

# PC2000 FAQ

## Troubles:

### 1. My system is show a Low Battery Trouble

This trouble condition indicates that the system backup battery is low. This battery is used to provide power to the alarm system in the event of AC power loss.

If this battery requires replacement, a new one may be installed or purchased from an authorized security dealer.

#### **Battery Ratings:**

Voltage = 12VDC

Type = Gell Cell or Lead Acid

Amp/Hour = 4Ah (minimum)

#### **Note:**

After replacing the battery, it may take up to 24 hours for the battery trouble indication to clear on the keypad.

### What if my system needs servicing/repairs?

DSC is a manufacturer of quality security products however does not install, monitor or service it's products. If you system requires repair and/or servicing, please contact a local authorized security dealer.

## Identification:

### System Testing

For testing your system, please contact your security dealer for details.