

PC5020 FAQ

Troubles:

1. My system is show a Low Battery Trouble

This trouble condition indicates that the system backup battery is low. This battery is used to provide power to the alarm system in the event of AC power loss.

If this battery requires replacement, a new one may be installed or purchased from an authorized security dealer.

Battery Ratings:

Voltage = 12VDC

Type = Gell Cell or Lead Acid

Amp/Hour = 4Ah (minimum)

Note:

After replacing the battery, it may take up to 24 hours for the battery trouble indication to clear on the keypad.

2. How do I program the Time and Date

This trouble indicates that the time and date need to be programmed for the alarm panel. Certain system functions require that the correct time and date be programmed.

Programming Time and Date:

Step 1 - Enter [*][6]+[Master Code]

Step 2 - Enter [1]

Step 3 - Enter Time [HH:MM]

Step 4 - Enter Date [MM:DD:YY]

Step 5 - Enter [#]

Star Commands:

Bypass Zone

Step 1 - Enter [*][1]

Step 2 - Enter the 2-digit number of the zone or zones (1-4) to be bypassed

Step 3 - Enter [#]

Chime On/Off

Enable/Disable Door Chime:

Enter [*][4]

When the above command is entered, the keypad will provide an audible indication of whether or not the chime has been enabled or disabled:

Chime ON = 3 rapid beeps

Chime OFF = 1 long tone

Access Codes:

Add User Access Code

To add a user access code to the system:

Step 1 - Enter [*][5]+[Master Code]

Step 2 - Enter 01-32, 40, 41 or 42 to select the user code which is to be added

Step 3 - Enter the 4-digit number for this user

Step 4 - Enter [#]

Change User Access Code

To change the 4-digit access code number of an existing user:

Step 1 - Enter [*][5]+[Master Code]

Step 2 - Enter 01-32, 40, 41 or 42 to select the user code which is to be changed

Step 3 - Enter the new 4-digit number for this user

Step 4 - Enter [#]

Erase User Access Code

To erase a user access code to the system:

Step 1 - Enter [*][5]+[Master Code]

Step 2 - Enter 01-32, 40, 41 or 42 to select the user code which is to be erased

Step 3 - Enter [*]

Step 4 - Enter [#]

What if my system needs servicing/repairs?

DSC is a manufacturer of quality security products however does not install, monitor or service it's products. If you system requires repair and/or servicing, please contact a local authorized security dealer.

Identification:

System Testing

For testing your system, please contact your security dealer for details.

Arming

Arm in Away

There are 2 methods for arming your system in the 'Away' mode. They are as followings:

Method#1:

Press and hold the 'Away' function key for 2 seconds

Method#2:

While the system is counting down the exiting delay, leave through a designated entry/exit zone.

Arm in Stay

There are 2 methods for arming your system in the 'Stay' mode. They are as followings:

Method#1:

Press and hold the 'Stay' function key for 2 seconds

Method#2:

While the system is counting down the exiting delay, do not leave through a designated entry/exit zone.