Generated when a zone becomes out of sync with the wireless network or has not been synchronized with the network after enrollment.
- [02] Keypad 01-16 Not Networked Trouble: Generated when a keypad becomes out of sync with the wireless network or has not been synchronized with the network after enrollment.
- [03] Siren 01-16 Not Networked Trouble: Generated when a siren becomes out of sync with the wireless network or has not been synchronized with the network after enrollment.
- [04] Repeater 01-08 Not Networked Trouble: Generated when a repeater becomes out of sync with the wireless network or has not been synchronized with the network after enrollment.
- [05] User 01 1000 Not Networked Trouble: Generated when a wireless key becomes out of sync with the wireless network or has not been synchronized with the network after enrollment.

## IMPORTANT!

Ensure you have the following information available before contacting Customer Support :

• Alarm controller type and version, (e.g., HS2064 1.0):

**Note:** Version number can be accessed by entering [\*][Installer Code][900] on any LCD keypad. This information is also located on a sticker on the printed circuit board.

List of modules connected to control panel, (e.g., HSM2108, HSM2HOSTx etc.)

### **Specifications**

## **Zone Configuration**

- 16, 32, 64, or 128 wireless zones supported and up to 8 hardwired zones available on the controller
- 40 zone types and 14 programmable zone attributes
- Zone configurations available: normally closed, single EOL and DEOL supervised
- Hardwired zone expansion (fully supervised) available using the model HSM2108 (eight zone expander module)
- Wireless zone expansion (fully supervised) available using the HSM2Host 2way wireless integration module operating at 915MHz (North America), 433MHz (Europe) and 868MHz (international)

## **Access Codes**

- Up to 1002 access codes: 1000 (level 2-EN), one installer code (level 3-EN), and one maintenance code
- · Programmable attributes for each user code
- When using 8-digit access codes, the minimum number of variations are:

HS2016: 2083333 HS2032: 1388888 HS2064/HS2128: 1052631 HS2064 E: 200000 HS2128 E: 100000

## Warning Device Output

Integral sounder capable of 85 dB @ 3m, self-powered type Z

2 remote, wireless indoor/outdoor warning devices supported: models PGX901 (indoor), PGX911 (outdoor) (X=4, 8, or 9)

- Programmable as steady, pulsed or temporal three (as per ISO8201) and temporal four (CO alarm) output Warning device sounds alarms in the following priority: fire, CO, burg

Note: For NFA2P certified systems the delay for operating the warning device shall be set to max. 10 min.

#### Memory

- CMOS EEPROM memory
- Retains programming and system status on AC or battery failure for 20 years

### Power Supply - International

- Input ratings: 220V-240Vac, 50/60Hz, 200mA
- Transformer required, mounted in the same enclosure, permanently
- Transformer secondary ratings: 16.5Vac, 40VA min.

Note: For installations using the transformer mounted inside the cabinet, replace fuse only with the same type (20mm) rated 250V/315mA.

#### Regulated power supply:

- 1.7A regulated, supervised and integral to the control unit
- Type A as per EN50131-6 Standard
- 700mA auxiliary supply, 12V DC
- Positive temperature coefficient (PTC) for Bell, Aux+ and Battery terminals
- Reverse battery detection/protection
- Supervision for AC power and low battery
- Normal and high current battery charge options
- Supervised battery charging circuit

### Current draw (panel):

85mA (nominal) 2A(Max)

### **Bell Output:**

- 12V, 700mA supervised (1k Ohm) bell output (current limited at 2 amps)
- Steady, Pulsed, Temporal 3 fire, Temporal 4 CO alarm cadences
- Bell short detection (software + hardware)

## Aux+:

- Voltage range = 9.6V 13.8V DC
- Current = 700mA (shared with Corbus R(ed))
- Output ripple voltage: 270mVp-p max.
- Onboard programmable outputs:
  - PGM 1 50mA switched programmable output
  - PGM 2 300mA current-limited switched programmable output. 2-Wire smoke detectors (90mA current limited) are supported using this PGM
  - PGM 3 50mA switched programmable output
  - PGM 4 50mA switched programmable output
  - Hardware PGM over current protection

#### Battery

- 12V sealed lead acid, rechargeable
- Battery capacity:
  - 12 hours (EN50131)
  - 24 hours INCERT [Belgium]

Note: For T 014 compliance (INCERT certification), only 14Ah (2x7Ah) batteries were tested and are accepted for INCERT certified systems.

- Maximum standby time: 24 hours (with 14Ah battery and Aux current limited to 470mA)
- Recharging time to 80% 72 hours
- Recharging rate: 240mA (12 hours max.), 480mA (24 hour backup)
- Backup time: 24 hours
- Battery lifespan: 3-5 years
- Low battery trouble indication threshold 11.5VDC
- Battery restore voltage 12.5V
- Main board current draw (battery only):
  - HS2016/32/64/128 (no alternate communicator) standby 85mA DC
  - HS2016/32/64/128, (including alternate communicator) standby 190mA
  - Transmit (alternate communicator module) 195mA DC
- Resettable fuses (PTC) used on circuit board
- Supervision for loss of primary power source (AC fail), battery loss or battery low voltage (battery trouble) with indication provided on the keypad
- Internal clock locked to AC power frequency

## **Operating Environmental Conditions**

- Temperature range: EN= -10°C to 55°C (50°F-131°F)
- Relative humidity: <93% non condensing

## Alarm Transmitter Equipment (ATE) Specification

- Digital dialer integral to the main control board
- Supports SIA and Contact ID
- Complies with TS203 021-1, -2, -3 Telecom equipment requirements and EN50136-1-1, EN50136-2-1, EN50136-2-3 ATS 2
- Optional Dual IP/Cellular communicators (3G2080(R)E/TL2803G(R)E/ TL280(R)E) can be installed in the same enclosure and configured as primary or back-up, with AES 128-bit encryption Compliant with EN50136-1-1, EN50136-2-1 ATS2 requirements

## **System Supervision Features**

The PowerSeries Neo continuously monitors a number of possible trouble conditions and provides audible and visual indication at the keypad. Trouble conditions include:

- AC power failure
- Zone trouble
- Fire trouble
- Telephone line trouble
- Communicator trouble
- Low battery condition
- RF jam
- AUX power supply fault
- Failure to communicate
- Module fault (supervisory or tamper)

## **Additional Features**

- 2-way wireless device support
- Visual verification (images + audio)
- Proximity tag support
- PGM scheduling
- Quick arming
- User, partition, module, zone and system labels
- Soak test
- Programmable system loop response
- Keypad and panel software versions viewable through keypad
- Doorbell zone type
- Low battery PGM type

# **Programming Directory**

This section provides a list of all available programming options in numerical order. To program, access Installer Programming mode by keying in [\*][8][Installer Code]. Use the scroll keys <> to navigate through the menus or jump directly to a specific section by keying in a section number and pressing [\*]. Programming consists of toggling on and off options in each section or by populating data fields. Press [\*] to select options and [#] to exit to the previous menu. For descriptions of all programming options and programming worksheets, refer to the PowerSeries Neo Reference Manual.  $\checkmark$ = Default

	,		
Label Programming	048 – 24-Hour Sprinkler	Increment (001)	155 – System Trouble
000 Label Programming	049 – 24-Hour Flood	902 – Daylight Savings End	156 – Latched System Event
000 – Language Selection (01)	051 – 24-Hour Latching	Month (010)(AUS 003)(NZ	157 – System Tamper
001 – Zone Labels	Tamper	004)(SA 010)(C 010)(FRA	161 – DC Trouble
001-128 – Zone Labels 1-128	052 – 24-Hour Non-Alarm	010)(UK 010)	165 – Prox Used
051 – Zone Tamper Label	056 – 24-Hour High	Week (005)(AUS 005)	166 – Partition Prox Used
052 – Zone Fault Label	Temperature	(SA 005)(FRA 005)(UK 005)	175 – Bell Status and
064 – CO Alarm Message	057 – 24 Hour Low	Day (000)	Programming Access Output
065 – Fire Alarm Message	Temperature	Hour (002)(001)(NZ 003)(CE	176 – Remote Operation
066 – Fail to Arm Event Message	060 – 24-Hour Non-Latching	001)(C 001)(UK 001)	184 – Open After Alarm
067 – Alarm When Armed Event	Tamper	Decrement (001)	200 – Zone Follower
Message	066 - Momentary Keyswitch	Access Codes	201 – Follower-Zones 1-8
100 – System Label	Arm	006 Installer Defined Access Codes	202 – Follower-Zones 9-16
101-108 – Partition 1-8 Labels	067 – Maintained Keyswitch	(4-digit decimal)	203 – Follower-Zones 17-24
201- 208 – Partition 1-8 Command	Arm	001 – Installer Code (5555555)	204 – Follower-Zones 25-32
Output Labels 001-004 – Command output 1-	068 – Momentary Keyswitch Disarm	002 – Master Code (12345678)	205 – Follower-Zones 33-40 206 – Follower-Zones 41-48
4 Labels	069 – Maintained Keywsitch	003 – Maintenance Code	207 – Follower-Zones 41-48 207 – Follower-Zones 49-56
601-604 – Schedule 1- 4 Labels	Disarm	(AAAAAAA)	208 – Follower-Zones 57-64
801 – Keypad Labels	071 – Doorbell Zone	004 – Guard Code	209 – Follower-Zones 65-72
001-016 Keypad 1-16 Labels	072 – Push to Set	(AAAAAAA)	210 – Follower-Zones 73-80
802 – Zone Expander Labels	002 – Zone Attributes	005 - Code Version (000)	211 – Follower-Zones 81-88
001-015 – Zone Expander 1-	001-0128 (see PowerSeries Neo	PGM Programming	212 - Follower-Zones 89-96
15 Labels	reference manual for defaults)	007 – PGM Programming	213 - Follower-Zones 97-104
803 - Output Expander Labels	1 – Bell Audible	000 – Main Bell Partition Assignment	214 - Follower-Zones 105-112
001 Output Expander 1 Label	2 – Bell Steady	Assignment 1 – Partition 1	215 – Follower-Zones 113-120
806 – HSM2HOST Label	3 – Door Chime	2 – Partition 2	216 – Follower-Zones 120-128
808 – HSM2955 Label	4 – Bypass Enabled	3 – Partition 3	010 PGM Attributes
809 – Power Supply Label	5 – Force Arm	4 – Partition 4	000 – Main Bell Mask
001-004 Power Supply 1-4	6 – Swinger Shutdown	5 – Partition 5	Fire Alarm 🗸
Label	7 – Transmission Delay	6 – Partition 6	CO Alarm 🗸
810 – High Current Output Supply Label	8 – Burglary Verification	7 – Partition 7	Burglary Alarm
001-004 Power Supply 1-4	9 – Normally Closed EOL 10 – Single EOL	8 – Partition 8	24-Hour Flood Alarm ✔ Bell Squawks ✔
Label	11 – Double EOL	001-164 - PGM 1-164 Partition	001-164 PGM 1-164 Attributes
815 – Alternate Communicator	12 – Fast Loop/Normal Loop	Assignment (default: partition 1)	100 – Null PGM
Label	Response	1-8 – Partition 1-8	101 – Fire and Burglary
820 – Siren Label	13 – Zone 2-way Audio	008 – PGM Timer Programming	01 − True Output ✓
001-016 Siren 1-16 Label	Activation	000 – PGM Timer-Minutes or	03 – Code Required ✔
821 – Repeater Label	14 – Holdup Verification	Seconds (seconds) 001-164 – PGM 1-164 Timer (005)	102 – Delay Fire and Burglary
001-008 Repeater 1-8 Label	-60	001-104 - FGW 1-104 Timer (003) 009 - PGM Types	01 – True Output
999 – Default Labels	System Times	001-164 – PGM 1-164 Type	103 – Sensor Reset [*][7][2]
Zone Type	005 System Times	Assignment (default: PGM1=121,	03 – Code Required
001 Zone Type 001-128 Zone Types (000)	000 – System Area Bell Cutoff (004 min.)	PGM2=156, 3-164=101)	109 – Courtesy Pulse
001-128 Zone 1 ypes (000) 000 – Null Zone	Bell Delay Time (000 min.)	100 – Null PGM	01 – True Output
001 – Delay 1	Burglary Verification Timer	101 – Burg and Fire Bell	111 – Keypad Buzzer Follow 01 – True Output ✔
002 – Delay 2	(060 sec.)	Follower	02 – Timed Output
003 – Instant	Holdup Verification Timer	102 – Delayed Fire and Burg	09 – Entry Delay ✓
004 – Interior	(008 sec.)	103 – Sensor Reset [*][7][2]	10 – Exit Delay ✓
005 - Interior Stay/Away	Zone Loop Response (250 ms)	104 – 2-Wire Smoke	11 − Door Chime ✓
006 – Delay Stay/Away	Automatic Clock Adjust (060	109 – Courtesy Pulse	12 – Keypad Buzzer Zone 🗸
007 – Delayed 24-Hour Fire	sec.)	111 – Keypad Buzzer Follow 114 – Ready To Arm	13 – Audible Exit Fault ✔
008 – Standard 24-Hour Fire	001 – 008 System Times - Partition	115 – System Armed Status	14 – Auto-Arm Pre-Alert 🗸
009 – Instant Stay/Away	1-8	116 – Away Armed Status	114 – Ready To Arm
010 – Interior Delay	Entry Delay 1 (030 sec.)	117 – Stay Armed Status	01 − True Output 🗸
011 – Day Zone 012 – Night Zone	Entry Delay 2 (045 sec.) (CP-	120 – Away Armed with no	115 – Armed Status
012 – Night Zohe 016 – Final Door Set	01 030 sec.) Exit Delay (120 sec.) (CP-01	Zone Bypass Status	01 – True Output 🗸
017 – 24-Hour Burglary	060 sec.)	121 – Command Output 1	116 – Armed Away Mode 01 – True Output ✔
018 – 24-Hour Bell/Buzzer	Settle Delay (010 sec.) ( CP-	122 – Command Output 2	117 – Armed Stay Mode
023 – 24-Hour Supervisory	01 000 sec.)	123 – Command Output 3	01 − True Output ✓
024 – 24-Hour Supervisory	900 – Bell Delay Partition Mask	124 – Command Output 4	121 - 124 – Command Output 1-4
Buzzer	(Y,Y,Y,Y,Y,Y,Y,Y)	129 – Partition Status Alarm	01 − True Output ✓
025 – Auto Verify Fire	901 – Daylight Savings Begin:	Memory	02 − Timed Output ✓
027 – Fire Supervisory	Month (003)(AUS 010)(NZ	132 – Holdup Output	03 − Code Required ✓
040 – 24-Hour Gas	009)(SA 004)(FRA 004)	134 – 24Hr Silent Input 135 – 24Hr Audible Input	(NZ off)
041 – 24-Hour CO	Week (005)(AUS 005)(NZ	133 – 24Hr Audibie Input 146 – TLM and Alarm	129 – Partition Status Alarm
042 – 24-Hour Holdup	005)(SA 001)(CE 005)(C 005)	140 – TEM and Alarm 147 – Kissoff	Memory
043 – 24-Hour Panic	(FRA 001)(UK 005)	147 – Kissoli 148 – Ground Start	01 − True Output ✓
045 – 24-Hour Heat 046 – 24-Hour Medical*	Day (000)	149 – Alternate	132 – Holdup Output
040 – 24-Hour Emergency	Hour (001)(CE 001)(C 001) (UK001)	Communicator	01 – True Output
5., 24 Hour Emergency	(OK001)		02 – Timed Output <b>√</b> = Default

**√**= Default

146	5 – TLM and Alarm	04 – Latching	3 – Armed State PGM ON at End	enabled for UL/ULC Commercial
147	01 – True Output ✓ 7 – Kissoff Output	05 – Follow Alarm 09-016 – Zone Terminal 1-16	of Exit Delay 4 – Not Used	Fire Installations. 8 – DLS Disconnect
14/	01 − True Output ✓	011 PGM Configuration Options	5 – Keypad Buzzer Alarm	025 System Options 13
148	S – Ground Start	001-164 – PGM 1-164	6 – Not Used	1 – European Dial(EN ✔)(AUS
110	01 − True Output ✓	Configuration	7 – Exit Delay Restart (CP-01	(BRAZIL )(SA )
149	9 – Alternate Communicator	Zone Follower by Zone	✓)	(CE ✓)
	01 − True Output ✓	Proximity Tag Used	8 – AC Fail Trouble Beeps	2 – Force Dial ✔
	02 − Timed Output ✓	Command Output Schedules	019 System Options 7	3 – Test Transmission Counter in
	04 – Fire Alarm	012 System Lockout (attempts/min.)	1 – Audible Wireless Zone Fault	Minutes
	05 – Panic Alarm	Keypad Lockout Attempts	2 – Latching Troubles (UK ✓)	4 – Not Used
	06 – Burglary Alarm	(000)	3 – Not Used	5 – ID Tone
	07 – Open/Close	Keypad Lockout Duration	4 – R-Button	6 – Tone Generated-2100Hz
	08 – Zone Auto Bypass	(000)	5 – Audible Bus Fault (UK ✔)	7 – 1 Hour DLS Window
	09 – Medical Alarm	Remote Lockout Attempts	6 – Duress Codes	8 – FTC Audible Bell
	10 – Burglary Verified	(006)	7 – Temperature in Celsius ✔	040 User Authentication
	11 – Open after Alarm	Remote Lockout Duration	8 – Reset After Zone Activation	01 – User Code or Proximity Tag
	12 – Emergency Alarm	(060)	020 System Options 8	<b>/</b>
	13 – Duress Alarm	System Options	1 – Access Code Entry During	02 – User Code and Proximity Tag
155	14 – Holdup Verified	013 System Options 1	Entry Delay	041 A C
133	5 – System Trouble	1 – NC Loop/EOL 2 – DEOL/SEOL	2 – EU Entry Procedure (UK 🗸)	041 Access Code Digits
	01 − True Output ✓ 02 − Timed Output	3 – Show All Troubles when	3 – [*][8] Access While Armed	00 – 4-Digit Access Codes ✓ 01 – 6-Digit Access Codes
	04 − Service Required ✓	Armed 🗸	4 – Remote Reset 5 – Engineer's Reset	02 – 8-Digit Access Codes
	05 – Loss of Clock ✓	4 – Tamper/Faults Do Not show as	6 – Keyswitch Disarming During	042 Event Verification
	05 − Loss of Clock <b>V</b> 06 − AC Fail <b>V</b>	open	Entry Delay	01 – Burglary Verified Counter
	07 − DC Fail <b>✓</b>	5 – Auto-Arm Schedule in [*][6]	7 – Installer Access and DLS	(002)(UK 003)
	08 − TLM ✓	✓	8 – Troubles Inhibits Arming (UK	02 – Holdup Counter (002)
	09 − FTC ✓	6 – Audible Exit Fault ✔	V)	03 – Burglary Verification
	10 − Ethernet ✓	7 – Event Buffer Follows Swinger	021 System Options 9	Selection
	11 − Zone Fault 🗸	V	1 – Trbl Display	001 − Police Code 🗸
	12 – Zone Tamper ✔	8 – Temporal Three Fire Signaling	2 – Keypad Blanking while armed	002 – Cross Zoning
	13 – Zone Low Battery ✔	014 System Options 2	(UK ✓)	003 – EU Sequential
156	6 – Latched System Event	1 – Bell Squawk	3 – Auto-Arming Bypass	Detection (UK 🗸)
	01 − True Output 🗸	2 – Bell Squawk Auto-Arm	4 – Ready Display	151-158 Partition 1-8 Auto-
	02 – Timed Output	3 – Bell Squawk on Exit	5 – PGM Keypad Blanking	Arm/Disarm
	04 – Fire Alarm ✔	4 – Bell Squawk on Entry	6 – Armed Display	001 – Auto-Arming Times (9999)
	05 – Panic Alarm 🗸	5 – Bell Squawk on Trouble	7 – Open Cancels Arming (UK	24-Hour
	06 – Burglary Alarm	6 – Not Used	<b>/</b> )	Sunday
	07 – Medical Alarm 🗸	7 – Exit Delay Termination 8 – Fire Bell Continues	8 – Audible Exit Delay for Stay	Monday
	08 − Supervisory ✓ 09 − Priority Event ✓	015 System Options 3	Arming	Tuesday Wednesday
	10 − Holdup ✓	1 – [F] Key ✓	<b>022 System Options 10</b> 1 – [F] Key Option	Thursday
	11 – Duress 🗸	2 – [P] Key Annunciation	2 – Not Used	Friday
	12 − Emergency ✓	3 – Quick Exit	3 – Not Used	Saturday
	13 − Fire Supervisory ✓	4 - Quick Arming/Function Key	4 – Test Transmission Counter in	002 – Auto-Disarm Times (9999)
	14 − Fire Trouble 🗸	<b>V</b>	Hours	24-Hour
	15 – CO Alarm ✔	5 – Not Used	5 – Away to Stay Toggle	Sunday
157	7 – System Tamper	6 – Master Code Not User	6 – 2-Way Full Duration ✔	Monday
	01 − True Output 🗸	Changeable	7 – Trouble Beeps Are Silent	Tuesday
	02 – Timed Output	7 – Telephone Line Monitor	8 – Keyswitch Arms in Away	Wednesday
	09 – Module Tamper ✓	Enable 🗸	Mode (UK ✔)	Thursday
	10 – Zone Tampers ✓	8 – TLM Audible When Armed	023 System Options 11	Friday
161	- DC Trouble	016 System Options 4	1 – Ready LED Flash for Force	Saturday
	01 – True Output	1 – AC Trouble Display ✓ 2 – AC Trouble Light Flashes	Arm	003 – Auto-Disarming Holiday Schedule
	02 – Timed Output 09 – Battery Low ✓	3 – Keypad Blanking	2 – Not Used	
	10 – Battery Absent ✓	4 – Keypad Blanking Requires	3 – Tamper/Fault Detection	Holiday 1 Holiday 2
165	5 – Prox Used	Code	4 – Access Code Required for [*] [1]	Holiday 3
105	01 − True Output ✓	5 – Keypad Backlighting ✓	5 – Access Code Required for [*]	Holiday 4
166	6 – Partition Prox Used	6 – Power Save Mode	[2]	004 – Auto-Arming Pre-Alert
	01 − True Output ✓	7 – Bypass Display When Armed	6 – Access Code Required for [*]	(004)
175	5 – Bell Prog Access	8 – Keypad Tampers Enabled	[3]	005 – Auto-Arming Postpone
	01 − True Output 🗸	017 System Options 5	7 – Access Code Required for [*]	Timer (000)
176	6 – Remote Operation	1 – Chime On Opening	[4]	006 – No Activity Arming Timer
	01 − True Output 🗸	2 – Chime On Closing	8 – [*][6] Accessibility	(000)
184	l – Open After Alarm	3 – RF Jam Audible	024 System Options 12	007 – No Activity Arming Pre-
	01 − True Output ✓	4 – Multi-Hit	1–50Hz AC / 60 Hz AC (EN ✔)	Alert Timer (001)
200	02 – PGM Timer ✓	5 – Late to Close	$(AUS \checkmark)(NZ \checkmark)(CHN \checkmark)(SA$	200 Partition Mask
200	Zone Follower – Single Zone	6 – Daylight Savings Time	✓)(CE ✓)(FRA ✓)(UK ✓)	001 – Partition 1 to 8 Enable Mask
	01 – True Output	7 – Silence Chime During Quick	2 – Crystal Timebase	1 – Partition 1
	02 – Timed Output	Exit Delay 8 – Bell Squawk on Away	3 – AC/DC Inhibits Arming(UK	2 – Partition 2
	03 – Code Required	Arm/Disarm Only	( )	3 – Partition 3
	04 – Latching 05 – Follow Alarm	018 System Options 6	4 – Tamper Inhibit Arm	4 – Partition 4 5 – Partition 5
201	- 216 Zone Follow Zones 1-128	1 – Test Transmission Exception	5 – Real Time Clock Option 6 – Not Used	6 – Partition 6
<b>~</b> 01	01 − True Output <b>✓</b>	2 – Real-Time Bypass Reporting	7 – Option 7 (AC Brownout	7 – Partition 7
	02 – Timed Output	,ı <del>-</del> <del>-</del> 8	Detection) This option must be	8 – Partition 8

201-208 Partition 1-8 Zone	021 – Fire Alarms 1 03 – PGM 2 2-Wire Alarm ✔	07 – Event Buffer 75% Full ✓	04 – Alt. Comm Receiver 2
Assignment 001 – Zone 1-8 ✔	03 – PGM 2 2- Wire Alarm <b>V</b> 04 – PGM 2 2-Wire Restore	313 – Maintenance Events 3	Restore ✓ 05 – Alt. Comm Receiver 3
002 − Zn 9-16 <b>✓</b>	V TGM22 Whe Restore	01 – Firmware Update Begin	V
003 – Zn 17-24	101 – Tamper Events	<b>v</b>	06 – Alt. Comm Receiver 3
004 - Zn  25-32	03 − Module Tamper ✓	02 – Firmware Update	Restore 🗸
005 – Zn 33-40	04 – Module Tamper Restore	Success /	07 − Alt. Comm Receiver 4
006 – Zn 41-48 007 – Zn 49-56	<ul><li>✓</li><li>05 – Keypad Lockout ✓</li></ul>	03 – Firmware Update Fail ✓ 314 – Maintenance Events 4	08 – Alt. Comm Receiver 4
007 – Zn 47-30 008 – Zn 57-64	07 − Remote Lockout ✓	01 − Gas Trouble ✓	Restore
009 – Zn 65-72	201 – Open/Close Events 1	02 – Gas Trouble Restore ✔	355 – Alternate Communicator 5
010 – Zn 73-80	01 − User Closing 🗸	03 − Heat Trouble 🗸	01 – Alt. Comm Receiver 1
011 – Zn 81-88	02 − User Opening 🗸	04 – Heat Trouble Restore ✔	Supervision Failure 🗸
012 – Zn 89-96	03 – Future Use	05 – Freeze Trouble ✓	02 – Alt. Comm Receiver 1
013 – Zn 97-104 014 – Zn 105-112	04 – Future Use	06 − Freeze Trouble Restore	Supervision Failure Restore
014 – Zii 103-112 015 – Zn 113-120	05 – Special Closing ✓ 06 – Special Opening ✓	07 − Probe Disconnected ✓	03 – Alt. Comm Receiver 2
016 – Zn 121-128	07 – Keyswitch Opening ✓	08 – Probe Disconnect	Supervision Failure
300 Panel/Receiver Communications	08 – Keyswitch Closing ✔	Restore 🗸	04 – Alt. Comm Receiver 2
Path	202 – Open/Close Events 2	321 – Receiver Events	Supervision Failure Restore
001 – 004 Receiver 1-4	01 − Automatic Closing ✓	02 – Receiver 1 FTC Restore	<b>V</b>
01 – Phone Line ✓ 02 – Alt Comm Auto Routing	02 – Automatic Disarm ✔ 03 – Auto Arm	✓ 04 – Receiver 2 FTC Restore	05 – Alt. Comm Receiver 3 Supervision Failure ✓
03 – Alt Comm Rec 1-	Cancellation/Postpone 🗸	✓ Receiver 2 FTC Restore	06 – Alt. Comm Receiver 3
Ethernet	211 – Miscellaneous Open/Close	06 – Receiver 3 FTC Restore	Supervision Failure Restore
04 – Alt Comm Rec 2-	Events	V	<b>√</b> `
Ethernet	01 – Late to Close ✔	08 – Receiver 4 FTC Restore	07 – Alt. Comm Receiver 4
05 – Alt Comm Rec 3-	02 – Late to Open ✓	<b>V</b>	Supervision Failure 🗸
Cellular	05 – Exit Fault ✓	331 – Module Events 1	08 – Alt. Comm Receiver 4
06 – Alt Comm Rec 4- Cellular	221 – Bypass Events 01 – Auto Zone Bypass	01 – Module AC Trouble ✓ 02 – Module AC Trouble	Supervision Failure Restore
301 Phone Number Programming	02 – Auto Zone Unbypass	Restore	361 – Wireless Device Events
001 – 004 Phone Number 1 -4	03 − Partial Closing ✓	03 – Module Battery Trouble	01 – Device AC Fail ✔
Programming (DFFF32-digit)	301 – Panel Events 1	<b>~</b>	02 – Device AC Restore ✔
304 Call Waiting Cancel String	01 – Panel AC Fail Trouble	04 – Module Battery Trouble	03 – Device Low Battery ✓
(DB70EF)	<b>V</b>	Restore	04 – Device Low Battery
Event Reporting 307 Zone Reporting	02 − Panel AC Fail Restore	05 – Module Battery Absent ✓	Restore ✓ 05 – Device Fault ✓
001-128 Zone Reporting for Zones	03 – Panel Low Battery ✓	06 – Module Battery Absent	06 – Device Fault Restore ✓
1-128	04 – Panel Low Battery	Restore 🗸	401– System Test Events
01 − Alarm 🗸	Restore 🗸	332 – Module Events 2	01 – Walk Test Start 🗸
02 – Alarm Restore ✔	05 − Panel Battery Absent 🗸	01 − Module Low Voltage 🗸	02 – Walk Test End 🗸
03 – Tamper ✔ 04 – Tamper Restore ✔	06 – Panel Battery Absent	02 – Module Low Voltage	03 – Periodic Test
04 − Famper Restore V 05 − Fault V	Trouble Restore ✓ 302 – Panel Events 2	Restore ✓ 03 – Module Supervisory ✓	Transmission ✔ 04 – Periodic Test
06 − Fault Restore ✓	01 − Bell Circuit Trouble ✓	04 – Module Supervisory	Transmission with Trouble
308 Event Reporting	02 – Bell Circuit Restore ✓	Restore 🗸	05 – System Test ✓
001 – Miscellaneous Alarm 1	03 – Telephone Line Trouble	05 − Module Aux Trouble 🗸	Communications
01 – Duress Alarm ✓	<b>✓</b>	06 – Module Aux Trouble	309 System Call Direction
02 – Opening After Alarm   03 – Recent Closing Alarm	04 – Telephone Line Trouble	Restore 🗸	001– Maintenance Events
03 – Recent Closing Alarm ✓ 04 – Zone Expander	Restore ✔ 05 – Auxiliary Trouble ✔	335 – Module Events 5 01 – Output 1 Fault ✓	1 – Receiver 1 <b>✓</b> 2 – Receiver 2
Supervisory Alarm 🗸	06 – Auxiliary Trouble	02 – Output 1 Fault Restore	3 – Receiver 3
05 – Zone Expander	Restore	Use Surput 1 1 aut Restore	4 – Receiver 4
Supervisory Alarm Restore	305 – Panel Events 5	351 – Alternate Communicator 1	002 - Test Transmission Events
	03 – PGM 2 2-Wire Trouble	01 – Alt. Comm. Module	1 − Receiver 1 🗸
06 – Burglary Verified ✔ 07 – Burg Not Verified Alarm	A PGM 2 2 Wi P	Comm Fault 🗸	2 – Receiver 2
U/ − Burg Not Verified Alarm	04 − PGM 2 2-Wire Restore	02 – Alt. Comm. Module	3 – Receiver 3 4 – Receiver 4
08 – Alarm Cancel ✔	311 – Maintenance Events 1	Comm Fault Restore ✓ 07 – Alt. Comm. Radio/SIM	310 Account Codes
002 – Miscellaneous Alarm 2	01 − RF Jam Trouble ✓	Failure 🗸	000 – System Account Code
01 – Holdup Verified Alarm	02 – RF Jam Trouble Restore	08 - Alt. Comm. Radio/SIM	(FFFF)
<b>V</b>	<b>✓</b>	Failure 🗸 Restore	001-008 – Partition 1-8 Account
011 – Priority Alarms	03 − Fire Trouble ✓	352 – Alternate Communicator 2	Code (FFFF)
01 – Keypad Fire Alarm-F Key ✔	04 − Fire Trouble Restore ✓	01 – Alternate Comm.	311-318 Partition 1-8 Call Direction
02 − Keypad Fire Restore ✓	05 – Cold Start ✓ 06 – Delinquency ✓	Network Fault ✓ 02 – Alt. Comm. Network	001 – Partition Burglary Alarm/Restore Call Direction
03 – Keypad Medical Alarm-	07 – Self Test Trouble ✓	Fault Restore	1 – Receiver 1 🗸
M Key 🗸	08 – Self Test Trouble	05 – Alt. Comm. Ethernet ✓	2 – Receiver 2
04 – Keypad Medical Restore	Restore 🗸	06 – Alt. Comm. Ethernet	3 – Receiver 3
<b>V</b>	312 – Maintenance Events 2	Trouble Restore 🗸	4 – Receiver 4
05 – Keypad Panic Alarm (P)	01 – Installer Lead IN ✓	354 – Alternate Communicator 4	002 – Partition Tamper/Restore
06 − Keypad Panic Restore ✓	02 – Installer Lead OUT 🗸	01 – Alt. Comm Receiver 1	Call Direction 1 − Receiver 1 ✔
00 – Reypau i aille Resione	03 – DLS Lead IN ✔ 04 – DLS Lead OUT ✔	✓ 02 – Alt. Comm Receiver 1	2 – Receiver 2
07 – Auxiliary Input Alarm	05 – SA Lead IN	Restore	3 – Receiver 3
<b>✓</b>	06 – SA Lead OUT	03 – Alt. Comm Receiver 2	4 – Receiver 4
08 – Aux Input Alarm Restore		<b>V</b>	
<b>✓</b>			

003 – Partition Opening/Closing	1 – Phone Number Account Code	12 – Holiday 4	01 – Audio Capture Enable 🗸
Call Direction	2 – 6-Digit Account Code	201 – Interval 2 Start Time (0000)	02 – Erase on FTC
1 – Receiver 1	5 – Communicate FTC Events	202 – Interval 2 End Time (0000)	606 – Audio Station Record
2 – Receiver 2	384 Communicator Backup Options	203 – Interval 2 Days Assignment	Control Option 1
3 – Receiver 3	2 – Backup Options - Receiver 2	01 – Sunday	01 – Audio Station 1 Record
4 – Receiver 4		02 – Monday	<b>V</b>
	3 – Backup Options - Receiver 3	03 – Tuesday	02 – Audio Station 2 Record
350 Communicator Formats (04 -	4 – Backup Options - Receiver 4	04 – Wednesday	02 4 1 5 4 2 2 2 1
SIA)	385 Audio Module Talk/Listen Mask	05 – Thursday	03 – Audio Station 3 Record
001– Communicator Format -	1 – Talk/Listen on Phone Number	06 – Friday	OA Andin Station A Broad
Receiver 1	1 2 T-11-/Li-t Dh Nh	07 – Saturday	04 – Audio Station 4 Record
002- Communicator Format -	2 – Talk/Listen on Phone Number 2	204 – Interval 2 Holiday Assignment	610 – Call Back / Recovery
Receiver 2	3 – Talk/Listen on Phone Number	09 – Holiday 1	Window Duration (05)
003- Communicator Format -	3 – Tank Listen on Fhone Number	10 – Holiday 1	611 – Call Back Acknowledge
Receiver 3	4 – Talk/Listen on Phone Number	10 – Holiday 2 11 – Holiday 3	code (9999)
004 Communicator Format -	4 - Tank Eisten on Thone Number	12 – Holiday 4	612 – Answering Machine Bypass
Receiver 4	DLS Programming	301 – Interval 3 Start Time (0000)	(00)
377 Communication Variables	401 DLS/SA Options	302 – Interval 3 End Time (0000)	613 – Double Call Timer (030)
001 – Swinger Shutdown Attempts	1 – Double Call (C ✓)	303 – Interval 3 Days Assignment	614 – Number of Rings to Answer
<ul> <li>Alarms and Restore (003)</li> </ul>	2 – User Enables DLS ✓ (C off)	01 – Sunday	(00)
(CP-01 002 sec.)	3 – DLS Callback	02 – Monday	615 – Audio Duration (90 sec.)
<ul> <li>Tampers and Restore (003)</li> </ul>	4 – User Call Up	03 – Tuesday	616 – Record Time (105 sec.)
<ul> <li>Maintenance and Restore</li> </ul>	6 – Panel Call-Up and Baud Rate	04 – Wednesday	617 – Erase Timer (15 min.)
(003)	7 – Alt. Comm DLS ✓	05 – Thursday	606 – Audio Station Tamper
002 – Communication Delays	402 DLS Phone Number	06 – Friday	Option 1
<ul> <li>Zone Delay (000 sec.)(CP-</li> </ul>	Programming (31-digit decimal)	07 – Saturday	01 – Audio Station 1 Tamper
01 030 sec.)	403 DLS Access Code (default is	304 – Interval 3 Holiday	02 – Audio Station 1 Tamper
<ul> <li>AC Failure Communication</li> </ul>	based on model)	Assignment	03 – Audio Station 3 Tamper
Delay (030 min./hrs.)	HS2128 Models (212800)	09 – Holiday 1	04 – Audio Station 4 Tamper
<ul> <li>TLM Trouble Delay (010</li> </ul>	HS2064 Models (206400)	10 – Holiday 2	Wireless Programming
sec. x 3)	HS2032 Models (203200)	11 – Holiday 3	804 Wireless Programming
<ul> <li>WLS Zone Low Battery</li> </ul>	HS2016 Models (201600)	12 – Holiday 4 201 – Interval	000 – WLS Device Enrollment
Transmission Delay (007	404 DLS/SA Panel ID (default is	2 Start Time (0000)	Zones (3-digit decimal)
days)	based on model)	402 – Interval 4 End Time (0000)	Zone Type (2-digit decimal)
<ul> <li>Delinquency Transmission</li> </ul>	HS2128 Models (2128000000)	403 – Interval 4 Days Assignment	Partition Assignment
Delay (030 hours/days)	HS2064 Models (2064000000)	01 – Sunday	Zone Label (LCD only)
<ul> <li>Communications Cancel</li> </ul>	HS2032 Models (2032000000)	02 – Monday	WLS Keys
Window (000 (CP-01 005	HS2016 Models (2016000000)	03 – Tuesday	Partition Assignment
min.)	405 PSTN Double Call Timer (060	04 – Wednesday	User Assignment
003 – Periodic Test Transmission	sec.)	05 – Thursday	Sirens
Cycle (030 hrs./days)	406 PSTN Number of Rings to	06 – Friday	Partition Assignment
004 – Periodic Test Transmission	Answer On (000)(TIS 008)	07 – Saturday	Siren Label (LCD only)
Time of Day (9999)	407 SA Access Code (FFFFFF)	404 – Interval 4 Holiday	Keypads
011 – Maximum Dialing Attempts	410 Automatic DLS Options	Assignment	Keypad Assignment
(005)	001 – Automatic DLS Toggle	09 – Holiday 1	Keypad Label (LCD only)
012 – PSTN Delay (003 sec.)	Options	10 – Holiday 2	Repeaters
013 – Delay Between Force	1 – Periodic DLS	11 – Holiday 3	Repeater Label (LCD only)
Attempts (020 sec.)	3 – DLS on Event Buffer 75%	12 – Holiday 4	001 - 128 – Configure Wireless
014 – Post Dial Wait for	Full	711-714 Holiday Group 1-4	Zones
Handshake (040 sec.)	8 – DLS On Programming	001 – 099 Holiday Group 1-4 Date	Refer to the installation instructions
015 – T-Link Wait for Ack (060	Change	1-99 (000000, MMDDYY)	provided with the HSM2Host for more
sec.)	002 – Periodic DLS Days (000	Audio Station Programming	wireless programming options.
016 – IP/Cellular Fault Check	days)	802 Audio Station Assignment	1 6 6 1
Timer (010)	003 – Periodic DLS Time (0000)	001 - 128 - Station Assignment 1 -	850 Cellular Signal Strength
380 Communicator Option 1	007 – Delay Call Window	128 (00)	851 Alternate Communicator
1 – Communications Enabled ✓	– Delay Call Window Start	600 – 2-Way Audio Trigger Option	Programming
2 – Restore on Bell Timeout	(0000)	1	Refer to the installation instructions
3 – Pulse Dialing	– Delay Call Window End	01 - Tampers	provided with the alternate
4 – Pulse Dial After 5th Attempt	(0000)	03 − [A] Key Alarm 🗸	communicator for details.
5 – Parallel Communications	560 Virtual Inputs (000)	04 − [P] Key Alarm 🗸	Keypad Programming
6 – Alternate Dial 🗸	001 - 032 – Virtual Input 1-32	05 – Duress Alarm 🗸	860 Keypad Slot Number
7 – Reduced Dialing Attempts	Schedule Programming	06 – Opening After Alarm 🗸	861-876 Keypad Programming
8 – Activity Delinquency	601-604 Programming Schedule 1-4	07 – Future Use	000 - Keypad Partition Mask
381 Communicator Option 2	101 – Interval 1 Start Time (0000)	08 – Zone Supervision Alarm	00 – Global Keypad
1 – Keypad Ringback	102 – Interval 1 End Time (0000)	603 – 2-Way Audio Control Option	01 − Partition 1 🗸
2 – Bell Ringback	103 – Interval 1 Days Assignment	1	02 – Partition 2
4 – Closing Confirmation	01 – Sunday 02 – Monday	01 – Future Use	03 – Partition 3
8 – Communications Priority	•	02 – Listen to all zones /	04 – Partition 4
382 Communicator Option 3	03 – Tuesday 04 – Wednesday	Listen to zones in alarm 🗸	05 – Partition 5
1 – Test Transmission Reciever	04 – Wednesday	03 – Future Use	06 – Partition 6
2 – Walk Test Communication	05 – Thursday 06 – Friday	04 – Siren Active During 2-	07 – Partition 7
(UK •)		Way Audio	08 – Partition 8
4 – Call Waiting Cancel	07 – Saturday	05 - Hang-Up Auto Detection	001 – Function Key 1 ()
5 – Alternate Communicator	104 – Interval 1 Holiday	06 – User Call-In	002 – Function Key 2 ()
Enable	Assignment 09 – Holiday 1	07 – Future Use	003 – Function Key 3 (06)
6 – AC Failure TX in Hours	•	08 – 2-Way Audio Initiated by	004 – Function Key 4 (22)
8 – Tamper Limit (UK 🗸)	10 – Holiday 2 11 – Holiday 3	CS 🗸	005 – Function Key 5 ()
383 Communicator Option 4	11 Hollay 5	605 – Record Options	

**√**= Default

	PowerSeries Neo
00 Note Ver	Installan Codo
00 – Null Key 02 – Instant Stay Arm	- Installer Code  System Information and
	Testing
03 – Stay Arm	OOO System Information
04 – Away Arm	900 System Information
05 – No Entry Arm	000 – Control Panel Version
06 – Chime On/Off	001- 016 - Keypad 1-16 Version
07 – System Test	Info
09 – Night Arm	101-116 – 8-HSM2108 1-16
12 – Global Stay Arm	Version Info
13 – Global Away Arm	201-216 - HSM2208 Version
14 – Global Disarming	Information
16 – Quick Exit	460 – Alternate Communicator
17 – Arm Interior	461 – HSM2HOST Version Info
21-24 - Command Output 1-4	481 – HSM2955 Version Info
29 – Bypass Group Recall	501 – 504 HSM2300 1-4 Version
31 – Local PGM Activate	Info
32 – Bypass Mode	521 – 524 HSM2204 1-4 Version
33 – Bypass recall	Info
34 – User Programming	901 Installer Walk Test
35 – User Functions	Module Programming 902 Add/Remove Modules
37 – Time/Date Programming	902 Add/Remove Modules
39 – Trouble Display	000 - Auto-Enroll All Modules
40 – Alarm Memory	001 – Enroll Modules
61-68 – Partition Select 1-8	002 – Slot Assignment
	003 – Edit Module Slot Assignment
011 – Keypad I/O (000) 012 – Local PGM Output Timer	101 – Delete Keypads
Pulse Time (00 minutes)	102 – Delete HSM2108
	103 – Delete HSM2208
Pulse Time (05 sec.)	106 – Delete HSM2HOST
021 – Keypad Option 1	108 – Delete HSM2955
1 − [F] Key Enabled ✓	
2 – [M] Key Enabled ✓	109 – Delete HSM2300
3 – [P] Key Enabled ✓	110 – Delete HSM2204
4 – Display Code or X's ✔	903 Confirm Modules
022 – Keypad Option 2	000 – View All Modules
1 – Local Clock Display ✔	101 – Keypads
2 – Local Clock Display 24 Hour	102 – HSM2108
3 – Auto Alarm Scroll ✔	103 – HSM2208
5 – Power LED Option ✔	106 – HSM2HOST
6 – Power LED AC Present ✔	108 – Confirm HSM2955
7 – Alarms Displayed if Armed 🗸	109 – HSM2300
8 – Auto Scroll Open Zones 🗸	110 – HSM2204
023 – Keypad Option 3	904 Wireless Placement Test
1 – Armed LED Power Save*	001-128 – Placement Test Zones
2 – Keypad Show Arm Mode ✔*	1-128
3 – 5th Terminal is PGM	521-528 – Placement Test
Output/Zone	Repeaters 1-28
4 – Prox Tag Arm/Disarm	551-566 – Placement Test Sirens
7 – Local Display of Temp.	1-16
8 – Low Temperature Warning	601-632 – Placement Test
030 – LCD Message (16 x 2 hex )	Wireless Keys 1-32
031 – Download LCD Message	701-716 – Placement Test
Duration (000)	Wireless Keypads 1-16
041 – Indoor Temperature Zone Entry	912 Soak Test
(000)	000 - Zone Soak Test Duration
042 – Outdoor Temperature Zone Entry	Default: 014
(000)	001-128 - Zone Soak Test - Zones
101-228 – Door Chime Sound-Zone 1-	1-128
128	<b>Battery Settings</b>
00 – Disabled	982 Battery Settings
01 − 6 beeps 🗸	000– Panel Battery Settings
02 - "Bing-Bong" Sound	01– Panel High Charge
03 – "Ding-Dong" Sound	Current (SA ✔)(FRA ✔)
04 – Alarm Tone	(UK <b>✓</b> )
05 – Zone Name	010 – HSM2204 Battery Settings
899 Template Programming	01 – HSM2204 1 High Charge
- 5-Digit Template Code (5-digit	Current (SA ) (FRA )
decimal)	(UK ✓)
- Central Station Telephone	
Number (32-digit decimal)	02 – HSM2204 2 High Charge Current (SA ✔)(FRA ✔)
- Central Station Account Code	(UK V)
(4/6-digit decimal)	
- Partition Account Code (4-digit	03 – HSM2204 3 High Charge
	Current (SA ✔)(FRA ✔)
decimal)	(UK ✔)
- DLS Access Code (6-digit	04 – HSM2204 4 High Charge
decimal)	Current (SA ✔)(FRA ✔)
– Partition Entry Delay (000-255	(UK ✔)
sec.)	020 – HSM2300 Battery Settings
<ul> <li>Partition Exit Delay (000-255)</li> </ul>	01 – HSM2300 1 Charge

- Partition Exit Delay (000-255

sec.)

02 – HSM2300 2 Charge
(SA 🗸)(FRA 🗸)(UK 🗸)
03 – HSM2300 3 Charge
(SA 🗸)(FRA 🗸)(UK 🗸)
04 – HSM2300 4 Charge
(SA 🗸)(FRA 🗸)(UK 🗸)

Defaults

989 Default Master Code
990 Installer Lockout Enable/Disable
991 Default Keypads
901-916 – Default Keypad 1-16
999 – Default all Keypads

993 Default Alt Comm

996 Default HSM2HOST
998 Default HSM2955
999 Default System

\* Wireless keypads only

01 – HSM2300 1 Charge

(SA ✔)(FRA ✔)(UK ✔)

# **Zone Record**

Zone	Label	Location	Type	Attribute		Zone	Label	Location	Type	Attribute
001						002				
003						004				
005						006				
007						008				
009						010				
011						012				
013						014				
015						016				
017						018				
019						020				
021						022				
023						024				
025						026				
027						028				
029						030				
031						032				
033						034				
035					-	036				
037						038				
039					_	040				
041					_	042				
043					_	044				
045					_	046				
047					_	048				
049					_	050				
051					-	052				
053					_	054				
055					_	056				
057					_	058				
059					-	060				
061					-	062				
063					_	064				
065					_	066				
067					_	068				
069					_	070				
071 073					_	072 074				
075					-	076				
077					-	078				
079					_	080				
081					_	082				
083					_	084				
085					_	086				
087					_	088				
089					_	090				
091					-	092				
093					-	094				
095					_	096				
097					_	098				
U9 /						070				

Zone	Label	Location	Type	Attribute	Zone	Label	Location	Type	Attribute
099					100				
101					102				
103					104				
105					106				
107					108				
109					110				
111					112				
113					114				
115					116				
117					118				
119					120				
121					122				
123					124				
125					126				
127					128				

# **Module Record**

Module Type	Slot	Serial Number	Module Type	Slot	Serial Number

# **Wireless Device Record**

<b>Device Type</b>	Zone	Serial Number	Device Type	Zone	Serial Number

# **Installer-Defined Access Codes**

001 – Installer Code:	
002 – Master Code:	
003 – Maintenance Code:	

# **System Account Code**

## **Locating Detectors and Escape Plan**

The following information is for general guidance only and it is recommended that local fire codes and regulations be consulted when locating and installing smoke and CO alarms.

#### Smoke Detectors

Research has shown that all hostile fires in homes generate smoke to a greater or lesser extent. Experiments with typical fires in homes indicate that detectable quantities of smoke precede detectable levels of heat in most cases. Smoke alarms should be installed outside of each sleeping area and on each storey of the home.

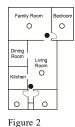
It is recommended that additional smoke alarms beyond those required for minimum protection be installed. Additional areas that should be protected include: the basement; bedrooms, especially where smokers sleep; dining rooms; furnace and utility rooms; and any hallways not protected by the required units. On smooth ceilings, detectors may be spaced 9.1m (30 feet) apart as a guide. Other spacing may be required depending on ceiling height, air movement, the presence of joists, uninsulated ceilings, etc. Consult National Fire Alarm Code NFPA 72, CAN/ULC-S553 or other appropriate national standards for installation recommendations.

- Do not locate smoke detectors at the top of peaked or gabled ceilings; the dead air space in these locations may prevent the unit from detecting smoke.
- Avoid areas with turbulent air flow, such as doorways, fans or windows.
   Rapid air movement around the detector may prevent smoke from entering the unit.
- Do not locate detectors in areas of high humidity.
- Do not locate detectors in areas where the temperature rises above 38°C (100°F) or falls below 5°C (41°F).
- Smoke detectors should always be installed in USA in accordance with Chapter 29 of NFPA 72, the National Fire Alarm Code.

Where required by applicable laws, codes, or standards for a specific type of occupancy, approved single- and multiple-station smoke alarms shall be installed as follows:

- 1. In all sleeping rooms and guest rooms.
- Outside of each separate dwelling unit sleeping area, within 6.4 m (21 ft) of any door to a sleeping room, the distance measured along a path of travel.
- 3. On every level of a dwelling unit, including basements.
- On every level of a residential board and care occupancy (small facility), including basements and excluding crawl spaces and unfinished attics.
- 5. In the living area(s) of a guest suite.
- In the living area(s) of a residential board and care occupancy (small facility).





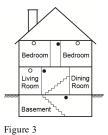


Figure 1

Basement SPLIT LEVEL ARRANGEMENT OSmoke detectors for minimum protection edge of the detector.

Figure 3a

Figure 4

## Fire Escape Planning

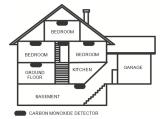
There is often very little time between the detection of a fire and the time it becomes deadly. It is thus very important that a family escape plan be developed and rehearsed.

- 1. Every family member should participate in developing the escape plan.
- Study the possible escape routes from each location within the house. Since many fires occur at night, special attention should be given to the escape routes from sleeping quarters.
- Escape from a bedroom must be possible without opening the interior door.

Consider the following when making your escape plans:

- Ensure all border doors and windows are easily opened. Ensure that they are not painted shut, and the locking mechanisms operate smoothly.
- If opening or using the exit is too difficult for children, the elderly or handicapped, plans for rescue should be developed. This includes making sure that those who are to perform the rescue can promptly hear the fire warning signal.
- If the exit is above the ground level, an approved fire ladder or rope should be provided as well as training in its use.
- Exits on the ground level should be kept clear. Be sure to remove snow from
  exterior patio doors in winter; outdoor furniture or equipment should not
  block exits
- Each person should know the predetermined assembly point where everyone
  can be accounted for (e.g., across the street or at a neighbor's house). Once
  everyone is out of the building, call the fire department.
- A good plan emphasizes quick escape. Do not attempt to fight the fire, and
  do not gather belongings as this can waste valuable time. Once outside, do
  not re-enter the house. Wait for the fire department.
- Write the fire escape plan down and rehearse it frequently so that should an
  emergency arise, everyone will know what to do. Revise the plan as conditions change, such as the number of people in the home, or if there are
  changes to the building's construction.
- Make sure your fire warning system is operational by conducting weekly tests. If you are unsure about system operation, contact your installer.
- We recommend that you contact your local fire department and request further information on fire safety and escape planning. If available, have your local fire prevention officer conduct an in-house fire safety inspection.

## **Carbon Monoxide Detectors**



Figure

Carbon monoxide is colorless, odorless, tasteless, and very toxic, it also moves freely in the air. CO detectors can measure the concentration and sound a loud alarm before a potentially harmful level is reached. The human body is most vulnerable to the effects of CO gas during sleeping hours; therefore, CO detectors should be located in or as near as possible to sleeping areas of the home. For maximum protection, a CO alarm should be located outside primary sleeping areas or on each level of your home. Figure 5 indicates the suggested locations in the home.

Do NOT place the CO alarm in the following areas:

- Where the temperature may drop below -10°C or exceed 40°C
- Near paint thinner fumes
- Within 5 feet (1.5m) of open flame appliances such as furnaces, stoves and fireplaces
- In exhaust streams from gas engines, vents, flues or chimneys
- In close proximity to an automobile exhaust pipe; this will damage the detector

PLEASE REFER TO THE CO DETECTOR INSTALLATION AND OPERATING INSTRUCTION SHEET FOR SAFETY INSTRUCTIONS AND EMERGENCY INFORMATION.

# **Aux Loading and Battery Selection**

HS2128/HS2064/ HS2032/HS2016 Board current draw mA	UL Residential Burg ULC Residential Burg	UL Commercial Burg	UL Resi Fire UL Home Health Care ULC Resi Fire ULC Com Burg	ULC Fire Monitoring	EN50131 Grade 2/Class II
Max AUX (NSC) current loading	0.7A	0.7A	0.5A*	0.5A	480mA
Max BELL (Alarm) current loading	0.7A	0.7A	0.7A	0.7A (no local alarm notification allowed, only remote transmission to SRC)	0.7A
UL/ULC Listed enclosure	PC500C PC5003C	CMC-1 PC4050CAR	PC5003C	PC5003C PC4050CR (red/transfomer mounted inside)	PC5003C Power UC1
Transformer requirements	16.5V/40VA (plug in type) PTC1640U (USA) PTC1640CG (CAN)			FTC1637 (cUL listed) 16.5V/37VA (Hardwired type, mounted inside the enclosure or outside using electrical box)	16.5V/40VA (hardwired type, mounted inside the cabinet)
Battery Capacity requirements	7Ah	7Ah	14Ah (2 x 7Ah in parallel)	14Ah (2 x 7Ah in parallel)	7Ah
Standby Time	UL: 4 hours ULC: 24 hours	4 hours	24 hours	24 hours	12 hours
Alarm time	4 minutes	15 minutes	4 min (UL resi fire) 5 min (Home Health Care and ULC Resi Fire)	5 minutes (Alarm Transmission only)	N/A
Recharging current setting	mA, 700mA	mA, 700mA	mA, 700mA	480mA, 700mA	480mA, 700mA

<sup>(\*)</sup> For UL Residential Fire Installations, using hardwired CO Alarm Detectors, the maximum discharge current shall be limited to 250mA to ensure 24h standby operation followed by 4 minute CO alarm notification then followed by an additional 12h of CO Alarm notification.

## **EU Compliance Statement**

This product meets the requirements of Class II, Grade 2 equipment as per EN50131-1: 2006+A1:2009, EN50131-3:2009, EN50131-6:2008+A1:2014 (Type A), EN50136-1-1:1997, EN50136-2-1, EN50136-2-3 (ATS2) Standards.

This device is suitable for use in systems with the following notification options.

- A (use of two warning devices and internal dialer required
- B (self-powered warning device and internal dialer required
- C (use of DSC compatible alternate communicator in back-up or redundant mode)
- D (use of DSC compatible alternate communicator with encryption enabled required.)

For EN50131 compliant installations only the intrusion portion of the alarm system has been investigated. Fire Alarm and Auxiliary (Medical) Alarm functions were not included in the evaluation of this product under the requirements of the above mentioned standards.

Additional features implemented for EN 50131 Grade 2:

- Fire alarm and CO alarm annunciation
- · Auxiliary (medical) alarm annunciation
- Optional feature implemented for EN 50131 Grade 2:
- Removal from mounting tamper detection for non wire-free components

The models HS2128, HS2064, HS2032, HS2016 Control Panel has been certified by Telefication according to EN50131-1:2006 +A1:2009, EN50131-3:2009, EN50131-6:2008+A1:2017 (Type A) and EN50136-1:1997 (ATS2) for Grade 2, Class II.

Compliance labeling should be removed or adjusted if non-compliant configurations are selected.



This product (HS2128/HS2064/HS2032/HS2016) is in conformity with the Electromagnetic Compatibility Directive 2014/30/EU, the Low Voltage Directive 2014/35/EU, and the ROHS3 Directive 2011/65/EU.

The product is labelled with the CE mark as proof of compliance with the applicable European Directives. Also a CE declaration of conformity (DoC) for this product can be found at www.dsc.com under Agency Listings section.

## **UK Compliance Statement**

In the UK this product is suitable for use in systems installed to conform to PD 6662:2017 at Grade 2 and environmental class 2 with the following notification options: A, B, C, D.

The CIE and notification equipment should be located and supervised to minimize the risk of vandalism or sabotage. It is preferable for the CIE, signaling and network equipment to be located in an area where a confirmed activation will be generated.

HS2128, HS2064, HS2032, HS2016 are compliant with criteria for sequentially confirmed intruder alarm systems as per Standard BS8243:2010+A1:2014.

For an alarm condition to be regarded as sequentially confirmed:

- a) The HS2128, HS2064, HS2032, HS2016 should be configured so that at least two separate alarm conditions are reported, each originating from an independent detector within the confirmation time; Section [042] option 003 (Sequential Detection), section [005]>[000], Burglary Verification Timer set to a value between 30 and 60.
- b) The two detectors should either be of:
- 1) different technologies which are permitted to have overlapping areas of coverage; or
- 2) the same single technology and not have overlapping areas of coverage.

To be regarded as independent, each detector should be configured to report alarm conditions separately to the HS2128, HS2064, HS2032, HS2016.

The HS2128, HS2064, HS2032, HS2016 are capable of supporting the completion of the full setting procedure by one of the following methods:

- a) push button switch mounted outside the supervised premises. Instructions to be provided for the zone type to be programmed for the key arming; or
- b) protective switch (i.e., door contact) fitted to the final exit door of the alarmed premises or area. Use zone type 016 (Final Door Set) for the final exit door.

In this case the setting procedure is a two-stage process of initiating the setting procedure within the supervised premises (e.g., using wireless key PG8929, PG8939, PG8938, PG8949 or user code) followed by completion of setting by one of the two methods described above.

This prohibits the use of a timed exit procedure.

If a protective switch (i.e. door contact) is used as the method of completion of setting, then the keypad should be sited near to the final exit door so that the IAS can be unset promptly. Where appropriate, additional internal audible indications (PG8911 indoor sirens) should be provided so that persons within a building are informed that the HS2128, HS2064, HS2032, HS2016 are due to be set. Additional keypads should be provided, where appropriate, so that if the alarm panel is set there are means available locally within the supervised premises to unset the system.

HS2128, HS2064, HS2032, HS2016 are capable of supporting the following unsetting methods in accordance with BS8243:

6.4.2 Prevention of entry to the supervised premises before the HS2128, HS2064, HS2032, HS2016 are unset. Unsetting using PG8929,PG8939, PG8938, PG8949 wireless key before entering the supervised premises causes or permits the initial entry door to be unlocked. Program PGM1 or PGM2 in Section [009] to activate when system is disarmed and release the mag-lock on the entry door.

## **Limited Warranty**

Digital Security Controls warrants the original purchaser that for a period of twelve months from the date of purchase, the product shall be free of defects in materials and workmanship under normal use. During the warranty period, Digital Security Controls shall, at its option, repair or replace any defective product upon return of the product to its factory, at no charge for labour and materials. Any replacement and/or repaired parts are warranted for the remainder of the original warranty or ninety (90) days, whichever is longer. The original purchaser must promptly notify Digital Security Controls in writing that there is defect in material or workmanship, such written notice to be received in all events prior to expiration of the warranty period. There is absolutely no warranty on software and all software products are sold as a user license under the terms of the software license agreement included with the product. The Customer assumes all responsibility for the proper selection, installation, operation and maintenance of any products purchased from DSC. Custom products are only warranted to the extent that they do not function upon delivery. In such cases, DSC can replace or credit at its option.

#### **International Warranty**

The warranty for international customers is the same as for any customer within Canada and the United States, with the exception that Digital Security Controls shall not be responsible for any customs fees, taxes, or VAT that may be due.

#### Warranty Procedure

To obtain service under this warranty, please return the item(s) in question to the point of purchase. All authorized distributors and dealers have a warranty program. Anyone returning goods to Digital Security Controls must first obtain an authorization number. Digital Security Controls will not accept any shipment whatsoever for which prior authorization has not been obtained.

#### Conditions to Void Warranty

This warranty applies only to defects in parts and workmanship relating to normal use. It does not cover:

- · damage incurred in shipping or handling;
- · damage caused by disaster such as fire, flood, wind, earthquake or lightning;
- damage due to causes beyond the control of Digital Security Controls such as excessive voltage, mechanical shock or water damage;
- damage caused by unauthorized attachment, alterations, modifications or foreign objects;
- damage caused by peripherals (unless such peripherals were supplied by Digital Security Controls Ltd.):
- defects caused by failure to provide a suitable installation environment for the products:
- damage caused by use of the products for purposes other than those for which it was designed;
- damage from improper maintenance;
- damage arising out of any other abuse, mishandling or improper application of the products.

#### Items Not Covered by Warranty

In addition to the items which void the Warranty, the following items shall not be covered by Warranty: (i) freight cost to the repair centre; (ii) products which are not identified with DSC's product label and lot number or serial number; (iii) products disassembled or repaired in such a manner as to adversely affect performance or prevent adequate inspection or testing to verify any warranty claim. Access cards or tags returned for replacement under warranty will be credited or replaced at DSC's option. Products not covered by this warranty, or otherwise out of warranty due to age, misuse, or damage shall be evaluated, and a repair estimate shall be provided. No repair work will be performed until a valid purchase order is received from the Customer and a Return Merchandise Authorization number (RMA) is issued by DSC's Customer Service.

Digital Security Controls Ltd.'s liability for failure to repair the product under this warranty after a reasonable number of attempts will be limited to a replacement of the product, as the exclusive remedy for breach of warranty. Under no circumstances shall Digital Security Controls be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of the product or any associated equipment, cost of capital, cost of substitute or replacement equipment, facilities or services, down time, purchaser's time, the claims of third parties, including customers, and injury to property. The laws of some jurisdictions limit or do not allow the disclaimer of consequential damages. If the laws of such a jurisdiction apply to any claim by or against DSC, the limitations and disclaimers contained here shall be to the greatest extent permitted by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, so that the above may not apply to you.

## Disclaimer of Warranties

This warranty contains the entire warranty and shall be in lieu of any and all other warranties, whether expressed or implied (including all implied warranties of merchantability or fitness for a particular purpose) and of all other obligations or liabilities on the part of Digital Security Controls. Digital Security Controls neither

assumes responsibility for, nor authorizes any other person purporting to act on its behalf to modify or to change this warranty, nor to assume for it any other warranty or liability concerning this product. This disclaimer of warranties and limited warranty are governed by the laws of the province of Ontario, Canada.

WARNING: Digital Security Controls recommends that the entire system be completely tested on a regular basis. However, despite frequent testing, and due to, but not limited to, criminal tampering or electrical disruption, it is possible for this product to fail to perform as expected.

### **Out of Warranty Repairs**

Digital Security Controls will at its option repair or replace out-of-warranty products which are returned to its factory according to the following conditions. Anyone returning goods to Digital Security Controls must first obtain an authorization number. Digital Security Controls will not accept any shipment whatsoever for which prior authorization has not been obtained.

Products which Digital Security Controls determines to be repairable will be repaired and returned. A set fee which Digital Security Controls has predetermined and which may be revised from time to time, will be charged for each unit repaired.

Products which Digital Security Controls determines not to be repairable will be replaced by the nearest equivalent product available at that time. The current market price of the replacement product will be charged for each replacement unit.

#### WARNING - READ CAREFULLY

#### Note to Installers

This warning contains vital information. As the only individual in contact with system users, it is your responsibility to bring each item in this warning to the attention of the users of this system.

#### System Failures

This system has been carefully designed to be as effective as possible. There are circumstances, however, involving fire, burglary, or other types of emergencies where it may not provide protection. Any alarm system of any type may be compromised deliberately or may fail to operate as expected for a variety of reasons. Some but not all of these reasons may be:

#### **Inadequate Installation**

A security system must be installed properly in order to provide adequate protection. Every installation should be evaluated by a security professional to ensure that all access points and areas are covered. Locks and latches on windows and doors must be secure and operate as intended. Windows, doors, walls, ceilings and other building materials must be of sufficient strength and construction to provide the level of protection expected. A reevaluation must be done during and after any construction activity. An evaluation by the fire and/or police department is highly recommended if this service is available.

## Criminal Knowledge

This system contains security features which were known to be effective at the time of manufacture. It is possible for persons with criminal intent to develop techniques which reduce the effectiveness of these features. It is important that a security system be reviewed periodically to ensure that its features remain effective and that it be updated or replaced if it is found that it does not provide the protection expected.

## Access by Intruders

Intruders may enter through an unprotected access point, circumvent a sensing device, evade detection by moving through an area of insufficient coverage, disconnect a warning device, or interfere with or prevent the proper operation of the system.

#### **Power Failure**

Control units, intrusion detectors, smoke detectors and many other security devices require an adequate power supply for proper operation. If a device operates from batteries, it is possible for the batteries to fail. Even if the batteries have not failed, they must be charged, in good condition and installed correctly. If a device operates only by AC power, any interruption, however brief, will render that device inoperative while it does not have power. Power interruptions of any length are often accompanied by voltage fluctuations which may damage electronic equipment such as a security system. After a power interruption has occurred, immediately conduct a complete system test to ensure that the system operates as intended.

## Failure of Replaceable Batteries

This system's wireless transmitters have been designed to provide several years of battery life under normal conditions. The expected battery life is a function of the device environment, usage and type. Ambient conditions such as high humidity, high or low temperatures, or large temperature fluctuations may reduce the expected battery life. While each transmitting device has a low battery monitor which identifies when the batteries need to be replaced, this monitor may fail to operate as expected. Regular testing and maintenance will keep the system in good operating condition.

## Compromise of Radio Frequency (Wireless) Devices

Signals may not reach the receiver under all circumstances which could include metal objects placed on or near the radio path or deliberate jamming or other inadvertent radio

signal interference.

#### System Users

A user may not be able to operate a panic or emergency switch possibly due to permanent or temporary physical disability, inability to reach the device in time, or unfamiliarity with the correct operation. It is important that all system users be trained in the correct operation of the alarm system and that they know how to respond when the system indicates an alarm.

#### Smoke Detectors

Smoke detectors that are a part of this system may not properly alert occupants of a fire for a number of reasons, some of which follow. The smoke detectors may have been improperly installed or positioned. Smoke may not be able to reach the smoke detectors, such as when the fire is in a chimney, walls or roofs, or on the other side of closed doors. Smoke detectors may not detect smoke from fires on another level of the residence or building.

Every fire is different in the amount of smoke produced and the rate of burning. Smoke detectors cannot sense all types of fires equally well. Smoke detectors may not provide timely warning of fires caused by carelessness or safety hazards such as smoking in bed, violent explosions, escaping gas, improper storage of flammable materials, overloaded electrical circuits, children playing with matches or arson.

Even if the smoke detector operates as intended, there may be circumstances when there is insufficient warning to allow all occupants to escape in time to avoid injury or death.

#### **Motion Detectors**

Motion detectors can only detect motion within the designated areas as shown in their respective installation instructions. They cannot discriminate between intruders and intended occupants. Motion detectors do not provide volumetric area protection. They have multiple beams of detection and motion can only be detected in unobstructed areas covered by these beams. They cannot detect motion which occurs behind walls, ceilings, floor, closed doors, glass partitions, glass doors or windows. Any type of tampering whether intentional or unintentional such as masking, painting, or spraying of any material on the lenses, mirrors, windows or any other part of the detection system will impair its proper operation.

Passive infrared motion detectors operate by sensing changes in temperature. However their effectiveness can be reduced when the ambient temperature rises near or above body temperature or if there are intentional or unintentional sources of heat in or near the detection area. Some of these heat sources could be heaters, radiators, stoves, barbeques, fireplaces, sunlight, steam vents, lighting and so on.

## **Warning Devices**

Warning devices such as sirens, bells, horns, or strobes may not warn people or waken someone sleeping if there is an intervening wall or door. If warning devices are located on a different level of the residence or premise, then it is less likely that the occupants will be alerted or awakened. Audible warning devices may be interfered with by other noise sources such as stereos, radios, televisions, air conditioners or other appliances, or passing traffic. Audible warning devices, however loud, may not be heard by a hearing-impaired person.

#### **Telephone Lines**

If telephone lines are used to transmit alarms, they may be out of service or busy for certain periods of time. Also an intruder may cut the telephone line or defeat its operation by more sophisticated means which may be difficult to detect.

## **Insufficient Time**

There may be circumstances when the system will operate as intended, yet the occupants will not be protected from the emergency due to their inability to respond to the warnings in a timely manner. If the system is monitored, the response may not occur in time to protect the occupants or their belongings.

#### **Component Failure**

Although every effort has been made to make this system as reliable as possible, the system may fail to function as intended due to the failure of a component.

## Inadequate Testing

Most problems that would prevent an alarm system from operating as intended can be found by regular testing and maintenance. The complete system should be tested weekly and immediately after a break-in, an attempted break-in, a fire, a storm, an earthquake, an accident, or any kind of construction activity inside or outside the premises. The testing should include all sensing devices, keypads, consoles, alarm indicating devices and any other operational devices that are part of the system.

### **Security and Insurance**

Regardless of its capabilities, an alarm system is not a substitute for property or life insurance. An alarm system also is not a substitute for property owners, renters, or other occupants to act prudently to prevent or minimize the harmful effects of an emergency situation

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