HSM2955(R)

Audio Alarm Verification Module

Installation Manual 1.0

WARNING: This document contains information on limitations regarding product use and function and information on the limitations as to liability of the manufacturer. The entire manual should be carefully read.

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1. Introduction

This installation manual shall be used in conjunction with the installation manual of the alarm control panel to which the HSM2955(R) is connected. Disconnect power and telephone line before installing the module.

The HSM2955(R) Audio Alarm Verification Module provides 'Talk/Listen-in' capability for the audio verification of alarms as well as up to 4 minutes of audio capture after an alarm event (check with your distributor for availability). The central station can control volume etc. with telephone key presses in accordance with the SIA Audio Verification protocol. The user can also remotely initiate audio monitoring of the premises.

The module mounts in the main control panel cabinet (PC5003C) using existing mounting holes and the 5 stand-offs supplied (see Figure 1: Installation). All programming can be performed at the system keypad or remotely using DLS software (DSC panels only).

1.1 Features

- 2-way audio call-back to support Cellular/Ethernet transmissions.
- 2-way audio support over PSTN.
- On-demand audio playback on the HSM2955R (requested by the central station operator only).
- Records up to 16 seconds of pre-alarm audio capture and up to 4 minutes of programmable post-alarm audio capture (HSM2955R model only).
- 128 zone support for commercial and residential installations.
- Supports up to 4 audio stations (4 microphones and 2 speakers), including tamper detection for each station.

1.2 Specifications

•	
Operating Temperature Range	-10° to 55°C (14° to 131 °F); UL/ULC: 0° - 49°C
Humidity	up to 93% RH, non condensing
Operating Voltage (RED, BLK) from compatible	11.3 to 12.5 VDC (max)
control panel	
Current Draw (board only)	100mA (max)
Current Draw (active/max stations)	500mA (max with 2 PC5964E connected);
	500mA (max with 4 PC5961E connected)
AUX Output	7.6 - 8.6 VDC/400mA
PC5961E (small audio station)	30mA(min) - 100mA (max)
PC5964E (large audio station)	30mA(min) - 190mA (max)
Wiring Distance (all audio stations)	152m (500ft)
Dimensions	21.7cm x 5.3cm (8.55" x 2.075")
Microphone Audio Range:	
PC5961E	7.62m (25ft)
PC5964E	15.2m (50ft)
Compatibility:	
Control Panels	HS2016, HS2032, HS2064, HS2128
Communicators	TL2803GR, TL2803G, 3G2080R, 3G2080,
	3G8080(I), CD8080(I)

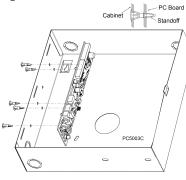
1.3 Out of the Box

The HSM2955(R) kit includes the following:

- 1 HSM2955(R) Audio Verification Module
- 5 Stand-offs
- 1 Audio Header Cable

- 1 HSM2955(R) Installation Manual
- 1 HSM2955(R) User Guide

Figure 1: Installation in the Cabinet



WARNING: HIGH VOLTAGE! Disconnect AC power and telephone lines prior to servicing.

CAUTION! Do not route wiring over the HSM2955 (R) module. Maintain at least 1" (25.4mm) separation. A minimum distance of 1/4" (6.4 mm) must be maintained at all points between power limited and non-power limited wiring. All circuits are classified for UL installations as Power Limited/Class II Power Limited, except for the battery leads which are not power limited. Do not route any wiring over circuit boards.

2. Installation

2.1 HSM2955(R) Installation

The HSM2955 (R) module must be installed by Service Persons only. It must be installed in a metal cabinet properly grounded. It is the installer's responsibility to ensure a degree of protection for the equipment such that no access to the Telecommunications Network Voltage (TNV) circuit is given to the end user. The metallic cabinet must be secured to the building structure before operation. A proper ground connection must be provided for the metal cabinet. Internal wiring must be routed in a manner that prevents:

- · excessive strain on wire and on terminal connections
- loosening of terminal connections
- damage to conductor insulation

Follow these steps to install the HSM2955(R) audio interface module and audio stations. Review this section to get an overall understanding of the order of installation. Once this is done, carefully work through each step.

- 1. Insert the 5 stand-offs provided in the position indicated in Figure 1. The stand-offs will make an audible 'click' when positioned correctly.
- 2. Position the module over stand-offs, press firmly to ensure that the module locks in place.
- Wire the module to the control panel, microphones, speakers as required (Figure 2).

Note: Do not use shielded wire on Corbus wire runs. The distributed capacitance of shielded wire can significantly reduce signal quality and range. 22AWG shielded wire is recommended for audio connections only.

- 4. Program module as required (see section 4 Programming).
- Verify operation.

2.2 Audio Station Wiring

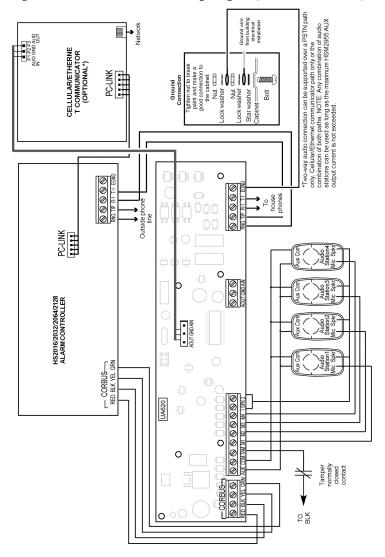
Up to four audio stations (4 microphones and 2 speakers) can be connected to the HSM2955(R) audio interface module. See compatible combinations below:

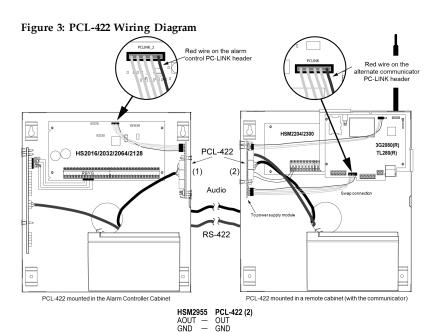
- 4 small stations (PC5961E);
- 2 large stations (PC5964E); or
- 1 large and 2 small stations

Each audio station must be home-run to the interface module via 22 gauge, 4-conductor cable. Each audio station can be up to 500ft (152m) from the HSM2955(R).

Connect each station to the audio connections on the HSM2955(R) module as indicated in Alarm Control Panel Wiring Diagram (with Communicator).

Figure 2: Alarm Control Panel Wiring Diagram (with Communicator)





AIN Refer to the PCL-422 Installation Sheet (part no. 29008859) for more details.

GND AIN

Figure 4: Alternate Wiring Diagram (Separate Cabinet Configuration) Suggested wiring when the HSM2955 module, panel and communicator are mounted in separate cabinets HS2016/2032/2064/2128 PC-LINK 3G2080(R) TL280(R) RBYG 0000 RS-422 BUS HSM2955

Figure 5: 3G8080(I)/CD8080(I) Wiring Connections 3G8080(I)/CD8080(I) **Alarm Controller Cabinet** HS2016/2032/2064/2128 AND CONTROL OF STREET OF S °0. 00000 В 30.5m (100 ft) 0 Mounted in Alarm Controller Cabinet HSPA/CDMA Controller Board © © © © RED BLK YELGRN R GND OUT 0 - 120 000 AUX COM TAM INT INZ INS IM SPK159K IN GND OUT TX+ TX- RX+ RX-PCL-422

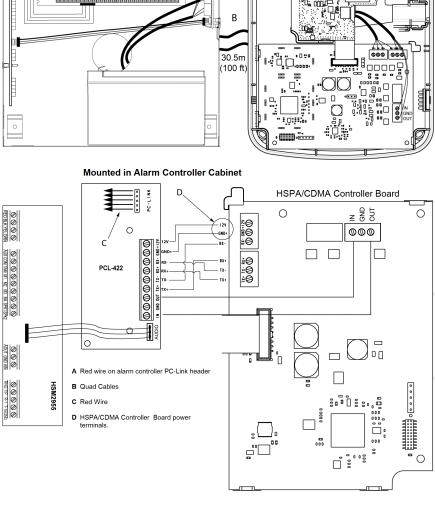


Figure 6: HSM2955(R) Terminal Connections

116416 0. 1101	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Comme	CIOILO		
0	UA620	000			0	
0 0				0		
			AOUT GND AIN			
0000 000	00000			000		<u> </u>
RED BLK YEL GRN AUX COMTA	M M1 M2 M3 M4 1 SPK 2			AOUT GND AIN		RNG TIP R-1 T-1 EGND

Corbus		Corbus Power Corbus Ground
	YEL	Corbus Com A Corbus Com B

AUX Auxiliary Power Output (PTC protected locally).

Power Note: Output current is limited by the available

Note: Output current is limited by the available current at the panel AUX/RED output (refer to the Panel Installation

COM Manual).

Common Ground terminal for station wiring

Tamper TAM HSM2955 Module Tamper Input
Speaker/Mic M1 Microphone #1 (M1) Input Channel
M2 Microphone #2 (M2) Input Channel
M3 Microphone #3 (M3) Input Channel

M3 Microphone #3 (M3) Input Channel M4 Microphone #4 (M4) Input Channel

Speakers SPK1 Speaker Level Output (supports two DSC Audio Stations) SPK2 Speaker Level Output (supports two DSC Audio Stations)

NOTE: SPK1 and SPK2 are parallel wired from a single audio output. Any combination of audio stations can be used as long

as the maximum current rating is not exceeded:

4 small stations (PC5961E)2 large stations (PC5964E)1 large & 2 small stations

Audio AOUT Audio Out GND Ground AIN Audio In

Note: This is an alternate terminal block. See Figure 4 for use.

Phone Line RNG Connected to R-1 terminal on the alarm panel TIP Connected to T-1 terminal on the alarm panel

R-1 Connected to house phones T-1 Connected to house phones

Ground EGND Earth Ground for Telco circuit

2.3 Enrollment

The HSM2955 (R) audio verification module can be automatically or manually enrolled at the panel keypad. See below for enrollment options.

Automatic Enrollment - Enter section [902] and press [000][*] to automatically enroll all new modules.

Manual Enrollment - To manually enroll the HSM2955(R) enter section [902] then select [001][*]. When prompted, enter the serial number found on the device. An error tone sounds if an invalid serial number is entered. The serial number and slot assignment is displayed when the module has been enrolled successfully.

Confirm Enrollment - To confirm enrollment, enter section [903] then select [108][*]. **Delete** - Enter [902][108][*] to remove the HSM2955(R) module from the system.

Labels - Enter [000][808][*] to customize the module label. See the Alarm Panel Installation Manual for more details.

3. Operation

The HSM2955(R) module is intended to be used only with the HS2016, HS2032, HS2064, HS2128 alarm controllers. The module can be directly programmed from the system keypad by entering [*][8][Installer Code][802] followed by the associated section numbers found in Section 4 of this manual.

3.1 Audio Capture

The HSM2955(R) module records audio before the alarm condition/trigger and programmable up to 4 minutes after the alarm/trigger condition. Once an alarm condition/trigger has occurred, the module continues to record until a connection to the monitoring station is established. The module starts a new recording once the central station has listened to the recording and hung up and/or terminated the session with [*][099]. The audio module combines recordings from all enabled stations into one audio file. Note: Please check with the distributor for availability.

Pre-Alarm Audio Capture

The HSM2955(R) module is continuously recording audio. The module retains up to 16 seconds of recording preceding an alarm condition or trigger. All stations with recording enabled will contribute to the saved file.

Post-Alarm Audio Capture

The module starts recording when a 2-way audio enabled event occurs. The duration for the audio recording can be programmed in section [616]. The recording is saved until another audio overwrite condition occurs. All stations with record enabled will contribute to the saved file.

Subsequent Alarm Audio Capture

Subsequent alarm conditions/triggers do not overwrite the recorded audio until after the recording has been listened to by the monitoring station or if another audio overwrite condition occurs.

Note: The alarm in memory may not represent the most recent alarm.

Note: An Entry Delay does not initiate a post alarm recording.

3.2 Audio Playback

When the operator enters [*][1][6] the HSM2955(R) module will play back up to 16 seconds of the pre-alarm audio followed by up to 4 minutes of the post-alarm audio. Once the playback has completed, the module will sound the end tone and return to "Talk to All Stations" mode. Note for Panic and Duress alarms, the module will return to "Listen to All Stations".

Note: The central station operator cannot terminate playback, the entire audio file must be played.

3.3 Audio Overwrite/Retain Options

Once an audio overwrite event occurs, a new recording is saved over the existing audio. Possible audio overwrite events:

- Once playback is complete and the central station operator enters [99] to disconnect or hangs up after playback.
- When the programmable overwrite timer has been set
- If an alarm is canceled with a valid access code during a transmission delay.
- If playback is complete and the operator enters [88] to disconnect and enables the callback window, the audio is saved.

3.4 2-way Audio Sessions

Audio verification session via PSTN

If an event programmed for 2-way audio occurs, the panel will send a 2-way audio initiating signal to the central station. The HSM2955(R) will then begin the 2-way audio session via the PSTN line. A tone is sent to the central station to indicate the 2-way audio session has started.

The 2-way audio session duration is 90 seconds.

Note: For UL/ULC listed installations the maximum duration of the 2-way audio session shall not exceed 30 seconds.

Audio verification session via Cellular/Ethernet callback

If an event programmed for 2-way audio occurs, the panel will send a 2-way audio initiating signal to the central station via the Cellular/Ethernet communicator. The call-back telephone number is programmed using the communicator and sent with the alarm signal to the central station. Either the Cellular or PSTN telephone number can be used. Once the central station operator calls the telephone number, a tone is sent to the central station to indicate the 2-way audio session has started.

Note: If using the 3G8080(I)/CD8080(I), the central station is called directly.

Audio verification session single alarm via one phone number

If an event programmed for 2-way audio occurs, the control panel communicates the alarm to Phone #1, and the 2-way audio session is initiated immediately.

Audio verification session during 2-way audio session via one phone number

If a second alarm occurs during a 2-way audio session, the module will follow the disconnect option selected (Section [022] Option 6). If enabled, the module will not end the 2-way audio session to transmit the next alarm. If disabled, the module will disconnect the session and send the next alarm event.

Audio verification session alarm with two paths/redundant communications

When the redundant communications option is enabled, the 2-way session is assigned to the first receiver programmed for 2-way audio. If PSTN and cellular communications are used for 2-way audio, a 3-way connection between 2 operators and the HSM2955 module can be started. If another alarm is triggered, the panel will transmit the events and audio based on the option programmed for 2-Way Audio Disconnect (Section [022] Option 6) through the alarm panel.

Audio Verification session alarm with two paths/parallel communications

When the parallel communications option is enabled, the 2-way audio event will be sent to all paths with 2-way audio enabled. The connection will be established with the first receiver that responds. If PSTN and cellular communications are used for 2-way audio, a 3-way connection between 2 operators and the HSM2955 module can be started

3.5 2-Way Audio Disconnect Option

This section is accessed through the alarm panel, Section [022] Option 6. When this option is ON the system will maintain the 2-way audio session if a new alarm occurs. When this option is OFF, the 2-way audio session will be disconnected immediately when a new alarm is generated.

Note: This option applies to new events only. All non-alarm events (except Fire Troubles) are communicated after the 2-way audio session has ended.

Note: For UL/ULC Listed installations the disconnect option must be turned OFF so any new alarm event will have priority over the 2-way audio session.

3.6 Audio Control Telephone Key Functions

HSM2955(R) functions are controlled using the [*] key during a telephone session as per the SIA Audio Verification Standard. Enter [*] followed by [0] or [1] to select a level (see below), followed by the 1- or 2-digit key number of the desired action. If programmed, the alarm and talk/listen options can occur from any partition on the system.

Note: When an audio verification session has been initiated, the module is in 'line hold' mode and waits for the operator to press a touch-tone digit (only when Manual Bell Shut-off is selected).

Note: Use the disconnect key [99] or [88] to terminate a session before hanging up.

Level 0 Audio Commands

Entering [*][0] followed by [0] - [7], [88] or [99] selects the following options:

[0]	Future Use
[1]	High Gain Talk-to-All - Connects the central monitoring station to all speakers at high volume level.
[2]	2-way VOX - Connects the central station to all speakers and all active microphones. An internal voice switch automatically switches between "Listen" and "Talk" modes.
[3]	High Gain Listen to all active Microphones - Connects the central station to all active microphones at high volume level.
[4]	Low Gain Talk-to-All - Connects the central station to all speakers at low volume level.
[5]	Future Use
[6]	Low Gain Listen to all active Microphones - Connects the central station to all active microphones at low volume level.
[7]	Extend Time - Restarts the session timer to prevent time-out.
[88]	Disconnect with Call-back Window - Disconnects the session then starts the call-back window (if programmed) to allow the central station to resume the session later. Note: The second '8' must be pressed within 1 second of pressing the first '8'.
[99]	Disconnect - Terminates the session without the call-back window. The second '9' must be pressed within 1 second of pressing the first '9'.

Level 1 Audio Commands

Entering [*][1] followed by [0] - [9] selects the following options:

[0]-[1]	Future Use
[2]	Microphone Select - Enter 0 - 5 to toggle (enable or disable depending on
	the previous state) the associated microphone. This allows the central sta-
	tion operator to deselect undesirable microphone inputs. Selecting 0 turns
	all inputs off. Selecting 5 turns all inputs on. Selecting 1 - 4 toggles the cor-
	responding microphone.
[3]	Zone Select 001 - 128 - Enter a 3-digit zone number (001-128) after enter-
	ing this key to activate a microphone input associated with the zone for a
	listen-in session. If the selected zone does not have microphone input, the
	function is canceled and the module reverts to the previous state.

[4]	Increment Selected Microphone -Selects the next enabled microphone in
	the sequence.
[5]	Decrement Selected Microphone - Selects the previous enabled micro-
	phone in the sequence.
[6]	Audio Capture Playback - Plays back up to 16 seconds of pre-alarm audio
	followed by 105 seconds to 4 minutes of post-alarm audio, programmed
	in Section [616]. The module will sound the end tone and return to "Talk
	to All Stations" mode.
	Note: The central station cannot terminate the playback, the entire audio
	must be played.
[7]-[9]	Future Use

3.7 Operator Tones

The tones generated by the HSM2955(R), while in two-way, are as follows:

Start Tone (3 high tones) - Sounds when audio session begins.

End Tone (3 high tones) - Sounds when audio session ends.

Subsequent Alarm Tone (alternating high-low-high-low tone) - indicates a new alarm during an audio session, it is generated once per session. This tone will only sound if Section [022] Option 6 is enabled. If disabled the session is disconnected.

Subsequent Fire Alarm Tone (high-low-high tone) - indicates a fire alarm during a 2-way audio session. This tone will only sound if Section [022] Option 6 is enabled and will be generated for each subsequent fire alarm event. If disabled the session is disconnected.

20-second reminder tone (1 high tone) - 20 seconds remaining in the audio session. **10-second reminder tone (1 low tone)** - 10 seconds remaining in the audio session. **1 Beep** - Audio Capture playback has ended.

4. Programming

4.1 HSM2955(R) Programming

If programming the HSM2955(R) via DLS, select HSM2955(R) for the correct programming options. If programming from the panel, enter [*][8][Installer Code][802] on the system keypad followed by the 3-digit sub-section (listed below) to program options.

[001]-[128] Zone Station Assignment

The 2-way audio stations can be assigned to zones 001-128. If station 1 is assigned to zone 001 and an alarm occurs, station 1 will activate. The central station operator can listen and talk using station 1 and is able to play audio through a PSTN or cellular connection.

[600] 2-Way Audio Trigger Options

The options below initiate a 90 second 2-way audio session with the central monitoring station. An audio recording is also initiated if Audio Capture [605] is enabled.

-	1	Tampers enabled	5	Duress alarm enabled (Listen)
ľ	2	Future Use	6	Opening After Alarm enabled
(3	Medical Key alarm enabled	7	Future Use
4	4	Panic Key alarm enabled (Listen)	8	Zone Expander Supervision alarm

[603] 2-Way Audio Control Options

The following options are programmable for the 2-way audio session:

1 Future Use

- **2 Listen To All Zones When Online** when 2-way audio starts, the central station operator will listen in to all zones, then can choose to listen to specific audio stations using the DTMF keys.
 - **Listen Only to Zones In Alarm** when 2-way audio starts the central station operator listens only to zones in alarm. The operator can still listen in on all zones using the DTMF keys.
- 3 Future Use
- **4 Siren Active During 2-way Audio** The siren can be enabled or disabled during the 2-way audio session. When disabled, the siren is turned off during a 2-way audio session; it will re-activate when the 2-way session ends if Bell Time-out has not occurred. This option must be enabled for UL/ULC Installations.
- **5 Hang-up Auto-Detect Enabled/Disabled** Initiates a call-back window (programmed in [610]) if the central station receiver hangs up on the 2-way audio session
- **6** User Call-in Enabled/Disabled Allows a user to call using the audio module and initiate and 2-way voice session.
- 7 Future Use
- 8 2-way Audio Session Initiated by Central Station/2-way Audio Session is Immediate If enabled, the central station operator can initiate a 2-way audio session by pressing any DTMF key. If disabled, the 2-way session will begin automatically after the audio event.

[605] Audio Capture Control Options

- 1 Audio Capture Enabled/Disabled Enables the module to record pre-alarm and post-alarm audio. When disabled audio is not recorded from enabled audio stations.
- 2 Audio Overwrite Follows FTC/Audio Overwrite Follows Overwrite Timer Controls whether the audio recorded to memory can be erased after an FTC of a 2-way audio event has ended or following the Overwrite Timer programmed in section [617]. Future alarms will not overwrite captured audio until it has been played back for the central station or if an audio overwrite condition has been met.

[606] Audio Station Record Control Options

This section controls which audio stations (1-4) are included in the recorded file. The audio from enabled stations is combined to one audio file for playback.

[610] Call Back/Recovery Window Duration

The duration of time that the central station receiver is able to call back the panel in the event of a dropped phone line. See section [603], Option [5]. Valid entries are 01-09 minutes, 00 to disable.

[611] Call Back Acknowledge Code

This code must be entered by the central monitoring station operator when calling during the call back recovery window. If a valid code is entered, 2-way audio is initiated. If an invalid code is entered an error tone is generated. Valid entries are 000000-999999 when 6-digit codes are programmed and 0000-9999 for 4-digit codes.

[612] Answering Machine Bypass

If a home answering machine is enabled, the user can call using the Double-call option to connect to the module and initiate a 2-way audio session. After hearing the number

of rings programmed, hang up the line and re-dial after a minimum of 6 seconds. The module is connected on the second call. Valid entries 01-09 (number of rings), 00 to disable.

Note: Program this section with a value greater than 2 for DLS Double-call support.

[613] Answering Machine Bypass Double-call Timer

This is the duration between 2 calls when using the Answering Machine Bypass. The second call should be made within the programmed time or answering machine bypass is canceled. Valid entries 00-99 seconds.

[614] Number of Rings to Answer On

Allows the module to answer on a programmed number of rings. This option cannot be enabled if an answering machine is installed. Valid entries 01-09, 00 to disable.

[615] Audio Duration

The maximum duration of the 2-way audio session. Valid entries are 01-99 seconds. **Note:** For UL/ULC listed installations the maximum duration of the 2-way audio session with the central station (when using PSTN path) shall be limited to 30 seconds.

[616] Post Alarm Audio Capture Length

This programs the recording time for an event after an alarm condition has been met.

[617] Audio Capture Overwrite Timer

Programs the amount of time after a recorded event that the module begins recording over an existing audio file.

[618] - [619] For Future Use

[620] Audio Station Tamper Options

Enables or disables audio tampers for 4 speakers/microphones. Default is disabled.

[998] For Future Use

[999] HSM2955(R) Factory Default Programming

This section restores all programming in the HSM2955(R) Audio Verification Module to the factory defaults. Enter [999][Installer Code][999] or [*] to default the module.

5. Programming Worksheets

[001]-[128] Zone Station Assignment

Zone	Audio Station (00-04)						
1		33		65		97	
2		34		66		98	
3		35		67		99	
4		36		68		100	
5		37		69		101	
6		38		70		102	
7		39		71		103	
8		40		72		104	
9		41		73		105	
10		42		74		106	
11		43		75		107	
12		44		76		108	
13		45	_	77		109	
14		46	_	78		110	
15		47		79		111	
16		48		80		112	
17		49		81		113	
18		50		82		114	
19		51		83		115	
20		52		84		116	
21		53		85		117	
22		54		86		118	
23		55		87		119	
24		56		88		120	
25		57		89		121	
26		58		90		122	
27		59		91		123	
28		60		92		124	
29		61		93		125	
30		62		94		126	
31		63		95		127	
32		64		96		128	

Note: A zone must have a microphone assigned to it to enable 2-way audio for the respective zone alarm. Entering 00 will disable 2-way audio for that zone.

[600)] 2	-Way Audio Trigger Options		
Opt		ON		OFF
1		Tampers Enabled	✓	Disabled
2		Future Use	✓	Disabled
3	✓	[M] Key Alarm Enabled		Disabled
4	✓	[P] Key Alarm Enabled (Listen)		Disabled
5	✓	Duress Alarm Enabled (Listen)		Disabled
6	✓	Opening After Alarm Enabled		Disabled
7		Future Use	✓	Disabled
8		Zone Expander Supervision Alarm	✓	Disabled
[603	3] 2	-Way Audio Control Options		•
Opt		ON		OFF
1		Future Use	Ī,	Future Use
2	√	Listen To All Zones When On-line		Listen Only to Zones in Alarm
3		Future Use	,	Future Use
4		Siren Active in 2-way Audio*	,	/ Disabled
5		Hang-up Auto-Detect Enabled	,	Disabled
6		User Call-in Enabled	,	/ Disabled
7		Future Use	,	/ Disabled
8		2-Way Audio Initiated by Central Station	,	2-Way Audio Session is Immediate
*Th	is o	ption must be ON for UL listed insta	ıllat	ions.
[605	5] A	audio Capture Control Options		
Opt		ON		OFF
1	√	Audio Capture Enabled		Disabled
2		Audio Overwrite Follows FTC	,	Follows Overwrite Timer
3		Future Use	•	Future Use
[606	6] A	audio Station Record Control O	ptic	ons
Opt	_	ON		OFF
1	_	Audio Station 1 Record Enabled		Disabled
2	✓	Audio Station 2 Record Enabled	T	Disabled
3	✓	Audio Station 3 Record Enabled	r	Disabled
4	√	Audio Station 4 Record Enabled	r	Disabled

[610] Call Back/Recovery Window Duration
Def 05 Minutes
Valid entries are 00-09, 00 to disable.
[611] Call Back Acknowledge Code
Default 999999
[612] Answering Machine Bypass
Default 00 Number of rings. Valid entries are 00-09, 00 to disable. Note: A minimum 6-second delay is required before call-back
Note: For DLS double-call support program a value greater than 02.
[613] Answering Machine Bypass Double-call Timer
Default 30 Valid entries are 00-99 seconds.
[614] Number of Rings to Answer On
Default 00 Valid entries are 00-09 rings, 00 to disable.
[615] Audio Duration
Default 90 Valid entries are 01-99 seconds.
[616] Post Alarm Audio Capture Length
Default 105 Valid entries are 105 - 240 seconds.
[617] Audio Capture Overwrite Timer
Default 15 Valid entries are 05 - 30 minutes.
[620] Audio Station Tamper Options
Opt ON OFF
1 Audio Station 1 Tamper Enabled V Disabled
2 Audio Station 2 Tamper Enabled Visabled
3 Audio Station 3 Tamper Enabled Visabled
4 Audio Station 4 Tamper Enabled Visabled
5-8 Future Use
[999] HSM2955(R) Factory Default Programming
Default 999 Valid entries are [*] or 999.

6. Privacy

The HSM2955(R) / HSM2955(R) module was designed to adhere to applicable privacy regulations and only processes data needed for the primary functionality of the device. Before using the module you will be asked to provide consent with processing of the personal data that the module may capture. Note that the module records audio to secure the best functionality of the device. The recordings are processed securely and automatically erased on a periodic basis. Based on the location of the module you may have the obligation to issue a notice about using it. The data recorded through the HSM2955(R) module are processed and maintained primarily by the data controller. Data controller is the entity that provides [monitoring] services to you. You have the right to enquire about your data with them. For more information about their privacy practices please contact the data controller/monitoring service provider. For more details about Tyco privacy practices please visit our website http://www.tyco.com/privacy. Please refer to Section 7 for a consent form template. Please note this is only a guideline, contact the data controller regarding their privacy practices.

7. Consent Form

CONSENT WITH PROVIDING PERSONAL DATA / SENSITIVE PERSONAL DATA Data Subject ¹ First name:Last name:
Residing at: I hereby grant an informed consent to allow and its affiliates (hereinafter the "Company") to process my personal data []²/ sensitive personal data []³ for the purpose specified below. I also consent to the data being transferred to third parties and abroad, if that is necessary for the Company to fulfill the purpose of data collection as described below, in accordance with applicable data privacy laws. Personal Data collected: (include specific data fields) Sensitive Personal Data collected: (include specific data fields) The data is collected for the purpose of
(describe in reasonable detail) I have been informed about my rights related to the processing of personal data and about other conditions related to the processing of personal data and to the method of its processing and accessing. I certify that all the personal data is accurate and true and provided voluntarily. I have been informed about my right to access and check my personal data processed by the Company upon request sent to
Signature: Contact detail: To learn more about the Data Controller's privacy practices visit/email: Date: Data subject signature:

 $^{^{1}\}mathrm{Data}$ Subject is the person to whom the personal data relates to.

²Personal data is any information relating to an identified or identifiable individual, such as name, email or other addresses, phone number, ID numbers, employment data (such as salary or evaluations), mother's maiden name, credit card number or credit information etc.

credit information etc.

Sensitive personal data is personal data consisting of information as to the racial or ethnic origin of the individual, their political opinions, religious beliefs, physical or mental health or condition, sexual life etc.

Limited Warranty

workmanship under normal use and that in ful- and any related filment of any breach of such warranty, DSC shall, ("HARDWARE") which You acquired. at its option, repair or replace the defective equip- If the DSC software product ("SOFTWARE ment upon return of the equipment to its repair PRODUCT" or "SOFTWARE") is intended to be depot. This warranty applies only to defects in accompanied by HARDWARE, and is NOT accomparts and workmanship and not to damage panied by new HARDWARE, You may not use, incurred in shipping or handling, or damage due copy or install the SOFTWARE PRODUCT. The to causes beyond the control of DSC such as light- SOFTWARE PRODUCT includes computer softning, excessive voltage, mechanical shock, water ware, and may include associated media, printed damage, or damage arising out of abuse, alteration materials, and "online" or electronic documentation. or improper application of the equipment. The fore- Any software provided along with the SOFTWARE going warranty shall apply only to the original PRODUCT that is associated with a separate end buyer, and is and shall be in lieu of any and all user license agreement is licensed to You under the other warranties, whether expressed or implied terms of that license agreement. of anticipated profits, loss of time or any other SOFTWARE PRODUCT LICENSE losses incurred by the buyer in connection with the The SOFTWARE PRODUCT is protected by copythe entire system be completely tested on a regular ies. The SOFTWARE PRODUCT is licensed, not basis. However, despite frequent testing, and due sold. to, but not limited to, criminal tampering or electrical disruption, it is possible for this product to fail to perform as expected. Important Information: Changes/modifications not expressly approved by SOFTWARE PRODUCT installed. DSC could void the user's authority to operate this (b) Storage/Network Use - The SOFTWARE

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(b) Separation of Components - The SOFTWARE WITHOUT than one HARDWARE unit.

(c) Single INTEGRATED PRODUCT - If You ERROR-FREE. acquired this SOFTWARE with HARDWARE, then (b) CHANGES IN OPERATING ENVIRONMENT with the HARDWARE as set forth in this EULA.

(d) Rental - You may not rent, lease or lend the SOFTWARE or HARDWARE PRODUCTS. SOFTWARE PRODUCT. You may not make it avail- (c) LIMITATION OF LIABILITY; WARRANTY able to others or post it on a server or web site.

(e) Software Product Transfer - You may transfer all IN ANY EVENT, IF ANY STATUTE IMPLIES of Your rights under this EULA only as part of a per-WARRANTIES OR CONDITIONS NOT STATED IN manent sale or transfer of the HARDWARE, THIS LICENSE AGREEMENT, DSC'S ENTIRE provided You retain no copies, You transfer all of LIABILITY UNDER ANY PROVISION OF THIS the SOFTWARE PRODUCT (including all component LICENSE AGREEMENT SHALL BE LIMITED TO parts, the media and printed materials, any THE GREATER OF THE AMOUNT ACTUALLY upgrades and this EULA), and provided the recip- PAID BY YOU TO LICENSE THE SOFTWARE ient agrees to the terms of this EULA. If the PRODUCT AND FIVE CANADIAN DOLLARS SOFTWARE PRODUCT is an upgrade, any transfer (CAD\$5.00). BECAUSE SOME JURISDICTIONS DO must also include all prior versions of the NOT ALLOW THE EXCLUSION OR LIMITATION SOFTWARE PRODUCT.

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4. EXPORT RESTRICTIONS

entity subject to Canadian export restrictions.

ment is governed by the laws of the Province of FACILITIES Ontario, Canada.

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All disputes arising in connection with this Agree- TO PROPERTY. ment shall be determined by final and binding arbit- WARNING: DSC recommends that the entire system ration in accordance with the Arbitration Act, and be completely tested on a regular basis. However, the parties agree to be bound by the arbitrator's despite frequent testing, and due to, but not limited decision. The place of arbitration shall be Toronto, to, criminal tampering or electrical disruption, it is Canada, and the language of the arbitration shall be possible for this SOFTWARE PRODUCT to fail to English.

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perform as expected.

FCC STATEMENT

CAUTION: Changes or modifications not expressly Incidence of Harm approved by Digital Security Controls could void If this equipment HSM2955 causes harm to the tele-

your authority to use this equipment.

ation. This equipment generates, uses and can radi- FCC if you believe it is necessary. ate radio frequency energy and, if not installed and Changes in Telephone Company Equipment or used in accordance with the instructions, may Facilities harmful interference to radio be determined by turning the equipment off and on, modifications to maintain uninterrupted service. the user is encouraged to try to correct the inter- Equipment Maintenance Facility ference by one or more of the following measures:

Re-orient the receiving antenna.

and receiver.

technician for help.

The user may find the following booklet prepared USA by the FCC useful: 'How to Identify and Resolve Additional Information Radio/Television Interference Problems'. This book- Connection to party line service is subject to state

IMPORTANT INFORMATION

Telephone Company.

Product identifier: US: F53MO01BHSM2955

USOC Jack: RJ-31X

Telephone Connection Requirements

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant jack and alarm dialing equipment for you. telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Ringer Equivalence Number (REN)

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming IC: 160A -HSM2955 call. In most but not all areas, the sum of RENs CAN ICES-3 (B)/NMB-3(B) should not exceed five (5.0). To be certain of the NOTICE: This equipment meets the applicable the product identifier that has the format

are the REN without a decimal point (e.g., 03 is

a REN of 0.3). For earlier products, the REN is separately shown on the label.

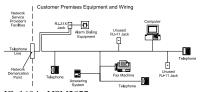
phone network, the telephone company will notify This equipment has been tested and found to com- you in advance that temporary discontinuance of ply with the limits for a Class B digital device, service may be required. But if advance notice is pursuant to Part 15 of the FCC Rules. These limits not practical, the Telephone Company will notify are designed to provide reasonable protection the customer as soon as possible. Also, you will be against harmful interference in a residential install- advised of your right to file a complaint with the

com- The Telephone Company may make changes in its munications. However, there is no guarantee that facilities, equipment, operations or procedures that interference will not occur in a particular install- could affect the operation of the equipment. If this ation. If this equipment does cause harmful inter- happens the Telephone Company will provide ference to radio or television reception, which can advance notice in order for you to make necessary

If trouble is experienced with this equipment HSM2955, contact the facility indicated below for - Increase the separation between the equipment repair or warranty information. If the equipment is causing harm to the telephone network, the Tele-- Connect the equipment into an outlet on a circuit phone Company may request that you disconnect different from that to which the receiver is con-the equipment until the problem is solved. This equipment is of a type that is not intended to be - Consult dealer or experienced radio/television repaired by the end user. DSC c/o APL Logistics, 757 Douglas Hill Rd., Lithia Springs, GA30122,

let is available from the U.S. Government Printing tariffs. Contact the state public utility commission, Office, Washington D.C. 20402, Stock # 004-000- public service commission or corporation commission for information.

Alarm dialing equipment must be able to seize the This equipment complies with Part 68 of the FCC telephone line and place a call in an emergency situ-Rules and the requirements adopted by the ACTA. ation. It must be able to do this even if other equip-On the side of this equipment is a label that con-ment (telephone, answering system, computer tains, among other information, a product iden-modem, etc.) already has the telephone line in use. tifier in the format US:AAAEQ##TXXXX. If To do so, alarm dialing equipment must be conrequested, this number must be provided to the nected to a properly installed RJ-31X jack that is electrically in series with and ahead of all other equipment attached to the same telephone line. Proper installation is depicted in the figure below. If you have any questions concerning these instructions, you should consult your telephone company or a qualified installer about installing the RJ-31X



number of devices that may be connected to a line, Industry Canada Terminal Equipment Technical as determined by the total RENs, contact the local Specifications. This is confirmed by the registration Telephone Company. For products approved after number. The abbreviation, IC, before the regis-July 23, 2001, the REN for this product is part of tration number signifies that registration was performed based on a Declaration of Conformity US: AAAEQ##TXXXX. The digits represented by indicating that Industry Canada technical

specifications were met. It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

AVIS: Le présent matériel est conforme aux spécifications techniques d'Industrie Canada applicables au matériel terminal. Cette conformité est confirmée par le numéro d'enregistrement. Le sigle IC, placé devant le numéro d'enregistrement, signifie que l'enregistrement s'est effectué conformément à une déclaration de conformité et indique que les spécifications techniques d'Industrie Canada ont été respectées. Il n'implique pas qu'Industrie Canada a approuvé le matériel.

AVIS: L'indice d'équivalence de la sonnerie (IES) du présent matériel est de 0.1. L'IES assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.

Hereby, DSC, declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

complete R&TTE Declaration of Conformity can be found at http://www.dsc.com/listings_index.aspx

(CZE) DSC jako výrobce prohlašuje, že tento výrobek je v souladu se všemi relevantními požadavky směrnice 1999/5/EC.

(DAN) DSC erklærer herved at denne komponenten overholder alle viktige krav samt andre bestemmelser gitt i direktiv 1999/5/EC.

(DUT) Hierbij verklaart DSC dat dit toestel in overeenstemming is met de eisen en bepalingen van richtlijn 1999/5/EC.

(FIN) DSC vakuuttaa laitteen täyttävän direktiivin 1999/5/EC olennaiset vaatimukset. (FRE) Par la présente, DSC déclare que ce dispositif est conforme aux exigences essentielles et autres stipulations pertinentes de la Directive 1999/5/EC

(GER) Hierdurch erklärt DSC, daß dieses Gerät den erforderlichen Bedingungen und Vorrausetzungen der Richtlinie 1999/5/EC entspricht.

(GRE) Δία του παρόντος, η DSC, δηλώνει ότι αυτή η συσκευή είναι σύμφωνη με τις ουσιώδης απαιτήσεις και με όλες τις άλλες σχετικές αναφορές της Οδηγίας 1999/5/EC. (ITA) Con la presente la Digital Security Controls dichiara che questo prodotto è conforme ai requisiti essenziali ed altre disposizioni rilevanti relative alla Direttiva 1999/05/CF

(NOR) DSC erklærer at denne enheten er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF.

(POL) DSC oświadcza, że urządzenie jest w zgodności z zasadniczymi wymaganiami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/WE.

(POR) Por este meio, a DSC, declara que este equipamento está em conformidade com os requisitos essenciais e outras determinações relevantes da Directiva 1999/5/EC.

(SPA) Por la presente, DSC, declara que este equipo está en conformidad con los requisitos esenciales y otros requisitos relevantes de la Directiva 1999/5/EC.

(SWE) DSC bekräftar härmed att denna apparat uppfyller de väsentliga kraven och andra relevanta bestämmelser i Direktivet 1999/5/EC



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From Tyco Security Products



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